WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY BY DEPUTY R.J. WARD OF ST. HELIER CENTRAL QUESTION SUBMITTED ON MONDAY 15th MAY 2023 ANSWER TO BE TABLED ON MONDAY 22nd MAY 2023

Question

"Will the Minister advise –

- (a) which suppliers are used to supply and fit carpet for rental tenants receiving Government loans for this purpose.
- (b) whether tenants can use any company to access the best deal possible or are they limited to the named suppliers; and
- (c) whether tenants have open choice for colour and type of carpet?"

Answer

- (a) Carpets For You are the supplier for all carpets for Income Support customers accessing a special payment.
- (b) Only the named supplier, as above, can be used when purchasing a carpet through a special payment.
- (c) The main carpet supplied is 'Gallant', which is a synthetic, bleach cleanable carpet and is available in 5 different neutral colours (stone, steel, smoke, cloud, and chocolate). There are also other carpet variants available, but 'Gallant' is the preferred option by customers.

Carpets For You can also supply vinyl when required if approved by Customer and Local Services and the housing provider. This option has been preferred for people with certain disabilities.

Payments are made directly to the supplier, which makes administration more efficient for all involved.