

2024.09.10

2.19 Deputy I. Gardiner of St. Helier North of the Chief Minister regarding an Internal Government Digital Strategy (OQ 164/2024):

Will the Chief Minister detail the progress, if any, which has been made in 2024 to develop an internal Government digital strategy?

Deputy L.J. Farnham of St. Mary, St. Ouen and St. Peter (The Chief Minister):

Following a number of operational I.T. (information technology) incidents in January and February, the Chief Information Officer led a review of the underlying infrastructure supporting the Government's digital services, which has been used to create a plan to support further investment in the digital infrastructure to support digital systems. A strategy was commenced under Deputy Curtis and the previous Government and planned revisions to the draft digital strategy will lay out how a major focus of the digital services function will be on remediating and upgrading the I.T. infrastructure to provide a solid foundation upon which further digitisation can occur.

[11:45]

Three immediate actions are improving the reliability of front line digital services, prioritising projects and programmes for delivery as soon as possible, and simplifying digital systems. That is aimed at reducing risk to the provision of digital services by upgrading and enhancing the highest risk applications.

2.19.1 Deputy I. Gardiner:

Thank you to the Chief Minister for assuring that the work is continuing. Will the Chief Minister advise if the digital I.D. (identification) to digitalise Jersey has been considered and if it is anywhere in the plans to introduce one digital I.D. that we did have to integrate our governance system?

Deputy L.J. Farnham:

I would have to double check and I will do that and come back to the Deputy, if I may.