

Dear Mr Lamy,

Jim Hopley sent me a copy of your letter re the above as I am Chairman of Shopmobility Jersey and vice-chairman of the Jersey Arthritis Association and Shopmobility UK.

Charities are not normally allowed debit cards and some businesses won't accept cheques. Examples:

Ransoms (they did when I said that or nothing for over £700) and Seascale in Gorey. In the end they did but said if we go there next year they won't. L'Horizon also won't accept cheques. All will accept cash but for a charity that is not really sensible.

1. Shopmobility offers card or cash and most pay by card. I would think that 60% of local regular pay by cash and 70% of tourists. 10% of tourists pay by bank transfer and the balance, 20% in cash. We don't have any who say that they can't pay in any particular way although personally I think it stupid to pay by card for small items such as a newspaper or a bar of chocolate for example.

2. a Yes some have notices Cards only

b. I am not aware of any but there must be some who don't have card machines and when these go wrong cash is the alternative

3. See 1 above

4. I am not aware of any differences between those who have a physical disability and those without. I suspect that where the disability is "mental" there could be problems with cash.

5 a This depends on the disability. For those with just a physical disability the situation is no different to those without. For those with a mental disability perpetrators of fraud would have a higher chance of being successful.

b Not sure what this means

c Cash has more chance of infection control but that is no different to a non-disabled person and the risk is minimal

d For mental disabilities this may be a problem for some but for others no different to non-disabled

e As d

f and g Cards for sums under £100 are both easier and more speedy providing the card machine being used takes contact cards

6. Again the answer would depend on the type of disability.

7. Yes

a Yes and for a limited sum for safety purposes, say £50 or £100

b As time goes on it is likely that there will be more ways to pay, for instance Shopmobility has a machine with a programme which allows a text message to go to the payee so that they can transfer automatically.

When replying to other Government surveys or questionnaires I have been asked if my name may be in the addendum to the final report and I have no objection to that.

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Edward Trevor, MBE FRICS IRRV(hons)