

**WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY
BY DEPUTY G.P. SOUTHERN OF ST. HELIER CENTRAL
QUESTION SUBMITTED ON MONDAY 28th NOVEMBER 2022
ANSWER TO BE TABLED ON MONDAY 5th DECEMBER 2022**

Question

“Will the Minister advise what measures, if any, she has under consideration to ensure the maintenance, or improvement, of high-quality G.P services (such as same day appointments) given the financial difficulties faced by G.P practices in the Island; and will she further advise of any face-to-face meetings she has had with G.P representatives to address their concerns about delivering high standards in primary care?”

Answer

The Minister has met with the Primary Care Board on one occasion since taking office, with a further meeting scheduled to take place this week.

General Practices in Jersey take part in the Jersey Quality Improvement Framework where, in 2022 over £2 million will be awarded to Practices for the achievement of standards. The measures in the Quality Improvement Framework were adopted following recommendations from a working group which comprised GPs and Officers. The working group has met to discuss quality improvement measures on 6 occasions during 2022.

The G.P. package of measures announced earlier in this year committed to expanding the Jersey Quality Improvement Framework, setting performance targets and increasing the funding package within this contract to £2.8 million by 2025 (see Ministerial Decision: General Practice Initiatives May 2022). This programme of work is also seeking to introduce ‘Patient Voice’ and discussions are taking place with the PCB and the JQIF working group on the best way to introduce patient voice into JQIF to improve focus on aspects of service which are important to islanders and patients.