

# **Public Accounts Committee**

# Agenda

Date: Wednesday 20th November 2024

Time: 12:30pm – 4:30pm

Venue: Blampied Room, States Building

The meeting is closed to the public under Standing Order 138(6) of the States of Jersey

# **MEETINGS AND BRIEFING NOTES**

### 1. Records of Meetings

To note and approve the records of the meetings held on 16<sup>th</sup> October and 6<sup>th</sup> November 2024.

### 2. Conflicts of Interest

To consider the position of Members of the Committee and declare any conflicts that exist.

### **BRIEFINGS/HEARINGS**

### 3.. Public Hearing – Handling and Learning from Complaints Review

To receive the Acting Chief Officer for Customer and Local Services and Officials for at 1:00pm for a public hearing in respect of the Handling and Learning from Complaints Review.

# **COMPTROLLER AND AUDITOR GENERAL REPORTS**

#### 4. Comptroller and Auditor General Update

To receive an update from the C&AG in respect of the audit plan for 2024 and recently published reports.

# **ONGOING REVIEW MATTERS**

### 5. Procurement by the Government of Jersey

- a) To receive an update on the progress of the review
- b) To note and discuss the proposed survey for SAP Ariba suppliers
- c) To note correspondence with the CEO in relation to the review

## 6. Handling and Learning from Complaints

- a) To discuss the public hearing with the Chief Officer for Customer and Local Services and agree any further actions.
- b) To note and approve a draft survey for members of the public
- c) To note and discuss a draft question plan for the public hearing on 4<sup>th</sup> December 2024 with the Chief Officer for Infrastructure and Environment and Officers from Health and Community Services.

### **ADMINISTRATIVE MATTERS**

# 7. Work Programme

- a) To note the PAC's forward work programme for 2025.
- b) To note an update report on the C&AG recommendation tracker for quarter three 2024 and discuss any further actions.

### 8. Future Meetings

- a) To note and approve a draft meeting schedule for 2025 PAC meetings.
- b) To note that the Committee's next scheduled meeting will take place at 12:30pm on Wednesday 4<sup>th</sup> December 2024 in the Blampied Room, States Building.