

**WRITTEN QUESTION TO THE CHIEF MINISTER
BY DEPUTY A.F. CURTIS OF ST. CLEMENT
QUESTION SUBMITTED ON MONDAY 28th OCTOBER 2024
ANSWER TO BE TABLED ON MONDAY 4th NOVEMBER 2024**

Question

“In relation to the Government Digital Services Platform, will the Chief Minister advise –

- (a) the total expenditure in 2024 on the project and a breakdown of expenditure;
- (b) what transfers, if any, have been made out of the associated Capital Head of Expenditure;
- (c) whether all expenditure has been delivered against the approved scope in the 2024 Government Plan, and if not, what results have been delivered that fall out of this scope;
- (d) the current progress in the delivery of the Digital Services Platform; and
- (e) the forecast public launch date(s) of the new platform?”

Answer

- a) The total expenditure for the Digital Government Platform (DGP) year to date in 2024 is £992,000.

			£k
Resources	Staff		203
	Consultancy		263
	Managed Service	IT Solution Development	526
Total expenditure YTD			992

- b) As part of a Treasury led re-prioritisation exercise of capital heads of expenditure, the allocation of funds was reduced from £2,194,000 to £1,000,051.
- c) The expenditure year to date has delivered against the approved scope to enhance the overall user experience and operational efficiency of government services.
- d) The Digital Government Platform has delivered:
- Web browser front-end intuitive system integrated with other Government systems
 - Content management functionality
 - Notifications and template management capabilities
 - Workflows for Government services (e.g., Change of details, Registration cards)
 - ‘Your Services’ dashboard showing personalisation for citizens

The project is planning to deliver the following by December 2024:

- Digital Registration Cards
 - Online Appointment Booking
- e) The platform is due for public release by March 2025.