

**WRITTEN QUESTION TO THE CHAIR OF THE STATES EMPLOYMENT BOARD  
BY DEPUTY M.R. SCOTT OF ST. BRELADE  
QUESTION SUBMITTED ON MONDAY 30th JANUARY 2023  
ANSWER TO BE TABLED ON MONDAY 6th FEBRUARY 2023**

**Question**

“Will the Chair advise if the States Employment Board intends all Government of Jersey departments to become ISO9000 compliant and, if so, how this will be achieved and by when?”

**Answer**

Performance management is an area of particular interest for the States Employment Board (SEB). We are pleased that, since the new Board’s inception, there has been an increase in objective setting for employees across the States – an upward trend that we will continue to encourage.

SEB will look at the adoption of relevant standards for performance management. There are no plans for the Government of Jersey to undertake a programme of work against ISO9000 standards as a whole or by any specific department. The adoption of ISO9000 would be heavily bureaucratic and there are other more effective means of delivering further improvement in this area.