

**WRITTEN QUESTION TO THE MINISTER FOR THE ENVIRONMENT
BY DEPUTY J. RENOUF OF ST. BRELADE
QUESTION SUBMITTED ON MONDAY 14th OCTOBER 2024
ANSWER TO BE TABLED ON MONDAY 21st OCTOBER 2024**

Question

“Will the Minister state the number of compliance investigations currently being undertaken by the Infrastructure and Environment Department regulation team, broken down by category (such as planning breaches, food safety, safety of rented dwellings)?”

Answer

The Regulation Directorate has a compliance strategy built around the four E's: **Engage, Explain, Encourage and Enforce**. These pillars guide the approach to ensuring compliance and fostering a culture of safety and responsibility.

- **Engage** involves building strong relationships with stakeholders and ensuring open lines of communication.
- **Explain** focuses on providing the necessary information and resources to help stakeholders understand and meet their obligations.
- **Encourage** compliance with the laws through negotiation, persuasion and alternative dispute resolution.
- **Enforce** is about taking appropriate action as a last resort where all other pillars have been exhausted or the harm is significant.

Many of the Regulation teams do not distinguish between routine inspections and formal compliance investigations, treating both as integral parts of their daily operations. By embedding persuasive compliance into day-to-day activities, we address potential issues proactively before they escalate.

This approach streamlines processes and fosters a cooperative environment where compliance is seen as a shared responsibility. Voluntary compliance is encouraged through consistent engagement and education, reserving enforcement actions for more severe or persistent non-compliance issues. Officers adhere to the [Jersey Regulators' Code](#).

Where compliance cases are separated and recorded, the following numbers apply:

Compliance, Habitat and Land = **335**

Trading Standards = **35**

Food and Plant Security = **0**

Building Standards, Food and Public Health, Pollution, and Housing and Nuisance = Compliance is embedded in end-to-end processes, and no separated data is retained. The Food and Public Health team currently has two cases and Housing and Nuisance one case in which formal enforcement is being pursued.