

2019 ANNUAL REPORT

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FOREWORD

2019 was another fantastic year for Jersey Overseas Aid, with numerous additional improvements in the reach and effectiveness of our programming, and in our accountability to taxpayers and politicians. However, as I look back on them from the vantage point of 2020 it is impossible not to see these achievements through a new (and extremely unwelcome) lens: the fact that by about February of this year a deadly new disease was racing around the globe, to be followed almost everywhere by complete paralysis of social, cultural and economic life.

Crises tend to pull people (and countries) in two directions. On the one hand there is the urge to circle the wagons, shut out the world and focus only on ourselves. On the other, something like a global pandemic can help us realise that whatever our nationality or creed we are all just vulnerable human beings, that we are all connected, and where one can help one must. I'm enormously proud that in 2020 Jersey rose to the challenge, and was able to provide life-saving aid across the world to those worst affected by Covid 19. Not all small countries did. And we were able to do so not only because Jersey is a nation which has long taken its responsibilities as a good global citizen very seriously, but because in recent years we have invested in the quality and professionalism of our aid programme.

This brings me back to 2019. You will read below about some notable events of the year, as well as the details of some of the fantastic new projects begun with our support. I can't dedicate an annual report

without singling out the wonderful Jersey volunteers who represented the Island abroad in 2019 – in Tanzania, Lebanon and Kenya – nor the amazing people who raised funds for and administered Jersey Charities. JOA spent more money on these efforts in 2019 than any year in its 51-year existence. We also launched a series of talks and events (the Jersey International Development Network) which brings together the many Islanders interested in our work to discuss relevant issues with invited speakers. I would like to thank all those who participated, and especially our distinguished guests from Toronto, Kigali and Washington DC. However, what I really want to highlight in this year's Foreword are the behind-the-scenes efforts which set us up so well for the Covid crisis – and continue to turn JOA into the kind of relief and development organisation of which any country could be proud.

In 2019 JOA increased the size of its ordinary development projects once again and reduced their number and geographical extent, enabling us to concentrate our efforts and achieve more with the resources available to us. We also narrowed our development focus to three areas where Jersey already excels and where we can add particular value: Dairy, Conservation and Financial Inclusion. The fact that our Dairy-for-Development event in Rwanda in June was attended by 20 nationalities is a testament to the Island's growing reputation in at least one of those sectors. And we continued the process of specialisation by creating another full-time position (now, I'm delighted to say, filled by one of our ex-Interns) and brought in a new Commissioner with decades of experience at the top level of the United Nations.



JOA's experienced and professional employees have been both instruments and drivers of these changes, and I would like to thank them again for their dedication. Thanks to them, other key achievements of 2019 included a further leap forward in our due diligence procedures, with rigorous field assessments of all potential new multi-year grantees conducted by our in-house experts, and an ever more-rigorous project selection process. Additionally, we introduced an electronic grant management system to digitalise the application, reporting and payment processes, while allowing us to monitor and analyse our entire grant portfolio (now worth over £25m).

These and numerous other more-incremental improvements to our effectiveness and accountability are bearing fruit in different ways. A Jersey Trust Company pledged £300,000 to our dairy work, recognising that we can maximise their donation's impact and value for money while accounting for every penny spent. Internal audit completed a highly-complimentary review of our

governance and control environment. Most importantly in 2019, Ministers and States Members approved a significant increase in our budget for 2020, reversing the real-terms decline in Jersey's aid spending caused by freezing our settlement between 2016 and 2019.

These are all votes of confidence in Jersey's aid programme. But the proof of the pudding has been the way that JOA has been able to respond to the still-unfolding crisis of coronavirus: rapidly adapting existing projects; monitoring and supporting grantees; sharing up-to-the-minute information with implementers and other donors; and launching vital new emergency interventions. Jersey can do this – pull its weight internationally; join hands with others; change and save tens of thousands of lives – not because it signs the cheques, but because it has been building an effective and professional national aid agency. That continuous improvement is the story that shines through the pages of this report, and is also the narrative which increasingly characterises Jersey on the world stage.

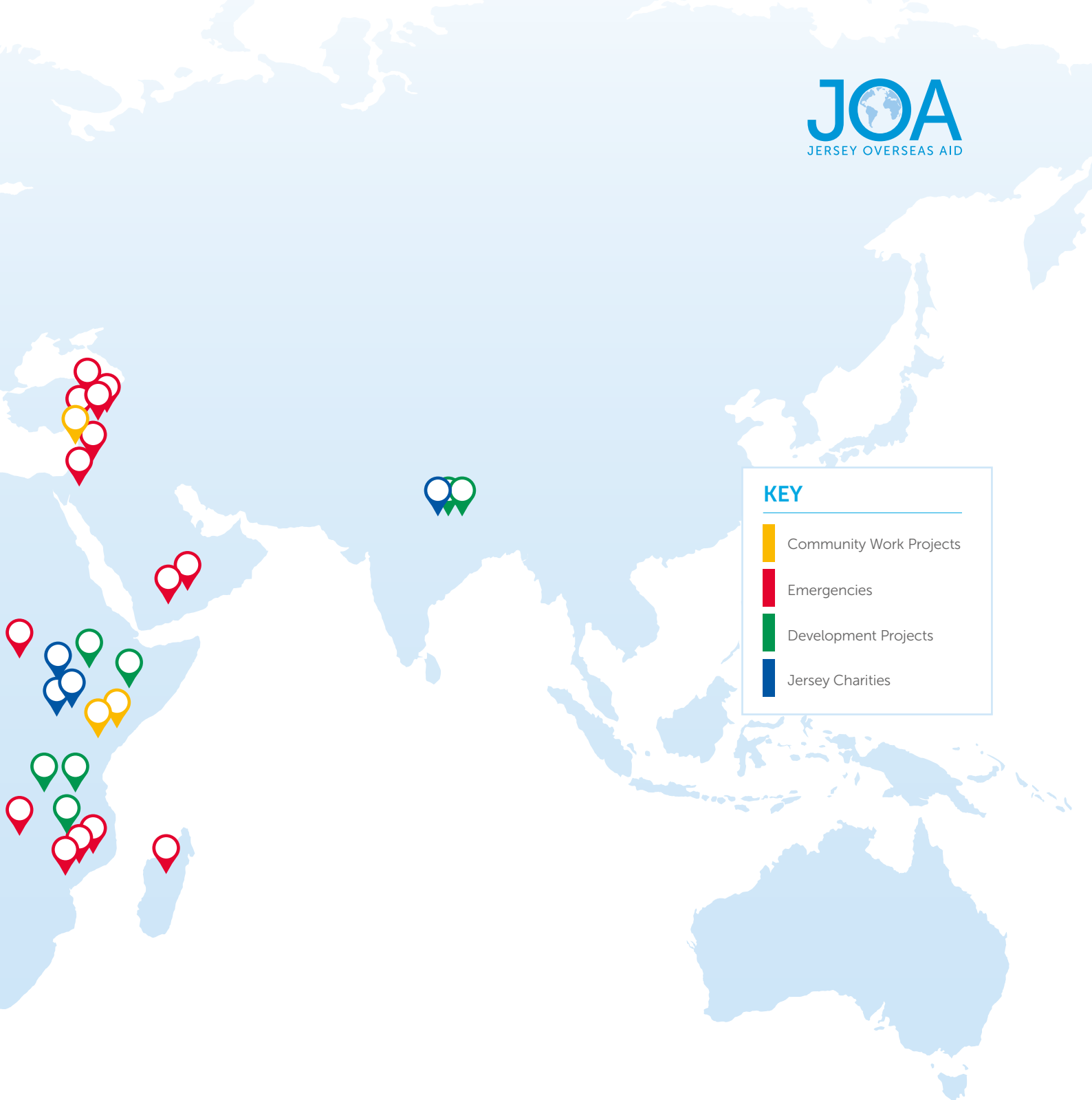
Carolyn Labey
*Chairman of
 Jersey Overseas Aid
 & Minister for International
 Development*

JOA FUNDED PROJECTS 2019



JERSEY OVERSEAS AID (JOA)

is an international aid agency funded by the States of Jersey that has been providing life-changing assistance to people in developing countries since 1968.

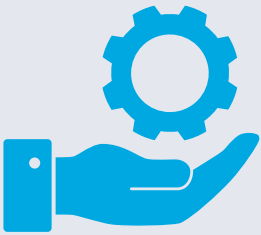


Jersey Overseas Aid

Jersey Overseas Aid is governed by six unpaid Commissioners, three States members and three non-States members, who are appointed by the States of Jersey. The Chair of the Commission represents Jersey as the Island's Minister for International Development.

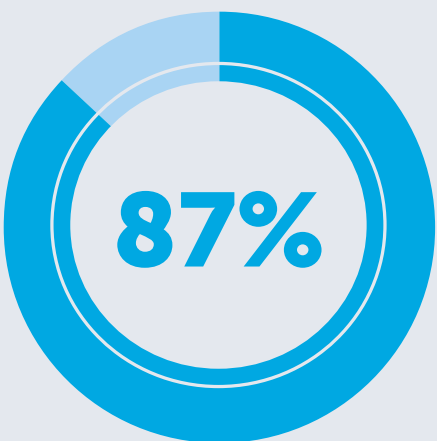
The daily management of the organisation and its grants is conducted by staff members who have experience of selecting, implementing, overseeing and evaluating development and emergency projects all over the world.

DEVELOPMENT GRANTS



Multi-year International Development grants remain at the heart of Jersey Overseas Aid's (JOA) programming and in 2019 accounted for over 55% of its expenditure. A total of eight grants were awarded across six countries and addressed five core development themes: Health, School Water Sanitation and Hygiene (SWASH), Dairy for Development, Financial Inclusion and Conservation Livelihoods. The reduction in both target countries and number of grants awarded compared to the previous year is indicative of a more focused development strategy that was initiated in 2017 - in particular a more select approach to where JOA funds are spent geographically and the value of each project.

This year JOA target countries were further reduced in number: from 16 to 12 initially, and then down to six: five in Africa (Sierra Leone, Rwanda, Zambia, Malawi, Ethiopia) and one in Asia (Nepal). Narrowing the geographical focus and having fewer target countries allows us, as a donor, to understand the development landscape in more detail, get to know who is doing what and where, and forge relationships with key-stakeholders including government departments, civil society and international organisations. This better enables us to select projects that address the particular needs of each country and significantly improves our ability to monitor their impact.



THE PERCENTAGE OF JOA 2019 INTERNATIONAL DEVELOPMENT FUNDS SPENT OVERSEAS.

3
SPECIALIST
HEALTH
PROJECTS

3
CONSERVATION
LIVELIHOODS
PROJECTS

2
SWASH
PROJECTS



Collecting milk from a goat,
South Omo, Ethiopia
(Farm Africa, Medhanit
Gebrmichael)

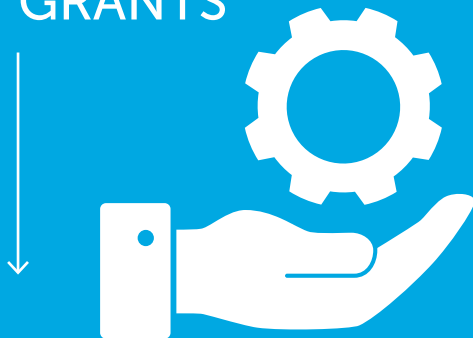
Further changes to JOA's programming related to the monetary value of projects and echoed the move in 2018 to increase the size of envelope per project - in 2019 the value rose from £450,000 to £600,000. Although this will reduce the number of projects JOA will be able to fund per annual cycle, it will enable us to apply additional oversight to each one and ensure the projects are achieving what they are designed to. This size of grant means Jersey-funded projects have the potential to impact beyond community and district level to introducing lasting change at regional and national level.

These changes have not been introduced without investing in JOA's own capacity. In 2019 JOA introduced a Grant Management System, an online software package that significantly bolsters our ability to track project progress, gather project results and data and fulfil our commitment to measuring impact. The system further enhances our due diligence, with all applications for development grants now submitted online along with mandatory documentation including financial statements, audited annual reports, safeguarding policy and articles of association. In parallel, this

year also saw rigorous in-country assessments being embedded within the project application process. These assessments allow JOA staff to sit face-to-face with the implementing partners and analyse the proposed project in detail, ask searching questions about governance and administration and test their financial management. It has significantly increased JOA's capacity to ensure that we select the most effective programmes managed and delivered by the most effective partners.

JOA is becoming a better and more respected organisation, reflected not only in the standard of grants it is now awarding but the seats it occupies at various working groups, advisory boards and panels. In 2019 Jersey was represented, through JOA, at the Annual Meeting of the Consultative Group to Assist the Poor (CGAP) in Beirut, attended the annual meeting of the Centre for Tropical Livestock Genetics and Health in Edinburgh and was present in Kigali for the World Jersey Cattle Forum. In Jersey, JOA led workshops with leading experts in Dairy, Financial Inclusion and Conservation Livelihoods and began to engage with the Jersey public through the Jersey International Development Network.

DEVELOPMENT GRANTS



FINANCIAL INCLUSION



CONSERVATION LIVELIHOODS



DAIRY FOR DEVELOPMENT



HEALTH

WATER, SANITATION & HYGIENE (WASH) IN SCHOOLS



Inclusive WASH for schoolchildren, Sierra Leone (Able Child Africa, Chris Parkes)



1 GRANT AWARDED IN SIERRA LEONE IN 2019

1 GRANT AWARDED IN ZAMBIA IN 2019

2 GRANTS AWARDED IN ETHIOPIA IN 2019

1 GRANT AWARDED IN TANZANIA IN 2019

1 GRANT AWARDED IN MALAWI IN 2019

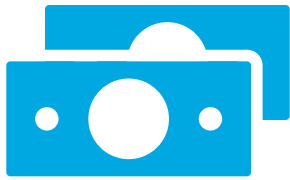
2 GRANTS AWARDED IN NEPAL IN 2019

In 2019 JOA implemented a new grant management system, Smart Simple, a cloud-based tracking and reporting platform that helped us to automate our critical processes, enabling JOA to manage grants from application right through to completion, across multi-year programmes, humanitarian funding and local charity funding, giving us a very clear picture of the progress of any project at any point in time.

Smart Simple acts as an interface between the grantee and the donor, allowing both parties to upload information directly rather than by e-mail, meaning that the flow of information between the two parties and subsequent reporting and payments are easy to track.

Smart Simple gives JOA greater analytic capabilities, we have the ability to interrogate our data more rigorously and present it in an informative but easy to read way. It is also set up to give our Commission the ability to review projects remotely and in 2019 all potential Community Work Project volunteers were able to apply directly through the system.

Trudy Le Bas, Operations Officer



FINANCIAL INCLUSION

2019 built on the successful first year of JOA's and Comic Relief's co-funded programme Branching Out: Financial Inclusion at the Margins - a four-year £8 million collaboration designed to increase access to basic financial services such as loans, savings, money-transfers and insurance to struggling families currently excluded from formal banking in Zambia, Rwanda and Sierra Leone. This programme is allowing individuals to invest in small businesses, cope with unexpected emergencies and spend more on education and health care. Jersey, as a world-leading Financial Services Centre, can help to build responsible and inclusive financial systems through technical assistance and knowledge exchange, deploying our significant expertise as well as our funds.

Following the five multi-year grants awarded under this programme in 2018, Branching Out funded a further nine in 2019 under its Technical Assistance and Digital Financial Services streams. Organisations awarded funding ranged from large UN agencies, which are bringing together FinTech companies and national regulators, to grass-root organisations improving access to markets for small-scale farmers. The range in size of organisation allows Branching Out to support projects and organisations addressing a variety of needs across the whole Financial Inclusion spectrum.

In acknowledgment of this partnership and Jersey's growing reputation in the Finance Inclusion space, JOA hosted three leading experts in this field. Greta Bull, Chief Executive of the Consultative Group to Assist the Poor (CGAP) and a Director at the World Bank Group, was invited by JOA to discuss with Ministers the role of the island as a financial services centre in building responsible and inclusive financial systems that help move people out of poverty, protect their gains, and advance global development goals. Babak Abbaszadeh, CEO and President of the Toronto Centre (an independent, non-profit organisation which collaborates with leading regulatory and supervisory agencies to promote financial stability and inclusion, particularly in emerging markets and low income countries), visited Jersey to discuss JOA's future Financial Inclusion strategy and was a key note speaker at the Building Champions in Jersey on Financial Inclusion event along with Gerhard Coetzee, Lead of Customer Value at CGAP.

From 2020, JOA will start accepting proposals for Financial Inclusion projects outside of the Branching Out programme, a significant milestone as the agency continues to invest in themes where the Island can add value and provide value for money. Another landmark event on the horizon is JOA's admission as a Member of CGAP. Joining this group of over 30 leading development organisations including the UK's Department for International Development (DfID), the Bill & Melinda Gates Foundation and European Union (EU), will significantly raise Jersey's profile and strengthen future Financial Inclusion programming.



REAL PEOPLE

REAL STORIES

“LUNGA, LUAPU
 “There is a misconception that we don't have money. We have access to financial services that can improve the lives of our children and send their children to school. We will be able to send their children to school for themselves.”
CHIEF NSAMBA

FINANCIAL INCLUSION THROUGH TRADE LEADERSHIP.



fsdZambia
Expanding Financial Inclusion

LA PROVINCE 
 onception that in our rural setup people
 y. People have money but they don't have
 al services. Financial Inclusion will greatly
 s of our people because they will be able to
 en to school and be able to access health
 ill even be able to construct good houses

”

**USION
DITIONAL**

Funded by



Chief Nsamba,
Zambia
(FSD Zambia)

“As a leader in global finance, Jersey has a vital role to play in helping foster inclusive and responsible financial markets that meet the needs of poor people. We have seen over the past decade just how important inclusive financial systems are to the stability, safety and successful functioning of economies and markets. CGAP applauds Jersey’s interest in exploring ways it can contribute its knowledge and expertise toward financial inclusion. We all benefit from creating opportunities and advancing the livelihoods of the least advantaged.”

Greta Bull,
Chief Executive of the Consultative Group to Assist the Poor (CGAP) and a Director at the World Bank Group

PROJECT IN FOCUS

FINANCIAL INCLUSION AT THE MARGINS



COUNTRY: Zambia

PARTNER ORG: FSD Zambia

DURATION: 2018-2021

SUMMARY: FSD Zambia is working with Traditional Chiefs to use their influence and power to improve the availability, understanding of, and access to formal and informal financial services. The project is also addressing the mismatch between supply and demand of formal financial services, examining how the needs of poor clients can be better met. It aims to reach 300,000 smallholder farmers, rural households and micro-entrepreneurs.



CONSERVATION LIVELIHOODS

JOA's Conservation Livelihoods theme centres on the premise that protecting the environment can be a virtuous circle if programmes are designed to tie human wellbeing and conservation together. We look for projects that establish or strengthen this relationship - finding ways and means of conserving and protecting the environment and natural resources while sustaining economic growth and promoting social justice and human rights. The theme focuses on regions where environment/livelihood pressures are strong, especially those under threat from population growth, habitat destruction and changing weather patterns. In 2019 three new Conservation Livelihoods grants were awarded, following four grants in 2018.

In Malawi, Excellent Development will use sand dams as a new rainwater harvesting and climate change adaptation technique, paving the way for improved natural resource management, hygiene, agricultural production, and poverty reduction in rural areas suffering from water and food insecurity.

Bee keeping in the Bale Zone, Ethiopia
(Farm Africa, Lisa Murray)

Self Help Africa will build the resilience, income, nutrition, and food security of 3,000 households in the Monze, Namwala and Mazabuka districts of Zambia. The project will promote the sustainable use of natural resources to diversify livelihoods and increase incomes, whilst protecting and restoring essential and fragile eco-systems within the Kafue Sub-basin.

In Ethiopia, rapid economic and demographic growth is putting natural resources under severe strain and having devastating consequences for the livelihoods and food security of some of the world's poorest and most vulnerable. Farm Africa, with funding from JOA and the EU, will enable local communities in the Bale Eco-region to prevent forest degradation and develop sustainable forest-based livelihoods. This will contribute to the protection of more than 360,000 ha of forests, impacting the livelihoods of half a million people directly and 13 million people indirectly.

Beneficiaries engage in planting seeds
(Renewable World)





PROJECT
IN FOCUS

**SOLARMUS III: ALLEVIATING POVERTY IN NEPAL
IN THE FACE OF A CHANGING CLIMATE**

COUNTRY: Nepal

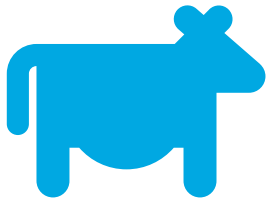
PARTNER ORG: Renewable World

DURATION: 2018 – 2021

SUMMARY: In rural Nepal, unreliable water access is placing increased pressure on communities which rely on agriculture to generate income. As a result, men and boys often migrate for work, leaving women and girls to work the land and maintain the households, which can involve travelling long distances to collect water. This three-year project is working to support ten rural communities in Surkhet district to access water directly outside their homes, through the provision of solar-powered water pumps.

In addition, the communities are being provided with agricultural training – including on irrigation and pest management – and connected with agricultural inputs and markets, enabling them to generate a better income and adapt to the increasingly unpredictable water availability. Prior to the start of the project, a survey of 178 households, across three communities, revealed that only two out of 178 households surveyed sold their produce. Now, just two years into the project, over 30 households are selling their produce, demonstrating that the project is already enabling households to grow surplus to their household requirements and to generate income.





Jersey-cross cows
changing lives, Ethiopia
(Jersey Overseas Aid)

DAIRY FOR DEVELOPMENT

The largest single development grant awarded in 2019 was for a dairy project, based in Rwanda. In many ways JOA's Dairy initiatives represent the agency's flagship projects; not only do these life-changing interventions utilise Jersey's internationally renowned Jersey cow, they also use the island's considerable expertise to advance the wellbeing of thousands of households. The island is uniquely well-placed to assist farmers, charities, cooperatives, extension workers and national governments with improving the quality and profitability of milk production. Through its development partners, in particular the Royal Jersey Agricultural and Horticultural Society (RJAHS), JOA is building a global reputation for its dairy projects, adding to the foundations laid by previous Jersey visionaries.

The highlight of JOA's 2019 Dairy for Development programme was the launch of Phase II of the Jersey Inka Nziza project. Building on the success of Phase I (2017-2019), this programme is mobilising an increased number of trained artificial inseminators, improving access to Jersey breed semen and increasing 12,000 smallholder farmers' knowledge of animal management, including the merits of the Jersey breed in Rwanda. As a direct result thousands of Rwandans are benefiting from better nutrition and increased economic opportunity. Other significant elements of the programme include research into the profitability of Jersey crossbred cows, the introduction of a cattle database and the development of a gene bank for Jersey sperm and embryos. Under the existing project alone there is enough semen being supplied for a female Jersey calf to be born every hour for the next three years.

<p>PROJECT IN FOCUS</p>	<p>PRACTICAL ACTION</p> <p>COUNTRY: Nepal PARTNER ORG: CARE International DURATION: 2018-2021 SUMMARY: This project aims to improve the livelihoods of low-income communities in Nepal by strengthening the milk industry to sustainably increase the production and productivity of over 5,000 smallholder dairy farmers.</p> <p>The three year project began in 2018 and, after the initial two years, has already increased the overall income of 6,083 smallholder farmers by 31% through a variety of approaches, including strengthening village animal health workers, supporting improved animal feed production, improving 24 rural milk collection centres and establishing 8 new milk collection points.</p>	<p>Practical ACTION</p>
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DAIRY FOR DEVELOPMENT

WHY JERSEY'S?

With the Jersey, we have an animal that is smaller, uses fewer natural resources and produces a smaller carbon footprint. In this same animal, we have a dairy cow with a longer productive life that produces a more nutrient-rich milk.

Compared to 'average' milk a glass of Jersey milk has a greater nutritional value:

- 1. 15% to 20% more protein,**
- 2. 20% more calcium,**
- 3. 10% to 20% more phosphorous,**
- 4. and considerably higher levels of an essential vitamin, B12.**

This nutrient-dense milk Jersey milk tastes better, even in a semi-skimmed or skimmed form, as there are more solids-not-fat, protein, calcium and lactose in her milk compared to other breeds.

All this comes from a remarkably sustainable breed population. A 2010 scientific peer-reviewed life-cycle assessment determined that for Jerseys and Holstein-Friesians to produce the same amount of protein, milk-fat and other solids, the Jersey cow:

- a. 32% less water,**
- b. requires 11% less land**
- c. and uses substantially less fossil fuels with a 20% reduction in total carbon footprint.**

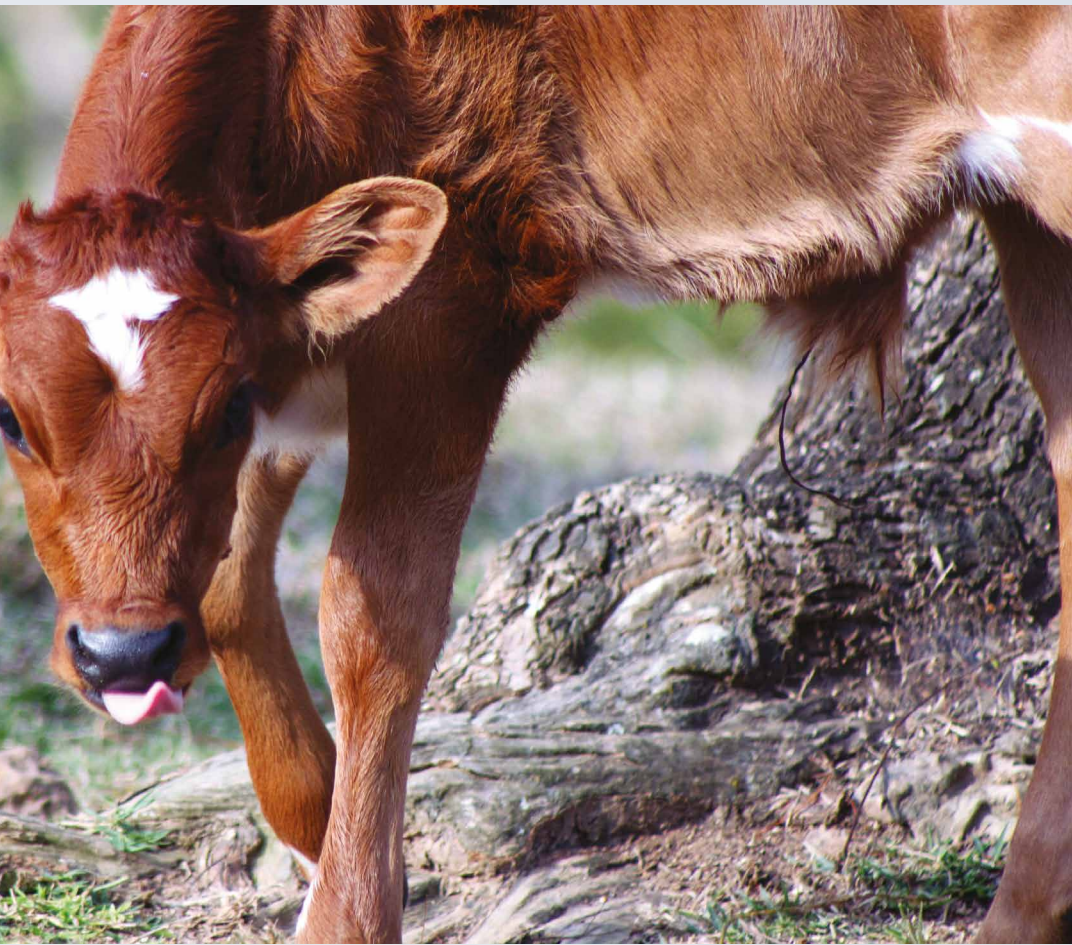
In terms of the amount of Jersey milk required to produce 500 metric tonnes of cheese, the reduction in carbon footprint is equivalent to taking 443 large cars off the road annually.

Jerseys are renowned for being more adaptable in weather extremes, whether hot or cold. Jersey herd owners around the world consistently remark that even when the temperature rises above 100 degrees Fahrenheit the Jerseys will still be at the feed trough or grazing when other breeds are seeking shelter from the heat.

David Hambrook, RJAHS



Minister of International Development,
Carolyn Labey, with Rwandan Minister
for Agriculture, Geraldine Mukeshimana



A Jersey-cross calf
(RJHAS)



DAIRY IN FOCUS: MINISTERIAL VISIT TO RWANDA

JOA Chair and Minister for International Development, Deputy Carolyn Labey, addressed the World Jersey Cattle Bureau (WJCB), in Kigali, where the African Jersey Forum was officially launched. The WJCB represents Jersey breeders and their organisations all around the world and provided the perfect opportunity to showcase why the Jersey cow is proving such a suitable breed for smallholder farmers in the region. The 5-day programme brought together personnel from numerous dairy-focused NGO organisations across the region – as well as Rwandan livestock experts and technicians – and included workshops, visits to working dairy farms, community initiatives and ongoing research projects. The programme also involved a visit to Songa Research

Station, a 390 hectare pastoral farm located south of Kigali, where the Rwanda Agriculture and Animal Resources Development Board (RAB) are trialling different crosses of indigenous and exotic cattle breeds to help identify a more suitable hybrid cow for local dairying conditions.

The event presented the opportunity to officially launch the concept of the Africa Jersey Forum (AJF). Aligned via the WJCB to both the European and Latin American Jersey Forums, the AJF will create a mechanism through which Jersey breed research and experiences can be shared amongst all those involved in these fields of work, in particular with reference to the specific suitability of the Jersey cow in tropical farming situations.



SPECIALIST HEALTH

Barriers to health services continue to impact billions of people around the world. Experts anticipate that up to 5 billion people will be unable to access healthcare by 2030 if countries fail to invest more in their healthcare systems and don't ensure that health services are both affordable and accessible for all.

JOA's Health funding stream targets organisations that specialise in health services for the poor, building their capacity and financing projects that tackle ill-health and prevent premature mortality. A key focus of this programme is capacity-building, both of health services and of funding partners, in order to strengthen vulnerable health care systems to ensure that Jersey's contribution has a lasting impact.

In 2019, JOA funded three new specialist health projects designed to facilitate a healthier life for vulnerable people in Tanzania, Nepal and Ethiopia. HelpAge International UK was provided with a grant in order to improve the health and wellbeing of 25,500 older people in Tanzania, who face limited access to quality health and care services, do not benefit from national interventions, and often lack the means to advocate for their needs and rights.

A grant was awarded to Sense International to improve the quality of life for people with Deafblindness in Nepal through interventions aimed at improving identification, improving access to basic healthcare, skill-building professionals and families to enhance the self-care of deafblind people, and reduce social exclusion. In the course of the project, it is planned that 3 day care centres will be established and 295 health care professionals will be trained, amongst other activities.

In Ethiopia, JOA funded a project to empower girls – whilst combatting harmful traditional practices – through a community-wide approach. The project will look to engage with over 25,000 people, including local health, education, women and child offices, the police, community groups and leaders, committees, religious leaders, school clubs, and youth groups, as well as 60 practitioners of female genital mutilation and other harmful traditions.



Older women crafting baskets and mats to sell, Tanzania (HelpAge)



Effia, who has received preventative treatment, and her visually-impaired mother, Ghana (SightSavers)



PROJECT
IN FOCUS

SIGHT SAVERS



COUNTRY: Ghana

PARTNER ORG: Sightsaver

DURATION: 2017-2020

SUMMARY: In 2017, JOA granted funds to Sightsavers to support the elimination of river blindness and elephantiasis in Ghana. In collaboration with other donors and the Global Health Service, the project trained volunteer drug distributors and health workers, administered medicines to people across 82 districts, and supported surveillance of the diseases and means of transmission. The three year project ended in 2019 and supported the training and work of tens of thousands of volunteer drug distributors. In addition, in 2019 alone, JOA funding enabled the treatment of 2,608,925 people for river blindness.

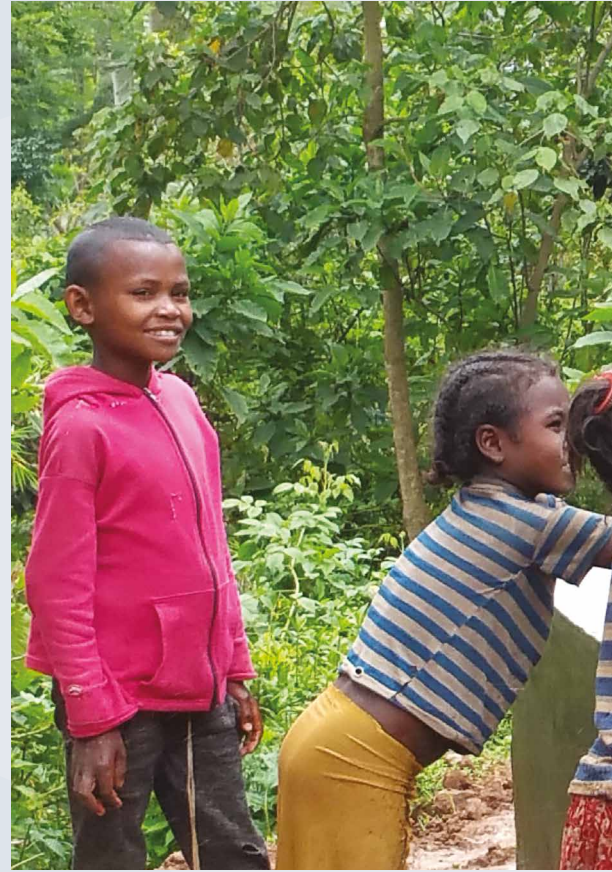


WATER, SANITATION AND HYGIENE (WASH) IN SCHOOLS

Access to water, sanitation and hygiene (WASH) has wide socio-economic impacts, particularly for girls. Substantial progress has been made in recent years but there is a long way to go, with half of the schools in the world lacking student handwashing facilities with soap and water. Furthermore, improvements are not being made equally, with WASH coverage higher in secondary schools than primary schools, and higher in urban schools than in rural schools.

JOA's WASH funding stream focuses on improving education, health and gender-equality through WASH projects that target learners, in schools or elsewhere. In 2019, JOA funded two new WASH projects, one in Nepal and one in Sierra Leone.

JOA's grant to ChildHope UK will improve WASH facilities in 20 earthquake and flood-affected schools in rural Nepal, empower students and teachers to raise awareness of the importance of sanitation and hygiene, and build the capacity of the communities to meet the WASH needs of families. A lack of access to menstrual hygiene products and facilities impacts the ability of girls to attend school for several days every month, making them more likely to drop out of education and more vulnerable to unsafe migration, increased risk of trafficking and early marriage. In a country where only 17.9% of girls, and 50% of people with disabilities, attend secondary school, the facilities will be designed to be inclusive of their needs in order to support their continued education.





Children fetching water from new water point, Ethiopia (H264 Waves)

In rural Sierra Leone, a grant from JOA will enable Street Child to improve the education and health of vulnerable children through the construction of inclusive WASH facilities in schools, accessible to girls and children with disabilities, in order to reduce illness and absenteeism. To ensure the sustainability of the initiative, the project will look to provide 150 teachers, head teachers and school management committee members with comprehensive WASH training workshops, and also plans to undertake awareness-raising activities to help promote inclusive WASH facilities in schools and communities.



Improving access to education for girls with disabilities, Rwanda (Plan International)

PROJECT
IN FOCUS

PLAN INTERNATIONAL



COUNTRY: Ethiopia

PARTNER ORG: Plan International

DURATION: 2017-2020

SUMMARY: In 2017, JOA funded a 3 year project to reduce barriers to education in rural Ethiopia, by promoting sustainable water, sanitation and hygiene for life across 20 primary schools and 12 communities. This involved a range of activities, including constructing roof water-harvesting systems, rehabilitating water infrastructure, training teachers, government officials, and local leaders, and strengthening community ownership of, and responsibility for, the new and refurbished water, sanitation and hygiene facilities.



EMERGENCY & DISASTER RELIEF

Disinfecting an ambulance near Katwa Ebola treatment Unit, North Kivu, DRC
(UN, Martine Perret)

JOA spent over £2.4 million on humanitarian aid in 2019, representing just under 25% of its total aid budget. In parallel with JOA's development programming, changes have been introduced to emergency funding that have significantly improved the efficiency and impact of Jersey's aid. In 2016, 44 emergency grants were awarded – each for £30,000 or less. In 2019 exactly half that number were awarded (22), with the highest single grant valuing £250,000. Not only will this ensure more people will be reached, it means more can be done with each pound, and less is wasted on fundraising, reporting and admin.

Another notable change in 2019 included how JOA allocated its emergency budget. Today, humanitarians are better equipped to anticipate the onset of an emergency than ever before. Aid agencies are able to act earlier, mobilise for a response and forewarn those communities likely to be affected. This doesn't only apply to natural hazards like drought or flooding; countries entrenched in protracted, complex crises experience violence, displacement and outbreaks of disease year round. It is not a question of if a humanitarian response is required but when. In recognition of this, JOA's humanitarian programming is gradually re-addressing the proportion of funds it spends reactively to prepositioning funds where we know lifesaving interventions will be required.





EMERGENCY IN FOCUS

CRISIS IN FOCUS: THE EBOLA OUTBREAK

COUNTRY: DRC

SUMMARY: On 1 August 2018, an outbreak of Ebola was recorded in the Democratic Republic of Congo (DRC). The outbreak quickly became the second largest Ebola outbreak in recorded history and the DRC's tenth outbreak. By mid-2019, the outbreak had intensified greatly, passing 1,000 deaths and spreading to Goma city and to South Kivu province, with several confirmed cases in Uganda.

In 2019, JOA responded to appeals for support in the midst of the growing cases of Ebola in the DRC. An initial grant was given to UNICEF in February to enable their staff to raise local awareness of the disease, strengthen WASH infrastructure, support those affected, and introduce prevention measures in schools.

In August, as Ebola continued to spread, JOA provided additional grants to the British Red Cross, UNICEF and OCHA to undertake essential activities including support for safe and dignified burials, facilitating infection prevention and control in health facilities and at community level, and providing support to those affected.

In total Jersey allocated £442,600 to combatting the outbreak.

Commissioner Philip Le Sueur visits humanitarian activities in Kaga-Bandoro, Central African Republic

In 2019 JOA continued to support the United Nation's Country Based Pooled Funds (CBPF) in Syria (£300,000) and the Central African Republic (£300,000). CBPFs are multi-donor funds that operate in countries affected by humanitarian crises. Resources are pooled and un-earmarked, empowering donors both big and small to support humanitarian organisations in providing lifesaving aid to those who need it most. In 2019 JOA added the CBPF in Yemen with two grants totalling £400,000 to address the world's worst humanitarian crisis where over 24 million individuals require humanitarian assistance (80% of the population). Through the CBPF, funding is provided to national and international NGOs, organisations of the Red Cross / Red Crescent, and to UN agencies; those best placed to make informed decisions on the ground as to how funds should be spent.

In addition to the CBPFs, JOA continued its support of the Start Fund; a rapid, flexible, locally-driven humanitarian tool for overlooked or forgotten crises. It remains the first non-UN, global, multi-donor pooled humanitarian funding mechanism and is managed exclusively by Start Network members, consisting of over 40 NGOs. Now in its sixth year of operation, the Start Fund has awarded lifesaving grants to people across 62 countries and in 2019, thanks to JOA contributions, reached 4.2 million people in need from the effects of, among others, drought, floods and conflict.





OCHA

United Nations Office
for the Coordination of
Humanitarian Affairs

DONOR MONITORING TRIP – CENTRAL AFRICAN REPUBLIC

In April 2019 I was fortunate to be part of a group of donor representatives who spent a week in CAR as guests of OCHA. I was privileged to see at first hand through a series of meetings and field trips the outstanding work of the Central African Republic Humanitarian Fund (CAR HF). This experience brought home to me the vital important role that In Country Pooled Funds play in the delivery of vital humanitarian aid through a prioritised and structured framework.

The ability to provide funding direct to the humanitarian actors on the ground who are acutely aware of the immediate needs of the most vulnerable people are those best placed to deliver aid in a timely, flexible and effective way that achieves the best outcomes.

Until I experienced for myself the enormity of the crisis in CAR I had no real appreciation of the scale of this humanitarian emergency. Many other countries around the world are in a similar state of chaos where civilians in particular women and children live, in constant fear of violence, disease and starvation.

Realistically there will never be enough aid and therefore it makes absolute and moral sense that we ensure it is delivered to maximum effect. This is why I firmly believe that In-Country Pooled Funds are an effective delivery vehicle for Humanitarian Aid.

JOA Commissioner Philip Le Sueur

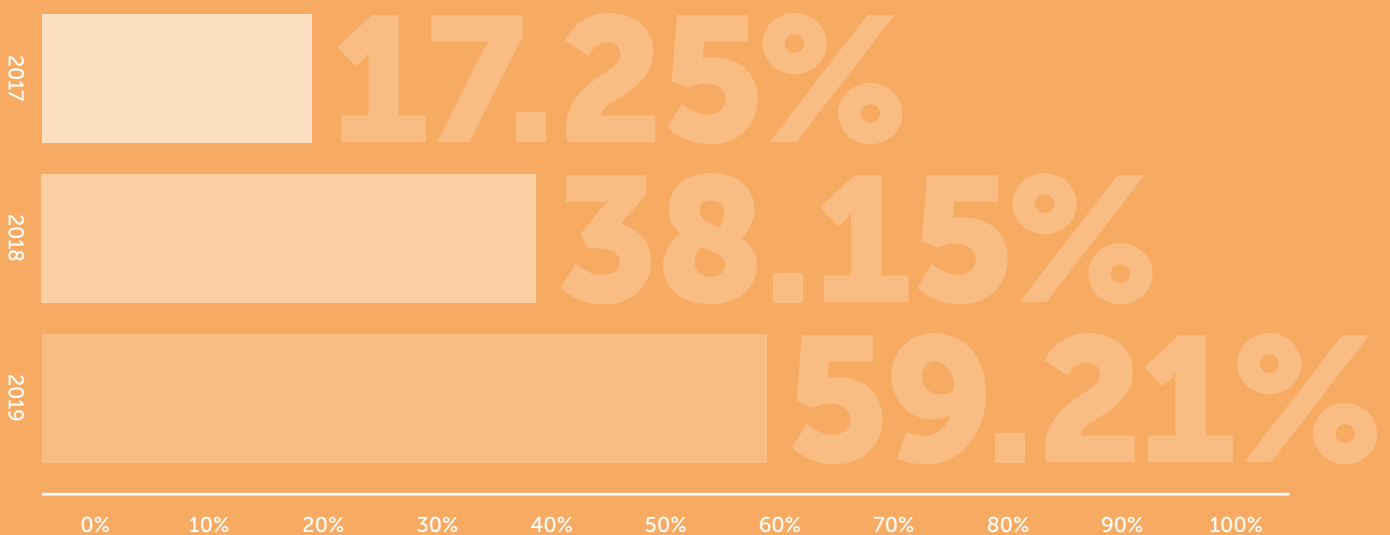
Such pooled funds allow JOA to provide aid in multiple sectors at the absolute frontline of a humanitarian emergency without the risk and cost of choosing individual partners, and in so doing contribute to - rather than undermine - response coordination. The professional, transparent and low-cost administration of the funds make them an efficient and low-risk way for JOA to provide support. Furthermore, our role is not as a silent benefactor – JOA remotely attends the quarterly meetings in Damascus of the Advisory Board of the UN’s Syrian Humanitarian Fund, the START Network’s Donor Council as well as the Pooled Fund Working Group made up of other government donors, UN agencies and international organisations. In addition, in 2019, JOA staff and Commissioners attended donor visibility trips to the Central African Republic and Kenya, organised by UN Office for the Coordination of Humanitarian Assistance (OCHA) and Start Network respectively, to see first-hand how Jersey funds are making a difference overseas.



JOA also contributed to several emergencies outside the pooled funding mechanism including £442,600 (split between multiple agencies) allocated to the Ebola outbreak in the Democratic Republic of Congo – the second-largest in the history of the virus (see below) – and £180,000 to CARE, UNICEF and The British Red Cross to address the devastation caused by Cyclone Idai in East Africa.

Abdul and his Mum at a Dispensary
(Ibrahim Zanoun)

PROPORTION OF HUMANITARIAN AID ALLOCATED TO POOLED FUNDS





Aerial view of camp for internally displaced persons, Central African Republic

Another key development in JOA's humanitarian programming was the award of multi-year humanitarian funding, aligning Jersey with other government donors committed to increasing the effectiveness and efficiency of the humanitarian sector. In 2019 JOA awarded 2-year grants to International HealthPartners (IHP) for the work in South Sudan and the Occupied Palestinian Territories and to Medical Aid for Palestinians (MAP) for their ongoing neurosurgical project in Gaza. Multi-year programmes enable organisations at the heart of protracted crises to plan their response with the confidence funds are in place to complete lifesaving activities. It means lower operational costs - less time is spent on fundraising and proposal writing and more on actual project implementation. It leads to more effective programming - lessons can be learnt, projects can adjust to evolving circumstances and longer term relationships can be established.



PROJECT IN FOCUS

INTERNATIONAL HEALTH PARTNERS

COUNTRY: Occupied Palestinian Territories
PARTNER ORG: International Health Partners
DURATION: 2019-2021

SUMMARY: The healthcare system in Gaza is in crisis, with a protracted shortage of medical supplies creating a serious health risk for patients. IHP organises, co-ordinates and transports donations of medicines and health supplies to where they are most needed. During the first months of this two year project to provide access to essential medicines to Palestinians, JOA's grant enabled IHP to ship 106,158 treatments to Gaza to support individuals with chronic health conditions.

As the medicines were donated by healthcare providers, for every £1 granted by JOA, over £18 worth of essential supplies were transported and distributed to patients, free of charge, easing the significant financial burden of healthcare and allowing patients to use their income for other essential needs, such as food and housing.





LOCAL CHARITIES

2019 was another ground-breaking year for local charities with more money than ever being given to Jersey registered charities working overseas, six grants totalling £1,574,735. Not only was the total bigger than ever before, but the recipient of JOA's largest ever grant of over £2 million was a local charity – the Royal Jersey Agricultural & Horticultural Society – for its continued dairy work in Rwanda.

Jersey-based charities working overseas range from tiny kitchen-table organisations to large international NGOs and it was pleasing to see another Jersey charity access the multi-year funding normally reserved for the larger, established, development organisations such as Durrell and the RJAHS. In 2019, Hands Around the World were awarded a three-year grant worth over £250,000 to develop schools in Rwanda. This award and scale of grant is a reflection of the charity's own progression and comes after regular consultation with JOA staff, reflecting JOA's commitment to building capacity amongst the local charity network.

Other new grants included the construction of a new kitchen and multi-purpose hall in Gambia (Jersey Gambia Schools Trust), a new community hall in Uganda (Education Fund for Luweero Orphans), pre-monsoon Water and Sanitation projects in Nepal (Gurkha Welfare Trust Jersey), and the construction of a kitchen and dining hall for a preparatory school in Kenya (Sundee Watts Memorial Fund).

FUNDING DISTRIBUTED TO JERSEY CHARITIES



Preparing a meal,
Madagascar
(Durrell, Hanitra
Rakotojoana)

PROJECT IN FOCUS

DURRELL

COUNTRY: Madagascar

PARTNER ORG: Durrell

DURATION: 2017 - 2021

SUMMARY: This five year project is assisting 4,436 poor households, across 20 villages, to improve food security and nutrition, household income and reproductive health, whilst reducing reliance on natural resources.

By supporting communities dependent on vulnerable eco-systems, such as Baly Bay, which is home to several species of lemur and the endangered ploughshare tortoise, this project aims to break the cycle of poverty whilst contributing to the health of the environment.

As part of this initiative, by the end of 2019 a total of 15 primary schools had market gardens and more than 10% of community members were engaged in village savings and loans associations. In addition, workshops and awareness-raising events took place across the villages, resulting in 661 women choosing to receive support with family planning.



DURRELL



OUTREACH

Jersey volunteer, Kenya CWP
(Fredrik Lerneryd)



COMMUNITY WORK PROJECTS

Since 1972 Jersey residents have participated directly in changing the lives of those most in need. Jersey volunteers have brought clean water to those without, built classrooms, orphanages and clinics where there have been none, and provided one-to-one care for those who have no one. For many in Jersey it is a once-in-a-lifetime opportunity, bringing with it a sense of achievement, life-long friendships and extraordinary memories.



Working hard constructing toilets, Tanzania

In 2019, 33 Jersey residents travelled overseas to support communities in Kenya, Lebanon and Tanzania.



TANZANIA: In March 2019, Jersey volunteers worked alongside Raleigh International to support a project improving access to, and the use of, safe and sustainable sanitation facilities for 1,800 children. Volunteers supported activities designed to teach students about good hygiene behaviours, and raise community-awareness of the importance of good sanitation and hygiene. They also engaged in the construction of new school toilets and handwashing facilities. The team engaged in building a sand dam which was designed to address the key issue of water scarcity and provide families with the time and opportunity needed to focus on food production and income generation.



KENYA: In September 2019, Excellent Development and Africa Sand Dam Foundation welcomed a team of Jersey volunteers to support the construction of a sand dam that would provide a subsistence farming community with a reliable, year-round water source.

Working alongside the community, the team engaged in building a sand dam which was designed to address the key issue of water scarcity and provide families with the time and opportunity needed to focus on food production and income generation.

Community work project team, Lebanon



LEBANON: In July 2019, Jersey volunteers provided one-to-one care to underprivileged people suffering quite profound physical and mental disabilities. Lebanese with intellectual disabilities receive little state support, and often end up in crowded and underfunded institutions. These camps, operated by the Sovereign Order of Malta, offer the opportunity for volunteers to provide much needed care and attention where guests can benefit from sunlight, fresh air, outdoor walks, and the beautiful surrounding landscape of the Lebanese mountains.





“SEEING A COMPLETELY
DIFFERENT WAY OF LIFE”



Jamie Paull, Kenya CWP
(Fredrik Lerneryd)

“My name’s Jamie, I’m 24 years old and I went on a Jersey overseas trip in September 2019 to Kenya to build a sand dam with Excellent Development.

If you enjoy traveling to new places, meeting new people, trying exotic tasty foods, having a laugh and seeing a completely different way of life, a then a JOA trip might be just what you need!

I wasn’t sure what to expect from the trip to Africa. We went with a great group of people of various ages and backgrounds so everyone brought different skills to the table. When we arrived our accommodation was luxury compared to some other trips, we all had individual bedrooms and showers, which really helped when coming home covered in cement.

The work was very physical and hands on but between all the laughs and shovelling the days flew by and gave a great sense of achievement on the drive home each day. The dam came on loads while we were there and I noticed what an impact our presence had with the community, the fact that people they had never met from an island they didn’t know existed wanted to help, seemed to create motivation and the number of people on site grew drastically. It’s better than a handout as it’s a way to help people become self-sufficient and create their own growth.”

- CWP Volunteer
Jamie Paull

Interviewing a resident prior to the construction of infrastructure that will enable households to access electricity. *(Practical Action)*



Talking to the Active Ageing club about the impact it has on their health, Tanzania *(HelpAge International)*

INTERNSHIP

Jersey school-leavers or career-changers often lament the lack of diversity for entry-level positions in sectors other than finance. Acknowledging this - and the fact that getting your first job in international development can be hard - JOA launched its inaugural annual internship programme in 2018. This exciting initiative - run in partnership with two leading UK charities and JOA partners - offers someone from Jersey the chance to spend twelve months with a respected charity including a six month assignment in a developing country. The ultimate goal is to equip the successful candidate with the skills and experience necessary to enable them to take frontline roles with international relief and development organisations.

This important initiative continued in 2019 and, following a competitive recruitment process midway through the year, selected Faye Coggins as JOA's third intern. Faye spent two months with JOA in St Helier before embarking on a four month stint in London at HelpAge's Headquarters. In early 2020 Faye will then head to Tanzania for three months, working on active development projects including a JOA funded programme (Boresha afa ya wazee: Improved Health and Wellbeing for Older Women and Men in Tanzania) before packing her bags again and moving to Addis Ababa for the final three months of her internship.



“ JOA INTERNSHIP PROGRAMME

NAME: Faye Coggins
ORG: HelpAge International
DURATION: 2019 - 2020

“My internship so far has been a brilliant learning experience. It has exposed me to a variety of different areas of development work, and has provided me with the hands-on experience and skills required to build my career in the sector. I began my internship in the Jersey Overseas Aid office, where I learned about Jersey’s international development projects and funding themes. I then had the opportunity to work with one of JOA’s partner charities, HelpAge International, where I contributed to one of HelpAge’s biggest advocacy campaigns of the year, and participated in the development of a gender training programme, amongst other tasks. This experience allowed me to gain an in-depth understanding of the different concepts and approaches in development work.



“Perhaps what I’ve appreciated most about the internship is the learning and development opportunities that it provides. A highlight was the chance to participate in a Hostile Environment Awareness Training course, an intensive practical course with hands-on activities that teaches participants the skills required to work in high risk environments – a valuable qualification for anyone wishing to pursue a career in the humanitarian sector. This training, and indeed the internship as a whole, has provided the valuable opportunity to learn from inspiring individuals in the career field I want to pursue and develop my professional network. I’m very much looking forward to putting the skills and knowledge I’ve developed to use, when I travel to Tanzania next year to undertake a field placement with HelpAge’s Tanzania office. An opportunity to gain valuable on-the-ground experience and understand first-hand the practicalities of project implementation.

Faye Coggins

INTERN UPDATE

An indication of whether the internship is a success can only be gauged if previous interns are finding employment in the development sector. It is therefore very pleasing to report that previous JOA interns are doing exactly that. Lauren Midgley, JOA’s first intern, is now employed by Farm Africa as Communication Officer and Becki Curtis is currently in Geneva working for a Human Rights organisation following her 13 month internship with Practical Action.

“The scheme is a fantastic stepping stone for islanders wishing to contribute to global development challenges, and I would encourage anyone looking to pursue a career in this sector to apply.”

BURSARIES

At the end of 2018, JOA expanded its public outreach programme by launching two new bursaries. These aimed at offering Jersey residents financial support so they can contribute towards international development projects abroad, either for short periods as enthusiastic volunteers, or for longer periods on a professional basis.

In 2019 a total of five bursaries, at £500 each, were awarded to young Jersey residents volunteering overseas. These ranged from two school leavers working in a kindergarten in Zambia, to a graduate contributing to International Citizen Service (ICS) in Nepal with Raleigh International.

THE JOA PROFESSIONAL BURSARY.

Transferring knowledge and providing technical assistance is one of the most efficient forms of aid. It can also greatly benefit the individual who is sharing their skills in a new context - deepening proficiency, adding new perspectives and experience, and providing a great sense of professional satisfaction. JOA's Professional Bursary Programme enables Jersey residents with relevant skills to spend time overseas utilising their expertise to help communities and organisations in need of professional assistance. JOA provides funding of up to £4,000 for extended placements abroad, sometimes partnering with employers who realise this is a great way to develop staff as well as to give something back.

THE JOA VOLUNTEERING BURSARY.

JOA's Volunteering Bursaries provide a modest contribution (£500) towards living costs while volunteers give up their time for others abroad. Applicants simply needing to demonstrate that they will be working with a recognised organisation for a minimum of two weeks and doing something that evidently helps those less fortunate than ourselves.



HARRIET HALL

In October 2019, I embarked on a 3 month ICS placement with Raleigh International in Nepal. Though this placement was partially funded by the UK Government, I was required to fundraise a further £800, thanks to the JOA Bursary I was able to achieve this target.

I was based in Yangdi, Gorkha on a Livelihoods project working with Goreto Gorkha. Our primary target was to diversify Yangdi's economic income through the construction of Polytunnels and drip-irrigation systems - combatting the problems caused by yearly water shortages. As the first cycle of volunteers based in Yangdi, we conducted baseline surveys to introduce ourselves and Raleigh to community members. From this, we deduced what training sessions would be most helpful for the community - for example, how to sustainably use fertilisers and pesticides. To ensure the longevity of the project we also established a Farmer's Group Co-operative so that community members and Polytunnel beneficiaries would feel supported in the long-term.

Our team was comprised of both Nepali and UK volunteers - living in a homestay was instrumental in feeling fully immersed in Nepali culture. An incredibly strong bond was established between myself, my counterpart Stuti and my Aama (host mother) despite the obvious language barrier. A personal highlight was being in Yangdi for Tihar, a week-long festival which saw villagers return from across Nepal.

This placement has solidified my desire to pursue a career in International Development and I would like to thank JOA again for its support.



Engaging with school children, Nepal

LAUNCH OF JIDN



In parallel with JOA's ambition to be a more effective international agency is a commitment to engage and inform the very people who make JOA's work possible – the Jersey public. As part of JOA's ongoing public outreach programme, 2019 saw the launch of the Jersey International Development Network (JIDN), a forum aimed at raising Jersey's international development profile and encouraging dialogue and new partnerships on the Island. Over the course of the year JOA hosted three public events where a specialist speaker from a leading charity or international organisation imparted their own unique and frank insight into the humanitarian and development sectors.

These free public events, open to all, are designed to bring together interested individuals from charities, finance, government, philanthropy and the private sector to hear about current trends in aid and development and find out how Jersey is making a difference on the international stage. Each event was moderated by JOA and gave the assembled audience a chance to ask questions of the effectiveness and impact of programmes funded by Jersey.

Alexander Matheou, Executive Director of International for the British Red Cross, talks about challenges in delivering humanitarian aid

DELIVERING EMERGENCY AID IN THE 21ST CENTURY

Alexander Matheou
(Executive Director of International, British Red Cross)

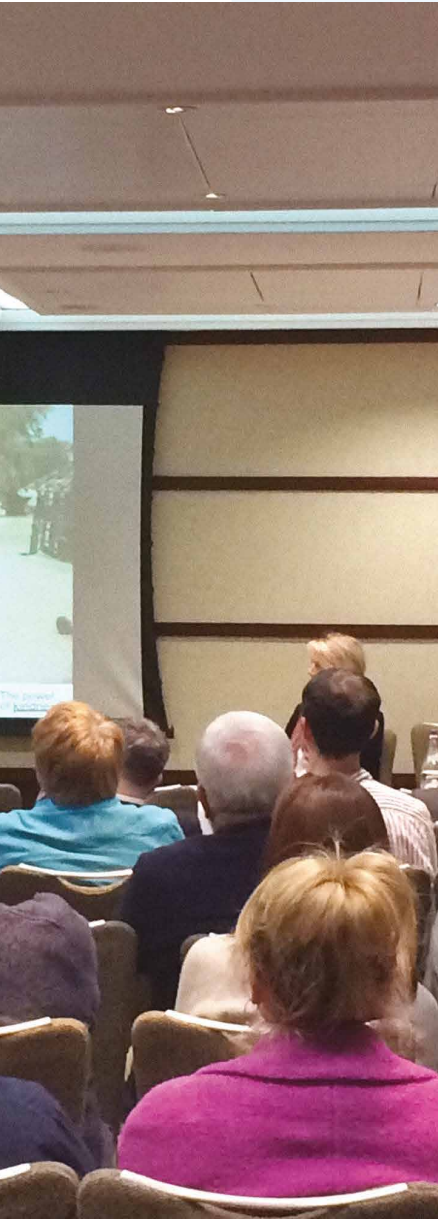
The British Red Cross and its partners work around the world to prevent or ease human suffering. They protect people in war and conflict and provide emergency assistance in the wake of floods, earthquakes and famine. From Myanmar to the DRC, Mongolia to Yemen, they are at the frontline, negotiating complex and often dangerous environments trying to reach those in need of urgent help. But what does a disaster zone look like? How is a response coordinated? What challenges do aid workers face and how do they go about protecting and supporting those affected? How has the Red Cross's aid work evolved in the 75 years since Jersey itself was receiving Red Cross parcels?

26 March 2019, Attendees: 106



“The links between the Red Cross and Jersey go back to WWII, and this shared history has always created a strong bond between the British Red Cross and the Island. We are extremely proud of our partnership with Jersey Overseas Aid, and to be part of this occasion. We are grateful to the people of Jersey for their continued support of our international work and look forward to engaging with the Jersey International Development Network.”

Alexander Matheou
(Executive Director of International, British Red Cross)



HABITATS VS HUMANS: CAN YOU HELP ONE WITHOUT HURTING THE OTHER?

Dr Lesley Dickie (CEO Durrell Conservation Trust) & Sean McGough (Programme Manager at TreeAid)

Ever since Gerald Durrell settled in the Island, Jersey has been a world leader in conservation, earning an international reputation for its reintroduction of endangered species and the protection of the ecosystems on which they rely. JOA itself has stepped up its involvement, introducing a core funding theme of Conservation Livelihoods and supporting multi-year programmes in Madagascar, Ghana, Ethiopia and Nepal.

But the over-exploitation of natural resources, population growth and climate change are contributing to the degradation and destruction of many of these habitats, threatening wildlife preservation and creating a negative cycle where the reduction of human wellbeing drives further devastation. The conservation of ecosystems and poverty eradication are intrinsically linked, but how can we ensure that communities are able to grow their incomes without placing increased pressure on the natural environment?

16 July 2019, Attendees: 105

THE JERSEY COW OVERSEAS: OUR GREATEST AMBASSADOR

Angelique Barongo, (Programme Manager, Send a Cow Rwanda), Dr Oluyinka Opoola, (Postdoctoral Research Fellow, Centre for Tropical Livestock Genetics and Health (CTLGH) & David Hambrook (Head of Overseas Agricultural Development, Royal Jersey Agricultural and Horticultural Society)

Agriculture is of vital importance to the economy of Rwanda; over 80% of the Rwandan population depend on small-scale agriculture for their livelihoods but productivity is low, and 45-61% live in poverty and are food insecure. 37% of Rwandan children under five are stunted, an indicator of chronic malnutrition. The Government of Rwanda addresses poverty and food security with its ground-breaking Girinka programme, focusing not only on increasing access to livestock, particularly cows, but by supporting interventions to help build food production systems, particularly those which are low cost, nutrient rich commodities high in protein.

The Jersey Inka Nziza project is built to reinforce this ambition. Jersey cows and crosses are proving particularly suitable for smallholder farmers where resources are scarce. With their fatter, more nutritious milk, higher feed conversion rate and tolerance of heat, drought and disease, Jerseys make much more sense for low-input systems than other exotics.

The impact on poor families is huge: milk yields can treble or quadruple, providing both a sustainable livelihood and an excellent source of nutrition for a family.

13 November 2019, Attendees: 102





DIRECTOR'S REPORT



Jersey Overseas Aid has taken significant steps in the past three years to improve its governance, risk management, internal controls and accountability.

Since our best ever Internal Audit ratings in June 2018 we have continued to make progress, implementing numerous new measures which should provide additional comfort that Jersey Overseas Aid is a responsible and well-run custodian of public funds, and an effective and professional international aid agency.

1) ACCOUNTABILITY

JOA's Executive Director is accountable for the performance of the organisation to its 6-member Commission, who are appointed by the States Assembly and legally entrusted to manage and administer the monies voted by the States of Jersey for the provision of humanitarian aid overseas. The Commission's Chair is by definition the Minister for International Development, who is accountable to the Chief Minister, the Council of Ministers, the States Assembly and the public for the performance of Jersey Overseas Aid.

Accountability is significantly improving in JOA. Since 2018 powers have formally been delegated to the Executive Director (through a document lodged with the States) to manage the day-to-day operation of the organisation, and to implement its strategy in accordance with the parameters set by Commissioners. Since 2019 the law has allowed the appointment of the Executive Director as the Accountable Officer, which was formalised in January 2020 and adds two new lines of accountability (of the ED to the Principal Accountable Officer and to the Public Accounts Committee). Government is officially represented on the Commission in the person of the Minister, though independence is preserved by the equal voting system. Minister and Director are now answerable to Scrutiny, and appeared three times in 2019 before the Economic and International Affairs Scrutiny Panel. The Minister is also answerable to the States Assembly as a whole, and was questioned without notice twice in 2019.

2) PARTNERSHIP AND ARRANGEMENTS

Since 2017 all new development projects have been covered by a comprehensive Grant Agreement, setting out the terms of any funding and the conditions for reporting, payment and termination (among others). JOA instituted its most comprehensive due diligence process ever for new projects selected in 2019 (more details below). Partners are kept informed of developments within JOA, including through industry members' organisations like BOND, and several are being involved in the organisation's ongoing strategic planning process. Several new partners have been on-boarded in 2019 in JOA's first-ever empirical and open partner selection process. Non-funding partnerships have also been developed through MOUs with the Bailiff's Office and the Trackers' Apprenticeship scheme.

3) DEPARTMENT / SERVICE MANAGEMENT

JOA has spent 2019 developing its first-ever strategic plan, which will be published in 2020. This sets out four high-level and 11 more-specific goals, together with the means and principles it will adopt to pursue them over a five year period. It also sets out three priority themes and six target countries, defining much more narrowly and measurably the benefits Jersey will bring in terms of overseas aid. Later in 2020 we aim to finalise even more specific thematic objectives for our work in Dairy, Conservation Livelihoods and Financial Inclusion.

All JOA development projects must now specify their outputs, outcomes and impact, defining in advance their objectively verifiable indicators and the means of verification. A schedule of powers officially delegated to the Director and his Officers was lodged with the States Assembly in 2018. Staff job descriptions are being aligned to organisational objectives.

JOA participated actively in the production of the 2020 Government Plan, ensuring Government and JOA goals were harmonised.

4) OPERATIONAL ISSUES & COMMUNICATION

In 2019 JOA designed and introduced an electronic grant management system, systematising many workflows and vastly improving our ability to access and analyse project data. A comprehensive project monitoring system is in place, linking tranche payments to the achievement of milestones. Where charities have fallen short of their obligations we have withheld payments or demanded money be returned. There have been no complaints about JOA.

In 2019 JOA instituted a social media strategy to improve its communication with the Jersey and international public. It revamped its website, and published an updated Explanatory Booklet which also explains its grant-making procedures. JOA also established the Jersey International Development Network, which held three public events to explain aspects of international development and JOA's work to the Jersey public.

5) ETHICS & INTEGRITY

As per Internal Audit recommendations, JOA Commissioners now declare any conflicts of interest before every formal meeting. None have been identified, and nor were there any instances of staff or Commissioners behaving unacceptably. JOA Staff are not formally bound by States of Jersey codes of conduct, but their employment contracts specify certain standards of behaviour. Volunteers are also required to sign agreements governing their behaviour when abroad.

Development grantees must submit copies of their safeguarding policies. JOA keeps a register of gifts and hospitality, although none have been declared this year.

6) PEOPLE

JOA Commissioners are empowered in law to appoint and remunerate JOA officers as they see fit, and the Executive Director and other JOA staff are not employees of the States Employment Board but of JOA directly. However, they are appointed and managed in accordance with Jersey's employment legislation, and paid through States Payroll. Staff and Commissioners are selected following a competitive Jersey-wide or international recruitment process, in the case of Commissioners and Director one overseen by the Appointments Commission.

JOA expanded the number of paid staff members to four in 2019, although the fourth role became vacant again at the end of the year and will be filled in 2020. Benchmarked against other national development donors, JOA spends considerably less (c. 3.5%) on overhead costs than the international average (7%).

Partly in order to address the lack of Jersey-qualified people with relevant skills, JOA instituted a paid internship in 2018 in partnership with two large UK development charities. The first two interns now have jobs in the sector, and the third is currently starting her UK placement.



Simon Boas visiting
a cross-breeding
centre in Ethiopia

7) FINANCE

JOA Budgets are drawn up the Executive and approved by JOA Commissioners, who review progress about 10 times a year. JOA grantees' budgets – and their capacity to manage them – are reviewed against various criteria before projects are started.

JOA has been exempt from Financial Directives for 2019 while in the process of finalising bespoke arrangements which reflect its unique situation as an overseas philanthropic grant-maker. In 2019 it worked with Treasury to agree a special section of the new Public Finances Manual, which details which sections of the manual it fully complies with, partially complies with, or is exempt from. This came into force on 1st January 2020.

In 2019 JOA formulated and instituted its own travel policy, tailored specifically to the nature of its work in difficult environments abroad.

We value the support provided by Treasury in ensuring that our payments and accounting follow States best practice, especially since we do not have a qualified finance professional on our staff. JOA benefits from a good relationship with its Finance Business Partner, and it is hoped that the occupant of this role will not change as frequently as it has done since 2018.

8) RISK MANAGEMENT

JOA has significantly reduced the risk of fraud, loss and mismanagement in its overseas grant-making. In addition to the improvements noted in its most recent internal audit, JOA has now:

- Introduced its most rigorous project-selection process ever, involving a two-stage application process to narrow down funding proposals, and then empirical desk assessments and field visits of the highest-scoring projects
- Formalised a two-stage approval process, meaning that projects must be recommended by the Executive AND approved by JOA Commissioners

- Introduced even more rigorous DD procedures for new development grants (on top of scored Financial Health Checks and analyses of the financial health of sub-grantees).
- Introduced a requirement for an independent external evaluation for larger development grants (2019) and for an independent project financial audit (2020 projects).
- Procured and launched an electronic grant management system, making selection and payment decisions systematic and auditable
- Further specialised its grant-making to six countries and three sectors, enabling JOA to build up specialist knowledge and contacts and improving our ability to select competent partners and spot irregularities.
- Instituted risk assessment visits for Community Volunteering Projects
- International Development and Jersey Charity projects must now include risk analyses in project documents

JOA has its own insurance (travel, public and employers' liability, Directors and Officers, Special Risks). JOA did not have its own risk register in 2019, but had developed one by the time of writing in 2020.

9) INFORMATION GOVERNANCE

JOA is compliant with Jersey's version of GDPR and has a nominated Information and Data focal point. It has also digitised its records, which are now held on a portal managed by Jersey Post. It is actively engaging with the Corporate Records Management to ensure it complies with relevant legislation. There have been no data or security breaches that we are aware of. JOA is currently not a scheduled public authority in terms of the Freedom of Information (2011) law.

Simon Boas
Executive Director

LIST OF 2019 GRANTS

Note that because all development grants, all local charity grants, and a handful of emergency grants are paid in tranches against milestones, the totals will not equal the amount actually disbursed in 2019.

INTERNATIONAL DEVELOPMENT GRANTS

AGENCY	PROGRAMME	COUNTRY	THEME	VALUE
Farm Africa	Protecting Bale Eco-Region forests through sustainable livelihoods	Ethiopia	Conservation Livelihoods	£600,000
Disability and Development Partners (DDP)	Improving Women and Girls' Health and Wellbeing, Combatting Harmful Traditional Practices	Ethiopia	Specialist Health	£311,647
Self Help Africa	Protecting and Restoring the Environment and Supporting the Emergence of a Resilient and Vibrant Economy in Kafue (PRESERVE Kafue)	Zambia	Conservation Livelihoods	£600,000
HelpAge International UK	Boresha afya ya wazee: Improved Health and Wellbeing for Older Women and Men in Tanzania	Tanzania	Specialist Health	£598,180
Street Child	Inclusive WASH for Sustainable Schools in Sierra Leone	Sierra Leone	SWASH	£599,832
Sense International	Healthy Life for People with Deafblindness in Nepal	Nepal	Specialist Health	£309,648
Excellent Development	Strengthening Climate Resilience of Smallholder Farmers	Malawi	Conservation Livelihoods	£250,882
ChildHope UK	Clean Futures for Rural Children (CFRC)	Nepal	SWASH	£365,249

JERSEY CHARITIES

AGENCY	PROGRAMME	COUNTRY	THEME	VALUE
Gurkha Welfare Trust Jersey	Nepal WASH Projects	Nepal	WASH	£61,185
Hands Around the World	Bugarama three-year Education Projects	Rwanda	Education	£278,580
Royal Jersey Agricultural and Horticultural Society	Phase II of the Improved Dairy Cow Project	Rwanda	Dairy	£2,396,872
Education Fund for Luweero Orphans (EFLO)	Construction of a Community Hall in Luweero	Uganda	Education	£22,776

LIST OF 2019 GRANTS

Note that because all development grants, all local charity grants, and a handful of emergency grants are paid in tranches against milestones, the totals will not equal the amount actually disbursed in 2019.

HUMANITARIAN

AGENCY	PROGRAMME	COUNTRY	THEME	VALUE
OCHA	Prolonged Crisis Reponse	Syria	April	£250,000
OCHA	Prolonged Crisis Reponse	Central African Republic	April	£250,000
OCHA	Prolonged Crisis Reponse	Yemen	April	£250,000
START Fund	Underfunded Emergencies	Global	April	£200,000
Medical Aid for Palestinians (MAP)	Medical	OPt	June	£65,646
International Health Partners (IHP)	Medical	South Sudan	June	£62,500
International Health Partners (IHP)	Medical	OPt	June	£35,500
British Red Cross	Ebola Response	DRC	August	£142,600
UNICEF	Ebola Response	DRC	August	£100,000
OCHA	Ebola Response	DRC	August	£100,000
International Health Partners (IHP)	Medical	Syria/Iraq	December	£13,500
OCHA	Prolonged Crisis Reponse	Syria	December	£100,000
OCHA	Prolonged Crisis Reponse	Yemen	December	£150,000
OCHA	Prolonged Crisis Reponse	Central African Republic	December	£100,000
British Red Cross	Displacement	Syria	December	£100,000
Self Help Africa	Drought	Zambia	December	£48,576
Durrell Wildlife Conservation Trust	Cyclone and Flooding	Madagascar	December	£16,139
START Fund	Underfunded Emergencies	Global	December	£100,000

HUMANITARIAN *cont..*

AGENCY	PROGRAMME	COUNTRY	THEME	VALUE
UNICEF	Ebola Response	DRC	February	£100,000
CARE Internatioal	Cyclone and Flooding	Mozambique	March	£70,000
UNICEF	Cyclone and Flooding	Mozambique	March	£36,667
British Red Cross	Cyclone and Flooding	Mozambique	March	£73,333

2019 ACCOUNTS

All JOA transactions are made through the States Treasury, and the figures below come from the States Accounting System (J D Edwards). JOA is subject to internal and external audits like other departments, though is exempt from adhering to States Financial Directions. JOA's accounts are also found in a slightly different format in the 2018 States of Jersey Annual Report.

2019 INCOME AND EXPENDITURE

Funding Stream	% of Spending	Year ended
		31 December 2019
		Total Funds £
Incoming Resources		
States Grant		10,340,500
Project Co-Financing from Trust		£100,000
Insurance Claim Return		£1,315
Total Incoming resources		£10,441,815
Resources Expended		
International Development Projects	57.5	£5,987,586
Emergency and Humanitarian Aid	23.1	£2,416,192
Community Work Projects	1.1	£114,637
Local Charities Working Abroad	15.1	£1,574,735
TOTAL resources expended	96.8	£10,093,150
Commission Administration		
Salaries, Pensions and Social Security	2.4	£248,339
Printing & Stationery	0.1	£8,107
IT Support	0.1	£9,393
Travel and Accommodation	0.3	£33,573
Meals and Hospitality	0.0	£3,840
Premises and Maintenance	0.1	£14,906
Insurance	0.1	£10,528
Other expenses	0.2	£16,311
TOTAL Commission Admin expended	3.3	£344,997
TOTAL SPEND		£10,438,147
Unexpended funds carried forward		£3,668



The Commission

Chairman: Deputy Carolyn Labey

Members: Mr. Douglas Melville (Vice Chairman), Deputy Judy Martin, Connétable Philip Le Sueur, Mr. Alistair Calvert, Therese Morel

Therese Morel replaced Mr. Peter le Seilleur

Executive Officers

Director: Mr. Simon Boas

Operations

Officer: Ms. Trudy Le Bas

Programme

Officer: Mr. Edward Lewis

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