

STATES OF JERSEY



DRAFT STRATEGIC PLAN 2015 – 2018 (P.27/2015): THIRD AMENDMENT

Lodged au Greffe on 13th April 2015
by the Connétable of Grouville

STATES GREFFE

PAGE 2 –

After the words “in the attached Appendix” insert the words –

“, except that in the chart numbered 5.1 on page 18 of the draft Plan, in the column headed “Key Areas of Focus 2015 18”, after the words “Deliver e-government” insert the words “to a level and timescale that will be set out in the Corporate Delivery Plan.”.

CONNÉTABLE OF GROUVILLE

REPORT

In November 2013 the then Minister for Treasury and Resources claimed that less than 8% of the Government of Jersey's transactions were carried out online. He set a target of achieving 75% of transactions to be carried out online, but set no timescale. In March of this year he claimed that still less than 8% of transactions are done online. We have made virtually no progress in 18 months. This simply is not good enough. Nearly all businesses throughout the economy have embraced technology, which has led to savings and efficiencies for those businesses concerned. The States of Jersey should have done the same. Not only will this lead to savings for Government, it will also help businesses and members of the Public to deal more efficiently and effectively with Government. We need to set target dates for delivery of the various components of E-government. It is true that there are some people who are not able to use information technology, and we must make allowances for them, but the vast majority of people, even older people, are perfectly capable of using IT. It is not clear where the statistic of less than 8% of transactions come from, and it is not clear to me how you would measure progress towards 75% of transactions, so we will need other targets and means of measuring them. These targets and timescales are best set out in the Corporate Delivery Plan. The delivery of E-government can be broken up into various components, some more complicated than others. Some will inevitably take time, not least because considerable changes to various Laws would be required. But some work can be achieved in the short term, which will begin to make savings for both the Government and the general Public. I would like to thank the Officer who is responsible for delivering E-government for his time in advising me on progress to date and his vision of what targets might be set.

Financial and manpower implications

As stated by the Council of Ministers in the financial and manpower statement accompanying the Draft Strategic Plan 2015–2018, any additional financial or manpower implications for this amendment will need to be brought forward in specific policy proposals and the Medium Term Financial Plan. I am nevertheless confident that any initial investment required will be repaid by ongoing savings once the E-government measures are in place.