



jersey.
police.uk



States of Jersey

POLICE ANNUAL REPORT 2017

R.73/2018

Prepared by



Modernise the Organisation

The Jersey Police Authority (JPA) has a statutory duty to provide a review of the manner in which the objectives of the Annual Policing Plan for 2017 have been addressed by the SOJP and the overall performance of the SOJP in general terms.

2017 was a year of significant transformation for all Officers and Staff, the most visual aspect of which was the successful phased move into the new Headquarters.

I am delighted to report that despite the considerable logistical challenges, the transition went as planned and without affecting performance or public service.

Throughout 2017, SOJP revised their core policies by adopting the principles of THRIVE, focusing on how they will respond and manage all demand for police services by assessing what the level of Threat, Harm or Risk is, and how they will Investigate, assess Vulnerability and Engage with the customer. This practice, as well as the continued focus on digital efficiencies reflect a more streamlined service focusing on the core priorities of protecting life whilst preventing and detecting crime, within the constraints of a decreasing budget.

This year's Annual Report also reflects a change in presentation, whereby we have adopted a new style of reporting which we hope will be more engaging for the reader, whilst maintaining the formality of reporting important data.

I hope you enjoy reading the annual report, and please note that further reporting information can be found on the States of Jersey Police Website.



Dr Jason Lane,
Chairman JPA



Image: Courtesy of the JEP



3,055

No. of crimes

233

No. of people
on bail from
Police Head
Quarters



Use of Force in the Course of Duty

Following a regular review of the Strategic Tactical Risk Assessment in 2017, in addition to the Firearms teams deploying to all incidents which involved weapons, they are now also deployed to all incidents that have the potential to involve harm to members of the public. The Firearms teams are now being deployed on average to four Spontaneous Firearms Incidents per month.

4664

No. of hours of
firearms training



Image: Courtesy of the JEP



7

times PAVA Spray
has been discharged



ON
AVG.

4

No. of Firearms Teams
deployed per month.

No. of times Police Dogs have been deployed

331



Responding

2017 saw a change in the way resources were deployed by using the THRIVE principles. This assesses the Threat, Harm, Risk, Investigation opportunities, the Vulnerability of the victim and any opportunities for Engagement.

This new approach involves a range of deployment options, including, issues being resolved over the telephone; via an appointment system with the most appropriate officer attending or a fast time immediate response. These principles are also now used to guide everything SOJP do including the allocation of investigations and daily tasking.



3539

No. of telephone resolutions (code 5)



0:06:44

Average response time to Grade 1 emergencies

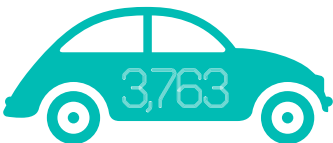


16,844

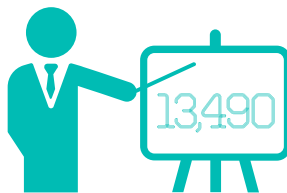
Total no. of incidents recorded

Did you know ?

93% of 999 calls to the Police are answered within 10 seconds



Road Traffic incidents



No. of hours in training



Image: Courtesy of the JEP

Independent Custody Visiting Service

Under the revised States of Jersey Police Force Law 2012, an amendment was agreed by the States Assembly for the Jersey Police Authority (JPA) to provide an Independent Custody Visiting (ICV) service as a statutory requirement.

The JPA is now responsible for making the necessary arrangements for the ICV service, including the appointment and training of independent custody visitors, planning arrangements for visiting detainees, and reporting on the conditions of detention.

The JPA currently have 11 trained visitors who make unannounced visits to places of detention on a regular basis. There are two Jersey based trainers who can train the ICV team on Island. Various training occasions are conducted on a quarterly basis.

The new headquarters building has a purpose-built detention facility with up-to-date technology for recording and monitoring conditions of detainees, as well as having the facilities to provide them with on-site medical care, if required.

There were no recorded areas of significant concern requiring intervention, however comments were regularly noted about the lack of food choice.

Information about the ICV service can be found on the JPA website.

45
visits to the ICV



Detainees offered a visit

Keep People Safe

2017 is perhaps the first year that Jersey has truly seen the ever-increasing digital threat translate into significant crime and incident reporting for the States of Jersey Police. Increases in all areas, especially fraud reporting has been witnessed, the latter resulting in a fourfold rise with hundreds of thousands of pounds being lost to Islanders through a variety of means.

The Force continues to develop its digital investigation capabilities throughout all aspects of its work and in particular to focus on the all-important PROTECT messaging to our community, both the general public and the Islands business community. The Force continues to promote the advice and guidance provided by GetSafeOnline.org and to work with as many partners as possible across this particular area of policing, for example the Jersey Fraud Prevention Forum and the States of Jersey Cyber Security Task Force.



Did you know ?

The States of Jersey Police receive over 6,000 non-emergency telephone calls a month



Time spent on problem-solving matters (neighbour disputes, traffic concerns)



Advice given face to face to reduce crime



Advice given over the phone to reduce crime

Road traffic collisions (RTCs)	Total amount
No. of slight-injury RTCs	221
No. of serious-injury RTCs	55
No. of fatal RTCs	1
Level of non-injury RTCs reported	1,087



Estimated hours of police time spent on welfare incidents



No. of re-offenders



No. of letters to parents



Image: Courtesy of the JEP

Drugs with a street value of £2m were seized in 2017, along with £250k in cash !

Safeguard and Support Communities



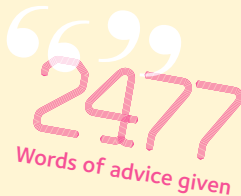
The Community Officers worked across the Island engaging with Parishioners and many groups who represent our diverse communities.

The Licensing Unit liaised with the Licensing Trade and other interested parties.

The Road Safety and the Crime Reduction Officers' efforts were focussed on making our roads safer and reducing crime. The SoJP dog handlers who as well as being community officers, were regularly used for searches, also assisting the Customs and Immigration Service.

The schools' liaison officer Pc Jo Carter worked tirelessly in the schools and her work also involved numerous evening seminars where she delivered presentations to make children safer online, prevent childhood exploitation, cybercrime and online bullying.

Vulnerable People	Total amount
No. of detentions under Place of Safety Legislation	43
No. of Missing Person reports	777
No. of unauthorised absence cases from residential care facilities	358
No. of child protection notifications	2,621
No. of adult protection notifications	714
MASH notifications	1,931



Community Engagement



No. of letters of thanks

Police attending community events



255
Press and PR releases



Designing-out crime (surveys, planning)



10,732
Total Twitter Followers



265,869
No. of States of Jersey Police Website Views



95,429
Blue Candle initiative had the highest single Facebook reach

No. of external partner hours spent on training by the Jersey Police

A Police Service that is Valued

In preparation for the publication of the Independent Jersey Care Inquiry in 2017 the Force received additional funding to strengthen its existing partnership working to protect and safeguard children through the Multi-agency Safeguarding Hub.

There was also funding to establish a new partnership with Health & Social Services to deliver Jersey's Sexual Assault Referral Centre. The SARC provides a comprehensive and coordinated forensic, counselling and aftercare service to men, women and children living in Jersey who have experienced rape or sexual assault, whether this has happened recently or in the past.

Anyone can use the services without making a report to the police or the SARC can support the individual if and when they want to speak to the police.



Month	Hours
January	55
February	135
March	131
April	28
May	202
June	86
July	62
August	0
September	8
October	80
November	384
December	112
Total	1081



No. of Missing Persons reports 777



No. of road safety campaigns

Words from the public

"I am so pleased you are there for us, I wish I could help, you do such a good job. I clicked 5 stars because that's all there was, if there were more I would have kept going. Thank you and beyond. You are heroes."

94% People who consider their neighbourhood to be very/fairly safe

82% Victims who agree the SOJP do a good job policing Jersey

31 Complaints were made from members of the public (49% were informally resolved)

84% of Police Force 'doing a good job Policing'

CUSTOMER SERVICE



Image: Courtesy of the JEP

81% of people that are satisfied with the service provided by the SOJP

Financial Crime in Jersey

2017 saw the injection of additional funding into the Jersey Financial Crime Unit and the creation of an Economic Crime and Confiscation Unit within the Law Officers' Department.

Engagement and training with the City of London Police as the leading force nationally on economic crime has contributed to further refinement and improvement of investigative processes.

The Financial Intelligence Unit saw an increase of 4% on 2016 in terms of overall submissions in the form of suspicious activity reports, requests for assistance and other miscellaneous reports – the highest levels to date.

Work has commenced on the JFCU's vital contribution to the National Risk Assessment which will be a critical feature leading up to the next international evaluation of the Island's work in the Anti Money Laundering and Combating the Financing of Terrorism arenas.



128 
No. of Crime-
reduction initiatives

Business Liaison

2017 saw the successful conclusion to two JFCU investigations into serious breaches of trust (one including the Royal British Legion) leading to over 3 years imprisonment.

Significant progress was also made throughout the year on three other major investigations all of which are now scheduled for trials during 2018, with a number of charges having been brought against individuals covering fraudulent conversion, false pretence and false accounting offences as well as breaches of the Proceeds of Crime, Investors (Prevention of Fraud) and Financial Services Laws.

Approximately twenty other investigations were also running at the year-end alongside the caseload of the newly formed Economic Crime and Confiscation Unit within the Law Officers' Department, and partnership working with the Law Officers and the Jersey Financial Services Commission continues to move from strength to strength.

1874 No. of suspicious activity reports (SARs)

No. of licensing checks conducted on licensed premises 2269

29 No. of recorded cyber crime

No. of requests for assistance 543

159 No. of actions against licensed premises (inc. words of advice)

Engaging businesses 14

994 No. of misc information reports (MIR)



POLICE ANNUAL REPORT 2017

234

No. of Freedom of Information requests over the year



Crimes reported online



Levels of hate crime/ process offences/ occurrence reports



No. of hours first aid training

6,000+

intelligence reports processed

720KG

Amount of dog food consumed



No. of times that Taser has been used

1

1226

exhibits for scientific examination



jersey.police.uk