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ANNUAL REPORT



States of Jersey

POLICE ANNUAL REPORT 2018

FOREWORD

Article 20 of the States of Jersey Police (Jersey) Law 2012 makes it a duty of the Police Authority to provide a review of the way the objectives of the Annual Policing Plan for 2018 have been addressed by the States of Jersey Police (SOJP).

The 2018 Plan was the first to be written as a two-year plan, and I am pleased to note that over 21 objectives have been completed and that the remaining 11 are on target for completion later this year.

As an Island with its own government and legislation, Jersey has a unique and distinct policing environment. The SOJP must be largely self-sufficient in developing and maintaining public services that in larger jurisdictions would be a collaborative process provided through a local, regional and national level police service infrastructure. While this can present pressures for the organisation, it also provides positive experience for officers to train and gain experience in areas and specialisms that would may not otherwise be available to them.

For the first-time in a number of years, reported Figures for 2018 confirm that recorded incidents, crimes and assaults have risen, as has overall demand for police response. This to some extent was expected; a continued increase in our diverse population has inevitably driven up demand. The Police have made considerable effort to encourage victims of sexual and domestic violence to report these crimes and to seek help. Similarly, reports for welfare and assisting people suffering from mental health issues continues to grow. At the same time, however, this trend has occurred against a backdrop of declining police establishment, with warranted officers now standing at just 190 FTE. The Authority does not currently believe that these two trends are linked and has been reassured that the new policing model is delivering operational efficiencies, as well as taking comfort that new recruiting has taken place.

I wish to put on record my thanks and appreciation to the officers and staff of the States of Jersey Police. They have endured a process of year on year change and adaptation involving their working practices, senior leadership and available resources. They have met these challenges with a professionalism that is inspiring and deserve to have that professionalism recognised and supported. To that end I encourage you to read this year's annual report and to understand more about the commendable work that SOJP has achieved during 2018.



Dr Jason Lane
Chair, Jersey Police Authority

The Police have made considerable effort to encourage victims of sexual and domestic violence to report these crimes and to seek help.

FOREWORD

It is with great pride and privilege that I, as acting Deputy Chief Officer, provide the foreword for this year's States of Jersey Police Annual Report.

2018 was a year of many 'firsts' for SOJP. The first being our two-year Policing Plan which runs across both 2018 and 2019. Our four priorities remain focussed on protecting and preventing our most vulnerable from harm, strengthening engagement within our communities with stronger partnership working to provide better outcomes, and a commitment to better your police service by investing in our people, technology and culture.

During the first part of the year we undertook a critical review of how we organised and operated as a force. As a result, we have developed a new operating model which we believe will be more suited to delivering 21st century policing, as well as helping us to operate as effectively as we can in accordance with our allocated budget.

Our new model centres on providing greater support to our communities and is designed to meet the needs of our diverse population, placing an even greater emphasis on crime and incident prevention as well as targeted problem solving.

Public survey results remain positive and tell us that we are focussing on the right areas. I look forward to working alongside my colleagues during 2019 to deliver the remaining objectives of the Policing Plan and I take this opportunity to thank them for the service they give. We are proud of our achievements during 2018 and I hope you enjoy reading about them in this report.



James Wileman,
Acting Deputy
Chief Officer

We have developed a new operating model which we believe will be more suited to delivering 21st century policing, as well as helping us to operate as effectively as we can.

Children & Young People

In early 2018 the States of Jersey Police launched their '10 Pledges to all Children across Jersey' in support of the States Children & Young People Plan. Good progress has been made against the 10 pledges during this first year, as the Police seek to strengthen links with C&YP.

There are 18,000 children and young people living in Jersey, representing a significant proportion of our Island Community. We recognise the important role our organisation can play in ensuring young people grow up in a safe environment that helps them flourish. Following publication of the independent Jersey Care Inquiry in July 2017, SOJP have been working hard with other partners and key stakeholders in responding to the inquiry's findings and developing an Island-wide Children and Young People Plan, which will be published later this year.

Four main outcomes from the plan have been agreed:

TO GROW UP SAFELY



LIVE HEALTHY LIVES



LEARN AND ACHIEVE



ARE SEEN AND HEARD



Our Pledge

Alongside our broader Policing Plan for the same period, we are committed to the findings and recommendations of the Independent Jersey Care Inquiry. In setting out our top ten pledges to young people, we have taken on board feedback from the recent Children's Commissioner's questionnaire and we look forward to delivering on our commitments.


Safer Internet Day

Tuesday February 6th is Safer Internet Day.

As well as sharing safety advice via social media SOJP teamed up with Airtel-Vodafone and Digital Jersey to host a lunchtime seminar giving practical tips on mobile device security.

The event was aimed at parents, carers, teachers and anyone responsible for young people, Airtel-Vodafone's Head of Marketing, Peter Zunino and the Crime Reduction Officer from the Community Policing Team, Chris Ingham will be offering help on how to set up parental controls and restrictions on mobile devices and Apps, and how to protect your mobile device from cyber-attacks.

 **189** crimes reported online

 **45%** of UK children aged 8-17 heard about Safer Internet Day and as a result:

80% felt more confident about what to do if they were worried about something online.

79% said they learnt about safety features online such as reporting or privacy

18% said they spoke to someone about something that had been worrying them online

#CSEDay18

Jersey is joining the National Child Sexual Exploitation Awareness Day on 18 March and this week we will be encouraging senior leaders and figures in Jersey to raise awareness and join the conversation on social media.

The sexual exploitation of children and young people under 18 is where a young person will receive something in return for, or be pressured into performing, sexual activities. Firstly it is child abuse and puts young people at risk of damage to their physical, emotional and psychological health.

It can take many forms:

- A "seemingly" consensual relationship with an older boyfriend
- A young person having sex in return for attention, alcohol, cigarettes, gifts or lifts.
- On-line – young person encouraged to share indecent images (sexting) or perform sexual acts on webcam and other person then threatens to share images unless perform further acts
- Organised/networked CSE – serious organised crime.

What are the warning signs?

- Unexplained gifts or money
- Using mobile phone secretly
- Significantly older friends/boyfriends
- Playing truant from school
- Missing from home
- Changes in appearance/behaviour
- Using drugs/alcohol

"The safeguarding of children in Jersey is everybody's business. Any child can be sexually exploited no matter what culture, ethnicity, religion, whether a boy or a girl from any background."

Stewart Gull, QPM
States Police Detective Superintendent



Crime on the UP



35% increase in high risk incidents



22% increase Online crime; fraud and child sexploitation



9% increase in child and adult safeguarding referrals



6% increase in child victims of crime

These types of crimes, due to rising complexity, are becoming increasingly resource intensive and considerably more costly to investigate and solve.

PROTECTING & PREVENTING

Online Fraud

Local reports of online fraud to the States of Jersey Police have increased significantly over the last twelve months from 127 in 2017 to 212 in 2018. Thankfully not all resulted in loss of money to the complainant with many people contacting the Police describing the potential for loss in order to alert others.

However, the total number of Islanders reporting that they have lost money and the amounts stolen has unfortunately also risen sharply from 21 in 2017 to 31 in 2018 with corresponding total losses of £300.697 and £999.888 respectively.

Social engineering continues to be the main driver behind such fraud with criminals tricking Islanders into parting with their personal and / or financial details by pretending to be from a trusted organisation such as a bank, the police or a utility company.

Online fraud reports



Islanders reporting they have lost money



6 out of 10 of adults were VERY or FAIRLY WORRIED about being a victim of Digital Crime.

Continued support of Public Service

SOJP continue to absorb some of the responsibilities from other public services.

A growing share of police workload consists of non-crime demand. The public in Jersey rely more than ever on the police service to provide assistance 24/7, particularly to vulnerable individuals, diverting resources away from other areas of proactive policing and community parish engagement. These problems range from supporting mental health incidents for extended periods whilst awaiting patient assessment and treatment or being called to deal with vulnerable people who have reached crisis point and sadly ends with entering the revolving door of the criminal justice system.



Oversharing Awareness

39% UK figures show that over a third of the nation (39%) have experienced fraudulent activity because of oversharing on social media platforms.

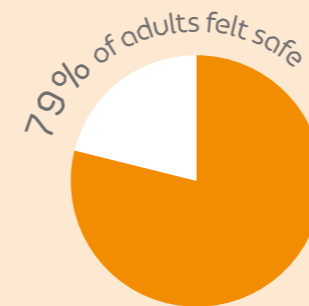
21 people are targeted every minute because of unwittingly 'oversharing'

73% of Islanders want SOJP to help protect against digital crime.

Almost half the UK (46%) have received new followers or follow request from strangers.

58% are worried that they may become a victim of digital crime.

Online fraud has increased significantly over the last twelve months from 127 in 2017 to 212 in 2018.



79% of adults felt safe walking home at night in Jersey.

323 Vehicle crimes reported

OUR COMMUNITY

Community Engagement

Jersey has a vibrant and increasingly diverse society supported by a strong parish and support network.

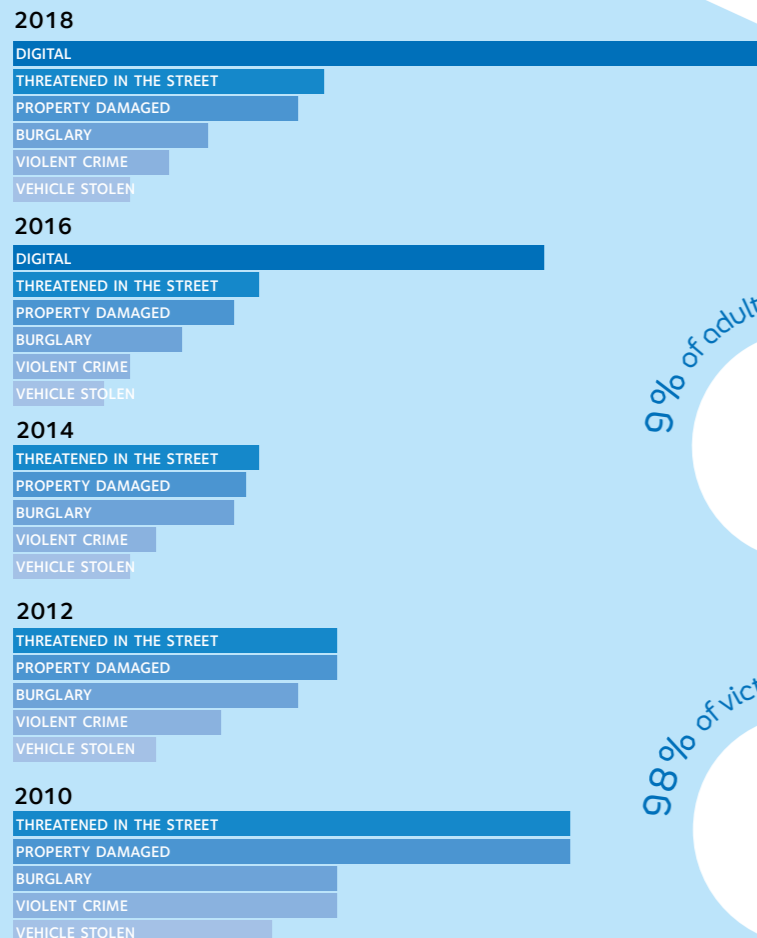
Nevertheless, the States of Jersey Police recognise that for whatever reason some individuals on the island might not have the confidence, knowledge or even ability to contact us for support, advice or help when needed, to the same degree that the majority of people have.

Officers recognise that where this is the case we need to continue to work hard to earn that confidence. A number of internal working groups operate within the States of Jersey Police aimed at listening, learning and engaging better with these people so that our organisational knowledge and effective lines of communication continue to improve, and that confidence throughout the entire community continues to grow.

In 2018 a Community Advisory Group was established to develop stronger communication networks for each of the diverse communities. If you would like to learn more about the ongoing work in the communities, you can contact 612612 and ask to speak with a supervisory officer for the EDI group of your interest.

Concern over Crime: Worrying about becoming a victim in the next 12 months

(Source: Jersey Opinions and Lifestyle Survey 2018)



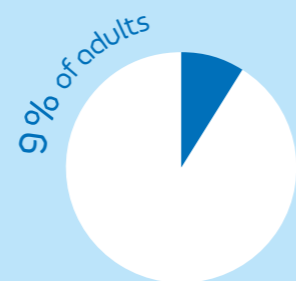
Our Community & Specialist Policing Priorities

We will increase our focus on community problem solving and crime prevention. In parallel our specialists will focus on crime detection, victim support and bringing offenders to justice.

Our 4 Priorities:

Our community Partnership Working Protect & Prevent Your Service

- We will increase our focus on community problem solving and crime prevention. In parallel our specialists will focus on crime detection, victim support and bringing offenders to justice.
- We will keep our communities safe, focusing on protecting children and vulnerable adults and robustly managing sex and violent offenders.
- We will collaborate to improve outcomes for our communities, as well as increasing the efficiency and effectiveness of our specialist capabilities.
- We will invest in our people, so they feel confident, skilled and empowered to make decisions, solve problems, deliver our policing objective.



9% of adults said they had been the victim of prejudice or abuse on the basis of either their race, age, disability, religion or sexual orientation.



98% of victims of discriminatory prejudice or abuse had not reported the incident to the Police.

Tackling Hate Crime Together

As well as supporting our diverse communities, SOJP also recognise that on occasion, specific groups within the community can become a target due to their cultural or behaviours and circumstances. Often, these acts can be reported as a Hate Crime.

What is Hate Crime

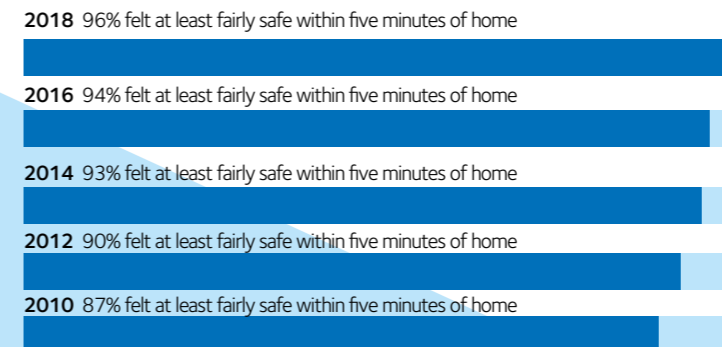
Hate crime comes in many different forms and can be on the grounds of race, religion, age, sexual orientation, transgender identity and disability, however we know that the overwhelming majority of victims are reluctant to report their experiences to the authorities and shortfalls in national data collection methods also mean that many such crimes remain unrecorded, leaving them unresolved and invisible.

The True Vision website www.report-it.org.uk now has a Jersey page that islanders can use to report hate crime.

Victim of Prejudice or Abuse



Neighbourhood Safety



Only 5% of victims
Only 7% of witnesses
Only 2% of victims
Only 8% of witnesses

'no point' Felt there was 'No Point Reporting Prejudice'
2018 18% 2016 13%

'not important' Not considered prejudice crime important
2018 30% 2016 31%

#You will get caught

The Campaign was launched to coincide with the updated Sexual Offences (Jersey) Law.

This came into force in November which now provides greater protection for victims of any gender. It also clarifies the law on consent, particularly for cases involving alcohol or drugs. From now on, those accused of rape will have to show that they took steps to ensure consent was freely given.

"Tackling rape is a priority for the States of Jersey Police. We are acutely aware that sexual crime is under reported but we remain committed to working with partners, especially support and advocacy services such as the Sexual Assault Referral Centre (SARC) at Dewberry House, Jersey Action Against Rape (JAAR) and the Jersey Women's Refuge, to encourage victims of sexual crime to report it."

Alison Fossey, Acting Superintendent



New Operating Model and Organisational Structure

In September, the Police approved their new operating model and organisational structure.

Greater focus on community policing model and problem solving – more Cops on duty at the right time – Cops with a problem solving mind-set, working with the community and partners to tackle issues quickly and effectively.

Our Community

Age

The States of Jersey Police recognise the potential vulnerability and isolation of many of our older members of society. Numerous organisations including voluntary groups and strong parish networks already provide fantastic support and help. Officers are working to identify how we can continue to improve our service to, and communication methods with, the older generation and such support networks.

Disability

Many of us will ourselves experience some form of disability during our lives, or have someone close to us who does, whatever form this might take, physical or mental. The daily challenges and difficulties faced are perhaps not fully appreciated by many of us, and as an organisation the States of Jersey Police need to continue to recognise and understand such issues so that no-one with a disability is disadvantaged in seeking or obtaining our service.

Faith

The Force recognises that for many people, their faith is very important and private to them. Even though Jersey is relatively isolated from the global tensions between faiths, on occasion faith groups may become or feel more vulnerable to crime and tensions. It is important that officers continue to develop confidence within such groups so that they feel comfortable to ask for help and support whenever needed.



LGBTQ (Lesbian, Gay, Bisexual and Transgender)

Sexuality and gender issues are rightly very private matters for many individuals. Society's attitudes have changed significantly over recent years but significant challenges for equality still remain. The Force is committed to enhancing our learning and understanding as an organisation, and to continue to develop the confidence of the community so that we deliver a level of service that is fair and accessible to all but one which recognises difference.

Race

For many years Jersey has welcomed and benefitted from the active contribution to local life from people of different nationalities, and the diversity of such backgrounds continues to grow. The States of Jersey Police recognises and respects different cultures and attitudes, and work to ensure that regardless of background or language, members of our community from different nationalities know about and understand the services and help we can provide.



Helping our Communities Stay Safe

We live in a very safe and relatively crime-free island but there are simple steps everyone can take to further drive down the amount of crime.

To further the commitment in helping our communities stay safe, SOJP have developed this handy online booklet that holds advice for individuals and businesses about how to keep premises safe, protect yourselves from thieves and staying safe on the roads.

The 'Helping our Communities Stay Safe' booklet is available to download online with lots of advice on everything from personal safety to cyber-crime.



SMARTpolice

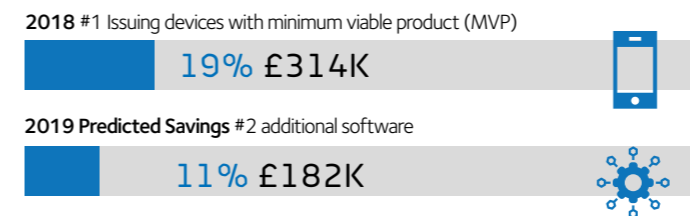
In October, Police Officers were given new technologies of an electronic pocket notebook, digital statements (with electronic signatures), and remote crime recording.

This continues their SMARTpolice digital journey, which allows them to work more effectively within the community. In 2019 they will also introduce a range of 'Police Apps' that will further support this initiative.

The States of Jersey Police has recently signed a contract with communications provider Motorola Solutions, enabling the second phase of the SMARTpolice project to be rolled out. SMARTpolice is the digitization project in which all police officers have been provided mobile devices, enabling them to work more efficiently and spend more time out on patrol.

SMARTpolice Data Financial Benefits

15 core processes and activities currently cost SOJP £1.7m per annum
Bar Graph shows % Efficiency Improvement 2018 vs 2019 Predicted Savings



Delivering MTFP2 Savings

These efficiencies are being converted into savings through a combination of:

- Reduction in overtime
- Reduction in non-staff costs
- Reduction in staff costs

One of our main priorities aims to strengthen engagement within our communities with stronger partnership working to provide better outcomes.

James Wileman, Acting Deputy Chief Officer



OUR COMMUNITY

#16Days of action against Domestic Abuse & Violence

A global campaign known as '16Days' was launched locally in partnership with several organisations in December to raise awareness about domestic violence and domestic abuse, to as many people as possible with the drive to end domestic abuse in Jersey.

There were over 1000 Domestic Violence incidents recorded in Jersey 2018. The Multi-Agency Risk Assessment Conference (MARAC) assessed and worked on 213 of these cases. A significant increase on previous years and the figures are showing no indication of slowing down. 14% of all reported crime is currently associated with domestic abuse. Sadly, in many of these cases there are children involved. Much has been written about the impact of childhood exposure to domestic violence and abuse. We know that this includes both short and long-term cognitive, behavioural and emotional effects.

As reports of domestic abuse are increasing in Jersey, we must ensure that victims and their families are able to access the services they need, when they need them and at the earliest opportunity. We must provide coordinated services for the perpetrators of abuse to help stop the cycle of violence and we must help young people to understand what a healthy relationship is and to fully explain what is meant by controlling behaviour, violence, abuse and consent.

"Domestic Abuse continues to impact significantly upon many members of our community and we need to continue to work together to ensure that no-one feels that they are beyond help. Such abuse is a major crime and whilst comprehensive services are available in Jersey to help, it is important that we do everything we can to remind everyone of the suffering associated with this type of offending."

Chris Beechey, Detective Chief Inspector



The Multi-Agency Risk Assessment Conference (MARAC) assessed and worked on 213 of these cases.

213

14% of all reported crime is currently associated with domestic abuse.



Year on Year SOJP respond to over 1000 domestic abuse incidents

1000



Detention Monitoring

The JPA continues to work in partnership with the Independent Custody visiting Association in the UK.

There are 10 trained visitors on the Island who make unannounced visits to the detention facilities at SOJP and Customs, to offer visits to detainees to check on their welfare and the conditions of detention. During 2018, visits were offered to over 100 people in custody with an average of 78% accepting a visit. Number of detentions under the Place of Safety legislation was 57.

Custody Welfare



100 People were offered a Custody Visit



78% Visits to those in Custody



57 Detentions under the Place of Safety legislation



Safer Drinking Campaign

Continuing with our partnership working and enhancing our community policing strategy, during December Police planned three weekends of high visibility activity to encourage Christmas revelers and party goers to have a good night out by not drinking excessively.

States Police worked with key people – including the Licensing Trade, Bailiff's Chambers, Honorary Police colleagues, Street Pastors and St John's Ambulance to provide a safer Night economy over the Christmas period. Campaign focused on pre-loading and also getting home safely with the creation of a #EnjoyMore_DrinkLess was a local initiative to address the fact that some people think it's socially acceptable to intentionally drink to excess.

Over those three weekends, St John Ambulance and extra local Street Pastors, were on hand in Weighbridge Place for anyone that required first aid, reassurance, safety and support whilst out enjoying themselves.

We know that during December the number of offences linked to alcohol rise, therefore a group was set up consisting of industry members and charities with the aim of promoting sensible drinking. By having a first aid capability directly in Weighbridge Place it was hoped to take the pressure off the A&E department at the hospital.

Despite this stronger policing presence over the festive period, violent assaults relating to the night time economy in St Helier rose significantly in comparison to 2017. Figures show that there was a 210% increase in demand for policing the town with the majority of incidents occurring in the Weighbridge, Esplanade or Waterfront.

Drugs Seized During 2018

Class A MDMA qty 330
Class B Cannabis Over 6 Kilos

Cash linked to Drug seizures £152,000 also confiscated

"A key aspect of the model involves increasing further joint-working opportunities with our valued partners, including the Honorary Police, The Health Service, Jersey Customs and Immigration, Jersey Fire & Rescue Service and The Ambulance Service, Jersey Prison Service, as well as other colleagues across the Government of Jersey and beyond.

So important do we believe partnership working to be, our new model has allowed us to invest specifically in developing a leadership role to help us support new and existing partnerships in key community areas. In addition to our restructure, we continue to progress our digital modernisation of policing which has seen all officers issued with a mobile device relevant to their role, enabling them to complete a greater number of activities out in the community rather than returning to HQ. More detail of this initiative can be found within the report. We believe that technology and innovation present exciting opportunities for the way we operate and I have been pleased to develop our relationship with Digital Jersey and support local events such as the 2018 Hackathon."

James Wileman, Acting Deputy Chief Officer



Common Strategic Policy 2018-2022

In 2018, the new Government of Jersey agreed a Common strategic policy, in which (amongst other things) they agreed to put children first and improve Islanders' wellbeing and mental and physical health.

They recognise that working in partnership with Parishes, churches, community groups, the third sector volunteers, businesses and other stakeholders are a key component to successfully addressing any issues that arise, including of course, Domestic Abuse.

No agency in Jersey has single statutory responsibility for domestic abuse, however, the Jersey Safeguarding Partnership Board, are working with SafeLives, a UK national charity to develop a strategy and action plan. Multiagency partnership working, and collaboration will be vital to achieving the aims of the strategy and we look forward to continuing our work with our partners across the Island over the next few years to deliver the outcomes in the strategy.



Joint operation between Customs and Immigration Officers working alongside States of Jersey Police Officers. June 2018, Officers working at the harbour discovered drugs with a street value of 1.6 million pounds, hidden in a Porsche Cayenne arriving from St Malo.

PARTNERSHIPS

Policing Strategy

Community Policing is an essential element of 21st century policing and this is especially so in Jersey with its low levels of crime, its connection with its community and its geographical make up.

The SOJP is already taking the lead on a number of problem solving initiatives across the island and works in close partnership with other agencies for the benefit of the community it serves. However, the term community policing within the SOJP is in the main linked to engagement, licencing and school liaison and currently only has a small number of specialist officers who are focused on this. The result has been that community policing is seen as this team's responsibility and not a force wide commitment. This must change if the SOJP is to truly become a community focused force. It must become everyone's responsibility.

It is vital that the whole community feels safe and has confidence in our police service, so that everyone feels they can approach our officers when you need them. Community officers should be visible and approachable.



Top 3 Policing activities that should be given very high or high priority.



Be ready to respond effectively in the event of major incidents and emergencies



Respond quickly and effectively when people need their help



Help protect vulnerable people



9 out of 10 adults felt either VERY or FAIRLY safe in their neighbourhood.



50 responses to victims in 2017 and has engaged with various partners to strengthen the overall response.

Purpose of the Strategy:

- It will include a proactive capability that tackles drugs crime and anti social behaviour issues
- It will focus on addressing the root cause of incidents and community issues and not just treating the symptoms
- It will develop new partnerships with other organizations with the aim of delivering sustainable improvements
- It will see more officers undertaking school liaison working in the Islands schools
- It will see community police officers who will also have a greater role in protecting vulnerable people
- It will ensure a more flexible way of working that lets officers follow their investigations through from start to finish, instead of handing cases over to someone else. In the majority of times this means that officers will have greater ownership for investigations which will, amongst other things, ensure that the victim deals with the same officer throughout the investigation.

Our Vision:

"The vision of the SOJP is of a Police Service with a force wide social purpose, that combines catching offenders with work to proactively prevent crime and collaborate with our partners to support the community. A vision that sees Police Officers taking ownership and responsibility, demonstrating innovation and tenacity to address problems as well as working with the community to build public safety and confidence."

Mark Hafey, Chief Inspector



Feedback on States of Jersey Police



Police Awards Ceremony

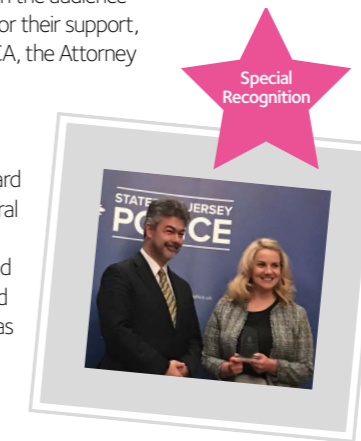
February 2018 saw the return of the Police Staff Recognition Award Ceremony. Throughout the night a total of 24 awards and certificates were given out to Police Officers and staff, one to a member of the public for his bravery and one for Honorary Officer of the year.

The awards, which were held at the Town Hall, gave senior officers and staff the chance to thank their colleagues for bravery, dedication and enthusiasm for their job. The audience heard cases of officers putting others safety before their own, saving lives and securing the best evidence to bring offenders to justice. They also heard the impact the cases can have on the personal lives of those dealing with them. Friends and family of the winners were in the audience to see the awards being collected, and were also thanked for their support, as well as other invited guests including the Minister for CCA, the Attorney General and Chief Executive of the States of Jersey.

Special Recognition Award

The Police Authority presented its special recognition award to Laura Osmond who manages the Sexual Assault Referral Centre. Laura was instrumental in setting up the SARC, assisting in integrating services, excellent personal skills and commitment to protect the vulnerable. Many women and men experience difficulties coming to terms with what has happened, especially just trying to carry on with their everyday life afterwards.

More information about the SARC and the wonderful work they do can be found below.

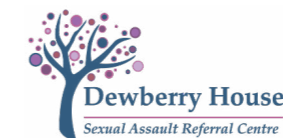


SARC – Sexual Assault Referral Centre

Many women and men experience difficulties coming to terms with what has happened, especially just trying to carry on with their everyday life afterwards.

We provide a comprehensive and co-ordinated forensic, counselling and aftercare service to men, women and children living in Jersey who have experienced rape or sexual assault, whether this has happened recently or in the past. The Centre comprises a team of experts with a wealth of knowledge and experience in advising, supporting and treating anyone who has been raped or sexually assaulted.

Sexual Assault Referral Centre handled 120 referrals for 2018.



"Our Police Headquarters is run by approximately 300 staff, and we are very grateful to our civilian colleagues who make a very valuable contribution to our work. However, it is a concern to see our warranted officer numbers falling to such low numbers."

Dr Jason Lane Chair, Jersey Police Authority

Case Studies

Case Study 1 – Operation Parrot

Working alongside the Jersey Financial Services Commission, the Police completed a two-year fraud investigation into the conduct of a local independent financial adviser.

- They recorded statements from 73 witnesses and seized 535 exhibits containing tens of thousands of physical documents and millions of computer files.
- Thirteen victims, who had lost a total of £2.7m gave evidence during a 41/2 week Royal Court trial.

The Court found Byrne guilty of 14 counts of fraud, one count of providing false and misleading information to the Jersey Financial Services Commission and one of providing unauthorised financial advice. He was sentenced to seven years in prison and disqualified from being a company manager for 12 years.

Case Study 2

Case Study 2 – Non-recent Sexual Abuse

A man was sentenced to 13 years for non-recent sexual abuse. His offending spanned across the 1960-1980's and his victims were all children at the time. This was an emotive investigation which saw a victim speak out about the abuse and to highlight the support agencies that are available to victims.

210% increase in demand for policing the town from 2017 to 2018



Police Numbers per 1000 Population

Country	Total number of Officers	Total Population (2017/2018)	Officers per 1,000 people
England & Wales	122,404	58,744,800	2.08
Scotland	17,170	5,450,000	3.15
Guernsey	146	62,065	2.35
Isle of Man	219	83,314	2.63
Jersey	190	106,500	1.78

Research shows that SOJP has the lowest number of Police Officers per 1,000 population across England, Wales, Scotland and the small Island Crown Dependencies.

One Voice Survey

One Voice is a States wide survey which was sent to all departments covering a wide range of topics. Upon collection of the results the now DCO identified 4 key work streams and invited all staff to attend to have an involvement in shaping and improving the future of SOJP force.



“Early on in 2018 saw some disappointing results from two morale surveys; the first being run by the Police Association who represent our Police Officers, and the second, very shortly after, by the Government of Jersey. Since taking over the running of the force in August I have worked hard to both listen and involve colleagues in the running of our Force and change the culture. These things take time, but I am committed to working with colleagues and leading us through these challenges. “

James Wileman, Acting Deputy Chief Officer



PRONTO

The SMARTpolice team have rolled out Pronto – an app which delivers electronic pocket note book, statements and crime recording via mobile devices issued to officers to streamline their work and remove duplication.

This saw the SMARTpolice team nominated for the Digital Jersey's 'Digital Team of the Year' in the Annual Tech Awards – Digital Team 1 and 2). Creating files digitally from the start has been supported by 'SMARTlink' – an online portal that bridges the gap in digital prosecution files between the States Police and the 12 Parishes

Although the driving force of the project is reducing duplication and creating efficiencies, the direct result to the public means that officers can complete their admin tasks without needing to return to the station meaning more time in the community.

Other avenues have seen the SMARTpolice team sharing 7 years' worth of anonymised car crash data to the Digital Jersey Hackathon, where 20 teams from Jersey and abroad compete for innovative ways to use the data to reduce collisions and make roads safer. All a part of working with partners in a digitally innovative way and delivering a number of key elements of the Policing Plan”

Proud Finalist of the 2018 Sure Customer Service Awards

It means a lot to us to even be nominated as our social media platforms are a team effort and although the sites are headed up by a couple of people, plenty of our officers use the pages to inform the public about a host of things from scams to loose cows on the road. We get lots of positive feedback about our Facebook and Twitter pages and the humorous posts seem to be the favourites.

9 out of 10 adults agreed the States of Jersey Police do a **GOOD JOB** of policing in Jersey.

7 out of 10 adults agreed the Police are targeting the policing issues that matter most to the community.



Project Horizon

The States of Jersey Police has recently developed a new operating model and slimmed down organisational structure that focuses more on today's demands and less on historic practices.

It also builds on the Police's digital transformation programme, incorporates opportunities for joint working with Guernsey, as well as developing even closer ties with Jersey's Customs and Immigration Service and other services within the newly formed Justice and Home Affairs Directorate.

Project Horizon has also delivered £1m in savings in time for 2019's budget, as well as identifying a number of longer-term opportunities to work more efficiently, effectively and collaboratively.

More importantly, it provides a sustainable and flexible platform for the future of our police service.

The Police are now implementing these changes and the enhanced Community Policing model was introduced in October.



Why?

The Police always knew that 2019 would be a challenge financially. Having managed 2017 and 2018 through a series of tactical budget changes, it became clear that this was not sustainable and they needed to fundamentally rethink how they operated and organised themselves, if they were to continue to provide the same levels of service and public protection, but with a significantly smaller budget.

How?

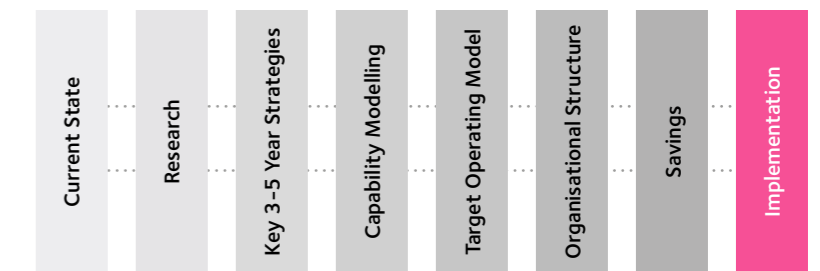
Between February and July, the States' Police completed phase #1 of Project Horizon to develop a new Operating Model and Organisational Structure that is more suited to C21st policing demands and financial climate.



The new operating model was designed with the following key principles in mind:

- Community safety, inclusion, equality and diversity is at the heart of a C21st police service
- A more flexible and agile approach to the delivery of services
- Enhanced community policing and problem solving, and which is supported by smaller specialist teams that are flexible to changing demand
- Improved intelligence and data-driven decision making and greater focus on planning and tasking
- Close alignment to the States of Jersey OneGov principles
- People development
- Digital-by-default and performance focused.

Methodology



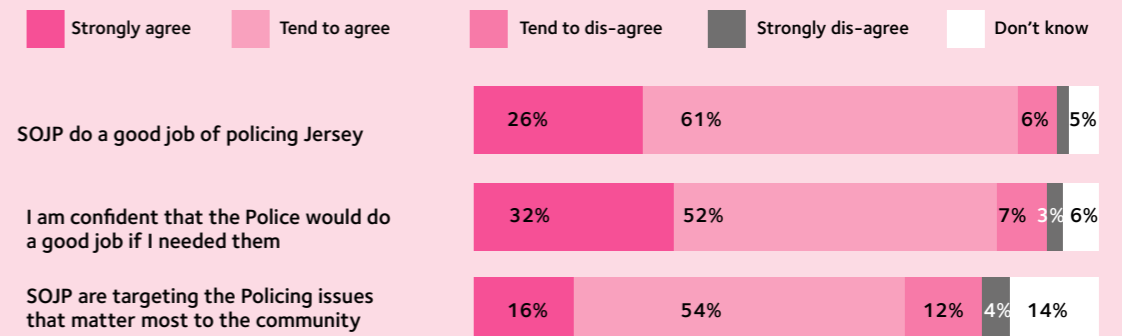
“We have developed something exciting that will deliver a more dynamic service to our communities, support greater collaboration and which also builds on our on-going digital transformation”

Andrew Sugden, Director of Corporate Services



Statements about the States of Jersey Police

Level of agreement or disagreement with statements about the States of Jersey Police



“Many of our officers are trained in additional specialist skills over and above those needed for their normal duties so that they can be called upon to undertake firearms deployment, search or surveillance, siege negotiation, collision investigation, public order duties, and family or sexual offence liaison. A large and ongoing investment in training is needed to keep officers at the required level of expertise.”

Dr Jason Lane Chair, Jersey Police Authority



6% increase in calls for Police Service



47 Spontaneous Firearms authorities issued



18,000 recorded incidents



191 Police Dog Deployments



13% rise in incidents Safeguarding & Mental Health



1802 Suspicious Activity Reports Joint Financial Crimes Unit



1661 calls for assistance



571 requests for assistance



2063 hours deployed to Welfare Concern Incidents



1753 miscellaneous reports

86 years of service

New Appointments



4 New Transferees were sworn in this year with collectively 86 years of service.

PC737 Aleya Galvin has worked for the Police service for 16 years and has transferred from West Midlands Police.

PC739 Kate Young has worked for the Police service for 20 years previously working in Custody, Response and Neighbourhood Policing.

PC435 Stephen Young has worked for the Police for 20 years and has transferred from Merseyside Police.

PC434 John Shatford has worked for the Police Service for over 30 years and has transferred from Wiltshire Constabulary.

During 2018, 5 new local officers were sworn in and 4 highly experienced transferees were recruited from the UK. This temporarily lifted resourcing to 196 FTE officers in anticipation of officers being eligible for retirement or expected to leave. The JPA is committed to ensuring that SOJP remain an efficient and effective police force and will continue to work closely with senior managers and the Minister for Home Affairs to ensure that adequate resources are available for SOJP to deliver the key aims and objectives of the Policing Plan; and to sustain these deliverables in years to come.

Superintendent James Wileman appointed acting deputy Chief Officer August 2018.



James is Jersey born and in 2011 became the first Channel Island officer to earn a place on the national High Potential Development Scheme, run each year by the College of Policing. James is a nationally accredited Tactical and Strategic Firearms Commander for both spontaneous and pre-planned incidents. In 2018, James became the first local Police Officer to successfully sit and complete the Strategic Command Course, the gateway qualification to Chief Officer ranks across the British Isles.



25 times a taser was unholstered



2 times has been discharged



36% rise Domestic Assaults



20% rise Common Assault



21% rise Grave and Criminal assaults

PD Evie retires!



One final job for PD Evie was the successful capture and detention at a break and entry in October.

The suspect would have evaded our officers but Evie sniffed him out of hiding and he was arrested on the spot! Well done Evie, thanks for your service and happy retirement.



RIP Mr Bastable

It was with great sadness that the SOJP announced the death of their Chief Officer, Rob Bastable.

Rob passed away on Saturday 21st July 2018 surrounded by his immediate family following a long battle with cancer, that he fought bravely with amazing positivity and dignity.

Rob was appointed Chief Officer in July 2017, having previously been Deputy Chief Officer and before that, Superintendent Head of Uniformed Operations. Rob was a much-loved and respected leader and police officer who will be sorely missed by everyone that knew him or had the pleasure to work with him.

Having joined States of Jersey Police in February 2013, Rob brought with him a vast array of experience from his thirty years working with the City of London Police, where he was in command of high profile operations and incidents across the heart of London. Rob followed in his father's footsteps, who retired as a Superintendent in the City of London Police following over 30 years' service. He was also a devout family man, and was very proud of his two sons, one of whom joined the Metropolitan Police earlier this year.

States of Jersey Police staff held a one-minute silence at 13:15 on the day of Rob's private funeral outside Police HQ as a mark of respect to show solidarity and support for Rob's family and friends. He will be sorely missed by everyone here at police HQ.

POLICING PRIORITIES

This annual report has reflected on the Four Priorities from the Policing Priorities Plan.

The Four Priorities outlined in the Plan represent the joint view of the Authority and the States of Jersey Police of what our community needs. Being based on consultation and feedback from the public, the Priorities will provide added value to our community.

Here are the priorities from the plan:

PRIORITY 1

PROTECTING & PREVENTING






Protecting the most vulnerable children and adults from harm and keeping our communities safe

	Protect the most vulnerable children and adults from harm		Reduce the impact and harm of substance misuse/abuse
	Enhance the support for witnesses and victims of crime		Improve crime prevention and reduce re-offending
	Respond effectively to major risks, incidents, and events that threaten public safety		

PRIORITY 2

OUR COMMUNITY

Strengthening engagement, understanding and communication with our diverse community

	Ensure that everyone has the confidence and ability to access our services, regardless of background, culture or personal circumstances		
	Strengthen our understanding of community needs as they become more diverse and complex		Listen to and understand community needs to deliver a more effective service
	Reduce environmental impact and identify opportunities to give back to our community		Support changes to the local criminal justice service and improve the experience of victims

“...the Plan ensures we maintain and improve our policing services to those who need them the most, while maintaining a service for all.”

Dr Jason Lane Chair, Jersey Police Authority

PRIORITY 3

PARTNERSHIPS

Working together with partners to provide better outcomes

	Working with other agencies to design out crime		Work with partners to provide an effective and victim-centred response to incidents
	Deliver a collaborative and coordinated emergency service response to major incidents and emergencies		
	Work with partners to make our roads safer		Work closely with partners to drive efficiencies and ensure that investment is outcome focussed

PRIORITY 4

YOUR POLICE SERVICE

Continuing to invest in our people, technology and culture to improve our services

	Continuously improve the efficiency and effectiveness of the Police Service		Adopt new technologies and apply them to police activities in innovative ways
	Invest in our people to enhance their capability to respond efficiently and deliver the best possible police services to our communities		
	Invest in our people and our services to effectively tackle the complex threats from digital crime		Ensure police officers have the technology to work effectively, anywhere on our island

2018-2019 Actions

Working in Partnership, through the development of a Children's Plan, deliver the Independent Jersey Care Inquiry recommendations

Continue to maintain a high visibility presence at known crime hotspots, pro-actively policing to St Helier's night-time economy to ensure safety for all

Continue to train for all major incidents and emergencies working collaboratively with the other emergency services

Enhance the portrayal of crime scenes using new technology to further assist the judicial process

Continue to review our Information Security in order to protect sensitive data held by the Police

Further enhance partnership working and efforts to combat money laundering and terrorist financing

Improve the support given to vulnerable children and adults during the investigation process

Develop and implement multi-agency initiatives to combat under-age drinking

Support the Inclusion and Early Intervention strategy that targets and supports individuals who are Not In Education, Employment or Training and are post Compulsory School Age

Develop and implement a new Performance Framework that supports the successful delivery of this Policing Plan

Continue to strengthen our partnership work with the Honorary Police

Continue to invest in neighbourhood policing, using uniformed police officers and community engagement officers working with partners to help solve local problems

Implement the UK National Vulnerability action plan

Improve the customer experience when calling or visiting the police

Develop and deliver a Corporate Social Responsibility strategy

Improve efficiency, effectiveness and officer safety through the introduction of mobile working enabled by the SMARTpolice project

Continue to support and influence new legislation that helps to protect businesses and residents from digital crime

Enhance our initial response to incidents with high risk of violence

Seek to advance a multi-agency approach to safeguarding families

Develop a Police Volunteers strategy and policy

Improve the support and response to children and young people where there are concerns regarding Child Sexual Exploitation by working with partners to introduce the Multi-Agency Sexual Exploitation process

Develop and deliver a digital strategy to respond to the challenges and opportunities of policing in a digital world

Working in Partnership with the Jersey Youth Service, develop an enhanced response to missing young people

Continue to promote safer road use through a combination of education and enforcement

Complete a strategic review of Police Support Services and develop implementation plans

Continue to review and update our Information Risk Management and Security Policy

Support and take part in Her Majesty's Inspectorate of Prisons Youth Justice Review

Develop and enhance support for victims and witnesses through an integrated victim and witness care unit

Make appropriate and transparent decisions on when and what to charge for external police services

Continue to target persistent priority offenders, in particular career criminals that have a disproportionate impact on our community

Explore the development of an intermediary service to support vulnerable victims to give best evidence

Working in Partnership, enhance our response to the prevention of suicide

Your feedback

Top 3 Policing activities that should be given very high or high priority
(Source: JOLS 2018)





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PHOTO CREDIT: Government of Jersey - Holly Smith

States of Jersey

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