

REVIEW OF THE DELIVERY OF THE INCOME SUPPORT SYSTEM

Terms of Reference

1. To review the implementation of the Income Support system and report upon its effectiveness.
2. To assess whether the Income Support system meets the objective of the Department of Social Security to establish a fair and integrated system that meets the requirements of all clients.
3. To assess the levels of manpower resources, training and support for those delivering the Income Support system.
4. To consider any other pertinent matters that may arise during the course of the review