# STATES OF JERSEY



# STATES STRATEGIC PLAN 2009 - 2014

Lodged au Greffe on 8th April 2009 by the Council of Ministers

#### STATES GREFFE

#### **PROPOSITION**

THE STATES are asked to decide whether they are of opinion -

in accordance with Article 18(2)(e) of the States of Jersey Law 2005, to approve the statement of the common strategic policy of the Council of Ministers as set out in the Aim on page 7, the Council's Priorities on pages 8 to 31 of the draft Strategic Plan 2009 to 2014 attached as Appendix 1.

COUNCIL OF MINISTERS

#### REPORT

In accordance with Article 18(2)(e) of the States of Jersey Law 2005, the Council of Ministers is pleased to present to the States for approval, its Strategic Plan for the next 3 years (attached as Appendix 1).

In June 2006, the States approved the first Strategic Plan, which covered a 5 year period from 2006 to 2011. The Plan set out three principles –

- Jersey is a special place to live and work.
- Whilst Jersey offers an excellent quality of life for most people, there are still some areas that have to be addressed.
- There are challenges to prepare for.

Whilst there is still much to be done, we have come a long way in the last 3 years. We have developed and sustained a strong economy, we have made progress with many of the social issues identified 3 years ago and we have provided a firm foundation for Jersey's future. Now we have to take that extra step, we must work to create a community in which every islander, no matter what their background, has the opportunity to fulfil their potential.

This plan is being developed at a time of considerable economic uncertainty as much of the world moves into recession. The Island will not escape the effects of this and, while the outlook remains unclear, deterioration in our economic performance over the early part of the plan would appear to be certain. Therefore the early part of the plan's implementation will focus on dealing with the economic downturn and returning to long-term prosperity. The policies of the previous Strategic Plan have left the Island in a strong position to deal with the economic challenges. Surpluses from times of economic growth have been put aside and are available to support the Island.

Despite being in a stronger position than many other jurisdictions to deal with the downturn, it is clear that the economic climate has fundamentally changed and opportunities for additional government spending no longer exist. In this context, the plan is realistic and aims to ensure that priorities are delivered within current funding and that any new requirements are met through savings and efficiencies or through generating extra income. This will be a challenging agenda and one which will leave the Island in good shape to grow stronger in the longer term. We must therefore remain flexible in our outlook and be prepared to revise our plans if unexpected situations unfold.

With this in mind, it is essential that this Strategic Plan achieves a balance between –

- (1) dealing with the current economic downturn in order to reduce the impact of the global economic situation on Jersey's residents, communities and businesses; and
- (2) developing a plan to secure the long term future of the Island.

Central to the social agenda is the development of shared responsibility between government and the individual. This is a partnership that will require government and

Islanders to work together on the understanding that government cannot provide everything. We must create a culture where individuals can take responsibility for their own well-being, but where government supports those who are in need.

Of equal importance is the environmental agenda. We must protect the unique natural beauty of the Island, reduce waste and energy usage and meet our global responsibilities, with particular regard to carbon emissions and sustainable energy. We intend that Jersey should maintain its reputation as an environmentally responsible jurisdiction and we must therefore be clear about the policies we want to adopt and how these will affect Jersey in the future.

We must recognise that none of the economic, social and environmental priorities can exist in isolation, and the right balance needs to be found and maintained for Jersey to remain successful and a wonderful place to live. In 2008, the Council of Ministers set out a number of principles that would maintain this balance in its analysis 'Keeping Jersey Special'. These principles are carried forward into this Plan and will be incorporated into policy development.

But we have to live within our means, and that will mean tough choices. We cannot fund new initiatives without saving or raising the funds to pay for them. The Council of Ministers is therefore proposing certain principles that underpin the allocation of resources over the lifetime of this Plan:

- To be prudent, taking account of the uncertain economic and financial outlook.
- To identify and implement all possible savings and efficiencies.
- There will be no additional spend unless matched by savings or income.
- The Stabilisation Fund will only be used as advised by the Fiscal Policy Panel in any downturn to
  - Fund the effects of reductions in States revenues or increased demand for States services i.e. the "automatic stabilisers".
  - To provide appropriate stimulus to the economy.

These principles will dictate that the financial envelope for this Strategic Plan cannot afford to exceed the expenditure limits agreed in the 2009 Business Plan unless equivalent sources of funding are also identified and agreed.

None of the economic, social and environmental priorities can exist in isolation, but should find the right balance for Jersey to remain successful and a wonderful place to live.

Part of this balance is the size of the Island's working population. Few can be unaware of the scale of the challenges presented by the ageing society, particularly the drastic increase in those above working age, the reduction in the number of those of working

<sup>&</sup>lt;sup>1</sup> 'Keeping Jersey Special' - R.79/08 presented to the States 16th July 2008

age to support them and the associated impact on government services and the social makeup of the Island. These issues are set out at Appendix 2.

The fact that people are living even longer serves to increase this challenge. There is an absolute requirement to take appropriate policy action and it is the level of the working age population that will ultimately determine the extent to which this action will be effective in the long term.

Mindful of these challenges and the outcome of public consultation and opinion, the Council of Ministers has revised its inward migration proposal to a maximum of 150 heads of household per annum (c 325 people), which will be reviewed and reset every 3 years. Whilst this proposal will play its part, it is clear that a far greater emphasis will be required on the other policy options required to address the issue of the ageing population. The Council of Ministers believes that a moderate amount of inward migration is not only desirable but is absolutely necessary as part of a range of initiatives designed to keep Jersey special in the future.

This Strategic Plan sets the long term direction for the Island, taking as a start-point the current position in terms of issues to be addressed and challenges to prepare for. As recommended by the Privileges and Procedures Committee in its 'Machinery of Government Review' (R.105/2007), the focus of this plan is deliberately on long term policy direction, including aims and priorities, which are firmly set within the constraints that exist, both now and in the future, and does not include the detail which will now be included in the appropriate policy documents and the Annual Business Plan which will be brought forward for debate and approval by the States.

#### Financial and manpower implications

Any additional financial and manpower implications will be brought forward in specific policy proposals and the Annual Business Plan.

# **DRAFT**

STRATEGIC PLAN 2009 TO 2014

# 'Working together to meet the needs of our community'

# **Contents**

Foreword	Page 3
Introduction	Page 4
Progress against the previous version of the Strategic Plan	Page 5
Shape of the Plan	Page 5
Aim	Page 7
Priorities	Page 8
How the Priorities link to the Aim	Page 9
The priorities in detail	Page 10
Resources Framework	Page 32
Economic Outlook	Page 32
Key Resource Principles	Page 34
Delivering Savings	Page 34
Developing Long-term Resource Initiatives	Page 36

## **Foreword**

I am pleased to present this, the second Strategic Plan since Jersey's new system of ministerial government was introduced in 2006.

The Strategic Plan put forward by the Council of Ministers is the States most important public document, our vision for Jersey's future, and I hope you will take the time to read it. It sets the agenda for the next five years and beyond, and in following on from the previous Strategic Plan, it encapsulates this moment in our history and details our hopes for the next stage in the progress of this proud Island.

We want to work together to meet the needs of the community – and by 'together' I do not just mean Ministers, or even States Members. I mean everybody. All of us in Jersey need to work together if we are to make the most of what I am sure we can all agree is the best place in the world to live.

This Strategic Plan is being brought forward at a time of unprecedented change in recent times, and we are facing significant challenges over the coming years. This plan sets out how we can best tackle those challenges. We will support the Island through the economic downturn, we will reform the public service to maximise efficiency and reduce costs, we will protect those who are most vulnerable in our society and we will take care of our environment and strive to fulfil our global responsibilities.

But we have to live within our means, and that will mean tough choices. We cannot fund new initiatives without saving or raising the funds to pay for them. We cannot pay for the nice-to-haves when there is a real need to maintain essential services. We want to look after vulnerable children and families, we want to support people to help themselves, and we want to preserve and protect our unique environment. But we also have to maintain and develop our infrastructure, plan for an ageing population and provide adequate housing for everyone. We need the resources to look at major strategic issues and plan to deal with them accordingly.

We have come a long way since the previous Strategic Plan was agreed in 2006. We have developed and sustained a strong economy, we have made progress with many of the social issues identified three years ago and we have provided a firm foundation for Jersey's future. Now we have to take that extra step and must work to create a community in which every Islander, no matter what their background, has the opportunity to fulfil their potential.

I look forward to developing a partnership between government and the people of Jersey, so that we can work together with the acceptance that government cannot provide everything. What government can do is set up the systems and support which will enable all Islanders to thrive, and I hope we can move closer to this goal over the next three years.

Senator Terry Le Sueur Chief Minister

## Introduction

This Strategic Plan sets the overall direction for the Island, focusing on long-term policy aims and priorities, and setting them within the constraints that exist, now and in the future. In following on from the previous Strategic Plan, the new plan addresses a range of social, environmental and economic priorities which are required to maintain the special way of life that exists within the Island.

The Council of Ministers is optimistic that, through working together with all sections of our community, the challenges that face the Island can be tackled. This is at the very heart of the plan, which focuses on five main areas:

- Enabling people to reach their full potential;
- Meeting our health, housing and education challenges;
- · Preparing for the ageing society;
- Protecting the countryside and our environment;
- · Creating a responsive and efficient government.

The plan also recognises that, if we are to achieve these aims, we must maintain a healthy economy which, in recent years, has been pivotal in funding excellent public services and a standard of living that is one of the highest in the world.

This plan is being developed at a time of considerable economic uncertainty as much of the world moves into recession. The Island will not escape the effects of this and, while the outlook remains unclear, deterioration in our economic performance over the early part of the plan would appear to be inescapable. We must also remain flexible in our outlook, be prepared to revise our plans if unexpected situations unfold and take advantage of opportunities as they arise.

With this in mind, it is essential that this Strategic Plan achieves a balance between:

- Dealing with the current economic downturn in order to reduce the impact of the global economic situation on Jersey's residents, communities and businesses; and
- 2. Developing a plan to secure the long-term future of the Island.

The early part of the plan's implementation will focus on dealing with the economic downturn and returning to long-term prosperity. The policies of the previous Strategic Plan have left the Island in a strong position to deal with the economic challenges. Surpluses from times of economic growth have been put aside and are available to support the Island.

Despite being in a stronger position than many other jurisdictions to deal with the downturn, it is clear that the economic climate has fundamentally changed and opportunities for additional government spending no longer exist. The plan is realistic and aims to ensure that priorities are delivered within current funding and that any new requirements are met through savings and efficiencies, or through generating extra income. This will be a challenging agenda and one that will leave the Island in good shape to grow stronger in the longer term.

Central to the social agenda is the development of shared responsibility between government and the individual. This is a partnership that will require government and Islanders to work together on the understanding that government cannot provide everything. We must create a culture where individuals can take responsibility for their own well-being, but where government provides support to those who need it.

Of equal importance is the environmental agenda. We must protect the unique natural beauty of the Island, reduce waste and energy usage and meet our global responsibilities, with particular regard to carbon emissions and sustainable energy. Meeting these challenges not only makes good sense locally but will enhance our reputation internationally as an environmentally responsible jurisdiction. We intend that Jersey should maintain its reputation for sound environmental practice and we must therefore be clear about the policies we want to adopt and how these will affect the Island in the future.

None of the economic, social and environmental priorities can exist in isolation, and the right balance needs to be found and maintained for Jersey to remain successful and a wonderful place to live. In 2008, the Council of Ministers set out a number of principles that would maintain this balance in its analysis 'Keeping Jersey Special'. These principles are carried forward into this Plan and will be incorporated into policy development.

A key part of this balance is the size of the Island's overall population in relation to the working population. Jersey is not unique in this. Recognising the issues presented by the ageing society, future population policy forms part of this plan. If Jersey is to maintain a good standard of living, remain a beautiful Island to live in and provide jobs for its children, we must ensure that the population can sustain this delicate balance. It is therefore important that these proposals are taken in the context of the other economic, environmental and social measures that will be needed if Jersey is to address one of its biggest challenges over the next 30 years.

This plan sets out the Council of Ministers' priorities for the next three years. These priorities will set the agenda for the long-term future of the Island.

#### **Progress against the previous Strategic Plan**

The Strategic Plan covers a rolling five-year period, and is reviewed and updated by each new Council of Ministers every three years. In June 2006 the States approved the first Strategic Plan, which covered the period from 2006 to 2011. The Plan set out three principles:

- Jersey is a special place to live and work a wonderful environment for children, prosperous, with low crime, superb natural environment, excellent services.
- While Jersey offers an excellent quality of life for most people, there are still some areas that have to be addressed social inequalities, public engagement, anti-social behaviour, cost of living, transport, standard of public housing and roads.
- There are challenges to prepare for external economic threats, economy, the Waterfront, ageing population, prospects for youth.

To address these issues and protect Jersey's special qualities, the Plan outlined an ambitious list of economic, social and environmental priorities.

Three years on, the new Council of Ministers has reviewed these priorities. Much has been achieved and there has been some progress on all of the priorities set out in the Plan. Major policies have been brought forward and agreed by the States and are either now embedded into the day-to-day business of the States or are in the process of being implemented. However, there is still work to be done and those priorities still requiring action are included in this updated Plan.

#### **Shape of the Plan**

The Strategic Plan is a broad policy statement setting out the overall direction and aspirations for the future. The plan:

<sup>&</sup>lt;sup>1</sup> 'Keeping Jersey Special' - R79/08 presented to the States 16<sup>th</sup> July 2008

- sets out the short and long-term aim and priorities which will direct the work of the Council of Ministers for the next three years and beyond;
- sets out the parameters and constraints within which the priorities will be delivered, including resources within which the Strategic Plan will be achieved;
- identifies a number of key performance indicators that will be used to assess progress.

The Priorities are not listed in any order that indicates importance and whilst it is recognised that they will all demand actions in the short, medium and long term, the short term emphasis of the plan will be on dealing with the economic downturn; reforming the public sector to deliver savings; and enhancing support services to children.

The detail of how the plan will be delivered, including major new initiatives, financial allocations and the Property Plan, will be set out annually in the States Annual Business Plan, which will normally be consistent with the aims and priorities set out in this Strategic Plan. Detailed performance indicators and associated targets will also be developed in the States Annual Business Plan and in related policy documents.

Policy proposals arising from this Strategic Plan will be developed and presented to the States for debate and approval in the usual way.

# Aim:

# 'Working together to meet the needs of our community'

By working openly and inclusively with all sectors of our community we will:

- Enable everyone to have the opportunity to achieve their full potential;
- · Meet our health, housing and education challenges;
- · Prepare for the ageing society;
- Protect the countryside and our environment;
- Create a responsive government that provides good and efficient services and sound infrastructure.

If we are to achieve this, we must also support and maintain our economy.

## **Priorities**

To achieve these aims, it is important to focus effort and resources and shape how the aim of the Strategic Plan will be delivered.

The following priorities have been identified, and the table overleaf shows how each priority supports the main aim of the Plan. Most of these priorities will require government, community and business to work together for the Island and its people.

- 1. Support the Island community through the economic downturn.
- 2. Maintain a strong, sustainable and diverse economy.
- 3. Reform the public service to reduce costs.
- 4. Ensure sustainable public finances.
- 5. Promote sustainable population levels.
- 6. Provide for the ageing population.
- 7. Protect the public and keep our community safe.
- 8. Increase social inclusion by encouraging and supporting people to help themselves.
- 9. Enhance support services to vulnerable children, families and others at risk.
- 10. Maintain and develop the Island's infrastructure.
- 11. Enhance and improve health care provision and promote a healthy lifestyle.
- 12. Maintain high quality education and skills.
- 13. Protect and enhance our natural and built environment.
- 14. Adequately house the population.
- 15. Protect our unique culture and identity.

These priorities are not listed in order of importance. All will demand actions in the short, medium and long-term if we are to achieve our aim.

# How the priorities link to the Aim:

Working together to meet the needs of the community	Enable everyone to have the opportunity to reach their full potential	Protect our environment and preserve the countryside	Meet our health, housing and education challenges	Prepare for the ageing society	Create a responsive government that provides good and efficient services and sound infrastructure	Support and maintain our economy
Support the Island community through the economic downturn						<b>&gt;</b>
Maintain a strong, sustainable and diverse economy	/	>				\ \
Reform the public service to reduce costs					>	>
Ensure sustainable public finances		>	>	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	>	>
Promote sustainable population levels	/	>	>	<b>\</b>	>	>
Provide for the ageing population	/		>	<b>\</b>		>
Protect the public and keep our community safe	1				<i>\</i>	
Increase social inclusion by encouraging and supporting people to help themselves	1		^	<b>&gt;</b>	>	
Enhance support services to vulnerable children, families and others at risk	1		^			
Maintain and develop the Island's infrastructure		<b>&gt;</b>			>	
Enhance and improve health care provision and promote a healthy lifestyle	^	>	>	>		
Maintain high quality education and skills	/		^	<b>&gt;</b>		>
Protect and enhance our natural built environment		^	>			>
Adequately house the population		<i>^</i>	A			
Protect our unique culture and identity	1				<i>&gt;</i>	<b>&gt;</b>

# The priorities in detail

# 1. Support the Island community through the economic downturn

New analysis by the Economics Unit, complemented by research into current trading conditions by the Economic Development Department, suggests that the economic outlook has deteriorated significantly. The speed and scale of change make it difficult to be definitive, but preliminary results show that, although it is still likely that some positive growth will have been recorded overall, the economy slowed significantly in 2008. Economics Unit projections indicate that there is likely to be a significant fall in economic activity (real GVA) in 2009 which will be prolonged into 2010.

The Stabilisation Fund was set up to make fiscal policy more counter-cyclical so that money put away in the good times could help support the economy, and therefore Islanders, in the bad times. While it is unclear how much the economy will slow during 2009 and 2010, the financial forecasts justify use of the Stabilisation Fund (subject to approval by the Fiscal Policy Panel) to offset deficits in public finances and to stimulate the economy through additional discretionary spending.

#### Why we must do this:

- Analysis shows that the economy slowed significantly in 2008 and there is likely to
  be a significant fall in real growth in 2009 which is likely to continue into 2010. We
  must minimise the impact of this fall otherwise our ability to deliver high quality public
  services funded by sustained economic prosperity will be affected.
- The downturn needs to be managed in a way that is consistent with the Island's social and economic objectives and in a way that puts the Island in a strong position to benefit from the eventual economic recovery.
- We need to be ready to act in a timely manner after assessing the policy options.
- Initial work across departments indicates that the most significant impact of the
  economic assumptions in relation to a fall in economic growth, employment and
  interest rates will be on States revenues rather than expenditure.
- Income tax revenues are likely to reduce as company profits, earnings and
  investment income fall. Similarly, the States own investment income will suffer from
  the historically low interest rates and a downturn in the property market would cause
  stamp duty revenue to fall significantly.
- Local business will need help through difficult times to support the economy and maintain local jobs.
- We need to protect the most vulnerable from the worst impacts of the downturn.

#### What we will do:

• If necessary, use the Stabilisation Fund to stimulate the economy by compensating for deficits in the public finances that will arise as a result of lower tax revenues and higher spending on benefits - known as automatic stabilisers - and new initiatives designed to stimulate the economy through further discretionary spend. Use of the Stabilisation Fund will have the specific aim of minimising the impact of the downturn on Jersey residents, communities and businesses (T&R, ED).

- · Identify policy options to stimulate the economy and consider:
  - what we can do to support the people most affected (ED, Soc Sec, CM);
  - new/brought forward programmes of maintenance/infrastructure spending (T&R, CM);
  - new policies to help retrain those made unemployed and improve the skills base (Soc Sec, ED, ESC);
  - bringing forward approved items from the future capital programme to stimulate economic activity (T&R);
  - options for business support (ED);
  - making the States more responsive in areas such as Planning and the Regulations of Undertakings and Development Law (CM, ED).
- Seek advice from the Fiscal Policy Panel as to the extent and nature of any proposal to use the Stabilisation Fund (T&R).
- Consider contingency plans in the event that part of the deficit remains ongoing (T&R, CM).
- Ensure provision of essential public sector services (CM).

#### **Key Indicators:**

- Timely, targeted and temporary delivery of the economic stimulus package.
- The full range of economic indicators set out under priority 2.

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# 2. Maintain a strong, sustainable and diverse economy

We will strive to create a strong, sustainable and diverse economy that allows Islanders to thrive and improves both our standard of living and the quality of public services. The Island's recent economic prosperity was not accidental - it was built on sound policies that took advantage of opportunities in the global economy and delivered growth. We are now entering a period that will be far more challenging. Over the period of the plan the Island needs to create the conditions where existing business in all sectors can survive and ultimately, thrive, and new businesses can enter the market.

In the face of significant changes in world financial markets, there is also a need to protect the Island's financial services industry and maintain its long term prosperity. This includes the need to ensure that Jersey is regarded as a safe and well regulated place to do business in the eyes of the international community. A strong international identity and reputation is vital if we are to respond effectively to global economic conditions, counter international pressure on our economy and create a real opportunity to attract sustainable industries.

#### Why we must do this:

- A strong, sustainable and diverse economy enhances our prosperity, raises the standard of living and provides full employment and well paid jobs for local people.
- It allows tax rates to remain low and generates enough income to fund high quality public services and infrastructure.
- Sound economic policies help smooth 'boom and bust' cycles and control inflation.
  High inflation erodes our competitive position, undermines efficiency and reduces
  real incomes and employment.
- Our economy can be strengthened by improving the competitiveness of Island businesses and by diversifying into new high value sectors which create economic growth and reduce exposure to certain types of economic shocks.
- It is essential for the Island to sustain a strong international profile so the global business community understands that Jersey's financial regulations meet world standards and reflect the very best the Island has to offer.
- Sustaining and growing Jersey's economy must be delivered through sound public finances and increased productivity, not at the expense of excessive population growth or inflation.
- Jersey's reputation will be enhanced and its economy assisted if it invests in a range of environmental policies, particularly in the energy sector.

#### What we will do:

- Ensure that Jersey businesses in all sectors can survive the current economic downturn, continue to provide jobs for Jersey residents, and emerge stronger when the economy recovers. This will be achieved, in part, by a comprehensive package of economic stimuli in 2009 and 2010 (ED, T&R).
- Prepare Jersey businesses to maximise opportunities as the global economy comes out of recession (ED).
- Further develop Jersey's careers, jobs and employment services to maximise opportunities for all Jersey residents (ED, Soc Sec, ESC).

- Strengthen international relationships, supported by legislation regulation and international agreements, in order to enhance recognition as a responsible jurisdiction committed to international standards (CM, ED).
- Protect Jersey's international reputation and viability as an offshore finance centre by
  maintaining the effectiveness of the Island's regulatory and enforcement regime to a
  standard that meets international requirements and thereby maximise the potential of
  Jersey's financial services sector in existing and emerging markets (ED, HA).
- Continue work to diversify the economy, support new and existing businesses, attract low footprint/high value business from elsewhere and foster innovation (ED).
- Work to maintain low inflation in the Island (ED, T&R).
- Prepare Jersey for a changed world, post-economic downturn, and prepare for, and support, the UK Treasury's 'Independent Review into British Offshore Finance Centres' which will look at the immediate and long-term challenges facing British offshore financial centres in the current economic climate (ED, CM).
- Fully support the development of a competitive telecommunications infrastructure that supports economic and social prosperity (ED).
- Invest in environmental policies that have the potential for long-term cost savings (P&E).
- Recognise the contribution made by the Tourism and Agriculture industries to a diverse society (ED).
- Test economic growth plans for sustainability to ensure they do not diminish our natural capital (ED, P&E).

- Economic growth (GVA/ GVA by sector).
- Retail Price Index (RPI(x)).
- Productivity (GVA/Fte).
- Employment/unemployment levels.
- Business birth and survival rates.
- Distribution of the workforce by sector.
- Average earnings.

## 3. Reform the public service to reduce costs

The economic downturn will put significant pressure on government revenues and spending. If we are to maintain core public services at an acceptable level, an early priority will be to review services and make savings. All elements of the public sector must work together, as well as with the private and charitable sectors and the Parishes, as appropriate, to deliver modern, co-ordinated services that meet the needs of Islanders.

The intention is to continue the work to create an efficient, effective and motivated public sector that puts the customer at the heart of everything it does, which concentrates on those services that government must provide and, where appropriate, adopts a more commercial approach to the delivery of those services.

#### Why we must do this:

- We must ensure that public services are efficient, appropriate, deliver best value and are focused on customers' needs.
- The public service needs to take the lead in responding to external pressures in particular the possibility of reduced income as a result of worldwide recession.
- Pressures on finances mean that the public service must concentrate on essential services that meet the needs of the community.
- Public sector staff costs have a significant impact on overall expenditure. Controlling these costs will set a benchmark for the private sector and thus have an impact on the control of inflation.
- The taxpayer, who pays for public services, expects it.

#### What we will do:

- Work with the public sector workforce to maximise the efficiency of all Departments and, in doing so, reduce costs and encourage cross-departmental working (CM).
- Determine those services that must be provided by government (CM).
- Work with our customers to ensure that services provided meet their needs (CM).
- Promote/review private sector involvement and more commercial approaches to service provision including, but not limited to, outsourcing where appropriate (CM).
- Review the terms and conditions of employment for public sector staff (CM).
- Rationalise property and promote modern office working environments which will maximise productivity and minimise property requirements<sup>2</sup> (CM, T&R).
- Give a lead by reducing energy usage, and thereby carbon consumption, in all States activities (CM, T&R, TTS, P&E).
- Work together with the 'Third Sector' to deliver efficient and effective public services (CM).

- Increase/decrease in the cost of the public sector.
- Highly valued public services.
- Energy usage in States Departments.
- Performance against a range of service-level indicators.

<sup>&</sup>lt;sup>2</sup> Proposals for property rationalisation will be included each year in the Property Plan which forms part of the Annual Business Plan.

The 'Third Sector' is made up of non-government, voluntary, not-for-profit organisations e.g. charities.

#### 4. Ensure sustainable Public Finances

It is crucial that the Strategic Plan is affordable, that Jersey remains competitive whilst living within our means, and that we do not add to inflationary pressures in the Island.

In order to provide sustainable services to the public, it is fundamental that we must take account of the economic outlook and be prudent in our spending plans, ensure that all possible savings and efficiencies are implemented, and not increase public spending unless it is matched by savings or additional income.

#### Why we must do this:

- For the Island to remain competitive with low levels of inflation, it is important to keep public sector spending under control.
- The public continues to demand high quality services funded by low taxation. With the ever spiralling costs of providing essential services, such as health-care, this is not sustainable.
- If we are to address unavoidable spending pressures and deliver new initiatives then further savings and/or new funding will be required to pay for them.
- With pressures on resources we must consider what services we deliver, question
  whether they should continue to be provided and, if so, determine what level of
  provision is appropriate and sustainable.
- We must challenge the value for money from services and consider alternatives for service delivery.

#### What we will do:

- Keep finances on a sound footing in the medium term and within the resources available (T&R).
- Introduce resource principles to cover the lifetime of this Plan:
  - Be prudent, taking account of the uncertain economic and financial outlook;
  - Identify and implement all possible savings and efficiencies;
  - No additional spend unless matched by savings or income;
  - The Stabilisation Fund will only be used during the economic downturn as advised by the Fiscal Policy Panel to fund the effects of reductions in States revenues or increased demand for States services, and to provide appropriate stimulus to the economy (T&R).
- No additional spend unless matched by savings or income will mean identifying funding sources for new initiatives and spending pressures. The first step will be to identify and implement all possible savings and efficiencies before considering any alternative funding sources (T&R).
- Introduce a range of environmental taxes to fund environmental initiatives at their current levels. Extending the environmental initiatives through higher levels of environmental tax will not be considered until the economic outlook improves (T&R).
- The public's expectations of high quality services with low taxation will be addressed through sound planning and improved communication. This will mean being realistic about what is affordable (T&R, CM).
- Deliver clear and informative accounts in line with recommended commercial practice (GAAP) to ensure that financial and business planning decisions can be based on full costs and achieve best value (T&R).

- States planned budget deficit/surplus.
- States actual budget deficit/surplus
- Balanced budgets over the planning cycle.
- % increase/decrease in total expenditure and tax revenues.
- Government expenditure as % of GNI and per capita.
- Capital expenditure as % of total States expenditure.

## 5. Promote sustainable population levels

Sustainable population levels are a matter of great public interest, which is why this issue should form part of this Strategic Plan. There can be few people who are unaware of the changes in the population caused by falling birth rates, falling death rates and the movement of people.

The challenge for Jersey is to maintain a working age population which enables the economy to function and public services to be sustained without threatening our environment, essential infrastructure and quality of life. If Jersey is to maintain a high standard of living, health and well-being, continue to be a beautiful island to live in and to provide meaningful jobs for future generations of Islanders, it is vital that its population is capable of sustaining this delicate balance.

New mechanisms for managing migration are being developed through new registration and migration laws. However, these new mechanisms are dependent on the agreement of the overall policy direction.

#### Why we must do this:

- Islanders are concerned about the effect of a growing population on the environment, pressure on essential services, opportunities for local people and keeping Jersey as a special place.
- With the background of an ageing population it is crucial that the working population
  of the Island is able to sustain the economy, provide employment for future
  generations and fund essential services.
- A clear maximum target for inward migration along with a robust method of managing long-term population levels - will enable effective forecasting and planning to strike a balance between protecting our environment and economic necessity.

#### What we will do:

- Ensure that there is a clear approach to future population levels (CM).
- · Set a population policy which:
  - maintains the level of the working age population in the Island;
  - ensures the total population does not exceed 100,000;
  - ensures population levels do not increase continuously in the longer term;
  - protects the countryside and green fields;
  - maintains inward migration within a range between 150 and 200 heads of household per annum in the long term;
  - in the short term, allows maximum inward migration at a rolling five-year average of no more than 150 heads of household per annum (an overall increase of circa 325 people per annum). This would be reviewed and reset every three years (CM).
- Implement new mechanisms to control the population through the Migration Policy (CM).
- Devise policies to mitigate the effect of an increased population on the natural and built environment (P&E).

- · Changes in overall population.
- · Levels of inward migration.
- Employment/economic activity by age group/gender.

### 6. Provide for the ageing population

Managing the effects of an ageing population is a long-term challenge that we have already begun to prepare for. However, decisions need to be made now if this challenge is to be met successfully. Ultimately, an ageing population will mean significant extra costs and pressures on services. We need to ensure that, as far as possible, older people can lead independent, healthy and productive lives for as long as possible, and then to provide high quality care when it becomes necessary.

#### Why we must do this:

- The number of people over the age of 65 will increase dramatically and will have to be supported by a decreasing number of people of working age.
- Measures are needed to encourage older people to continue working beyond present retiring ages, to keep them economically active and less reliant on public services.
- We need to focus services on promoting well-being and independence, helping older people to stay healthy and active and encouraging their participation in the community.
- The needs of older people have to be met flexibly, allowing them to remain in their community for as long as possible.
- The demand for long-term residential care will increase as the numbers of very old people increase.

#### What we will do:

- Work together to co-ordinate the actions required to deal with the ageing population in a cohesive way including:
  - reviewing pension provision, including a review of the age at which the Social Security pension is first payable (Soc Sec);
  - providing better opportunities for independent living in old age, including support in the community (HSS);
  - providing health and long-term care provision (through 'New Directions') in the future - including introducing an Island-wide scheme to meet the costs of individuals' residential care needs (HSS, Soc Sec);
  - removing barriers and improving opportunities to enable people to work longer and ensure employers do not discriminate against older workers (Soc Sec, ED, HA, CM);
  - investigating schemes to encourage people to make provision for the future (Soc Sec, T&R, CM).

- % of households with various types of pension.
- · Value of pensions.
- Pension households receiving Income Support.
- Economic activity of people over 55 years.
- · Households receiving home care compared to demand.

## 7. Protect the public and keep our community safe

Islanders should all be able to enjoy a safe, just and thriving community. This means securing public confidence in our ability to deal successfully with all aspects of community safety. People have the right to expect that the fundamentals of the state are in place, such as protection from harm, effective law enforcement and security, a fair and functioning criminal justice system, secure borders, and clear rights and responsibilities for individuals. For society to function properly, people need the confidence to be active citizens, contributing to the success of their own neighbourhoods and society as a whole.

#### Why we must do this:

- People have the right to live in a safe society free from the fear of crime and other threats. We want people to feel safe and confident in their homes and neighbourhoods so that they can contribute to society and prosper in their daily lives.
- Jersey benefits from low levels of crime and disorder. If we are to tackle the
  problems that can undermine the quality of life for people who live in and visit the
  Island, we must work together to continue reducing crime, anti-social behaviour and
  substance misuse and to tackle the anxiety they provoke, recognising that no one
  agency or sector can make a difference on its own.
- Early and positive intervention to divert people away from offending and deal
  effectively with those who break the law, ensuring that proper measures are taken to
  prevent further offending, are essential to reducing the impact that criminal activity
  can have on a safe and vibrant community.
- Reducing the harm caused by drug and alcohol abuse to individuals and families and the economic and social well-being of the wider community through a multi-agency approach is fundamental to ensuring a safe society.
- We must be prepared to deliver an effective response in the event of critical incidents and emergencies and manage civil contingencies.

#### What we will do:

- Work together to ensure that the Island is as resilient as possible to threats to its security and way of life (HA, CM, HSS).
- Work together to help people feel secure in their homes and local communities by driving down levels of crime, anti-social behaviour and disorder, vulnerability and harm (HA).
- Invest in early preventative interventions to address anti-social behaviour in young people with a view to turning them away from crime (HA, ESC).
- Focus on the reasons for, and harm caused by, alcohol and illegal drug use and develop and implement policies that will bring about attitudinal change and deliver permanent and sustainable reductions (HA, HSS).
- Support the efficient and effective delivery of justice (HA).
- Focus on the rehabilitation of offenders (HA).

- Levels of recorded crime.
- · Crime detection rates.
- · Perceptions of public safety.
- · Rates of re-offending behaviour.

# 8. Increase social inclusion by encouraging and supporting people to help themselves

People who live independent lives tend to flourish when opportunities and incentives empower them to manage their own lives. A new approach to social policy is needed which recognises the shared responsibility of the States and the people of Jersey to create a better future for individuals and the community. Helping individuals to help themselves, their families and neighbourhoods is central to this approach. Everyone has a stake in the outcome.

The role of government is to address the economic and social conditions that are beyond the control of individuals; to support people at critical points in their lives; to protect those in need; to provide continued support for the most vulnerable; and to help people understand the implications of their lifestyle decisions on themselves and on the wider community.

Not every member of our community is able to take advantage of the opportunities that the Island has to offer. Our social policies need to promote equal opportunities and access to services, so that all members of society can share in the Island's success.

#### Why we must do this:

- Many of the social problems are caused by barriers that prevent individuals from
  maximising their potential. If not recognised and addressed early on, these problems
  can become entrenched and pass from one generation to the next. Government has
  a key role to play by intervening early to break the cycle of disadvantage.
- Our Island will be strengthened through a more cohesive community where
  participation in work, leisure and local activities is encouraged and all sectors of the
  Island, including Government, are more engaged with each other.
- Current trends will, if not checked, result in unprecedented dependency and demand for health care and social protection.
- We have lost much of the community spirit and personal responsibility of previous generations. People need to take more responsibility for their own lives and well-being.
- Government's role should be to facilitate and encourage people and to discourage dependency.

#### What we will do:

- Work together to help people to help themselves (Soc Sec, HSS, CM, ESC).
- Provide a 'safety net' and active support for the vulnerable and people in need (Soc Sec, HSS, Hsg, ESC).
- Ensure that employment and other legislation provides a safe and fair working environment and encourages employment (Soc Sec).
- Work together to determine the causes of individuals' inability to fulfil their potential with a view to encouraging greater independence (ESC, ED, Soc Sec, HSS).
- Work together with all agencies to co-ordinate efficient and effective social and community services and support as set out in the Social Policy Framework (Soc Sec, HA, HSS, Hsg, ESC).
- Encourage community involvement and voluntary service (CM).
- Work with the Parishes to develop community initiatives (CM).
- Preserve, enhance and promote community values (CM).

• Work to maintain a healthy economy which helps people to provide for themselves (ED).

- % of Income Support households.
- · Cost of benefits paid.
- Islanders' perceptions of quality of life (Jersey Annual Social Survey).
- Levels of voluntary service.

# 9. Enhance support services to vulnerable children, families and others at risk

Whilst the majority of Islanders take pride in their independence and self-determination, we recognise that some sections of our community need support to improve their life-chances and access the same opportunities available to others.

Understanding child and family characteristics, parenting practices, family structures and influences in the wider community and social environment is vital for the development of policy and the provision of services to families. Our aim is to work with local families to reduce the number of young people leaving school with poor skills, qualifications and low expectations and to reduce personal and social problems in later life. One priority will be to immediately implement the recommendations of the Williamson review of children's services<sup>4</sup>.

There is also a need to support adults of all ages, who have become dependent through infirmity, injury or disability, to lead full lives. Some require institutional care whereas others need practical help so they can continue to live in their own homes and remain as independent as possible.

#### Why we must do this:

- Children fare badly when their families face multiple disadvantages poor parenting, poor physical or mental health, substance and alcohol misuse, domestic violence, learning disabilities, crime and financial stress. If we are to tackle the challenges faced by disadvantaged families we need to address the root causes and consequences.
- Early investment in, and support for, vulnerable children and families not only
  improves the outlook for the individuals concerned, it also benefits society in the
  longer term by ending the cycle of dysfunction and reducing ill-health, irresponsible
  or anti-social behaviour and crime.
- Children need to be equipped for adulthood so that they can play a part in meeting the Island's challenges through increased educational attachment, better skills and more social responsibility.
- All Islanders should have the opportunity to make their maximum contribution to society and, as far as possible, to lead independent and empowered lives.

#### What we will do:

- Work together to ensure effective and co-ordinated actions are taken to protect the safety and welfare of vulnerable children (HSS, HA, ESC, Hsg).
- Support both those in care and those needing support in the community (HSS, Soc Sec, Hsg).
- Target low ambition and exclusion (ESC, HSS, Hsg).
- Intervene to identify under-achievers early (ESC).
- Improve the health and emotional well-being of children, including healthier lifestyles (HSS, ESC).
- Help parents to understand and meet their children's needs by improving their parenting skills (HSS, ESC).

<sup>&</sup>lt;sup>4</sup> 'An Inquiry into Child Protection in Jersey', Andrew Williamson, published July 2008

 Provide community care for the continuing care needs of dependent adults under the age of 65 years (HSS).

- Proportion of children in care in family placements.
- · Children and vulnerable adults in Income Support.
- · Numbers of children excluded from education.
- Reported instances of child abuse.

## 10. Maintain and develop the Island's infrastructure

A fundamental role of government is to provide and maintain the essential infrastructure to meet the Island's needs now and for future generations. This means anything from sea defences, roads and public areas, to waste disposal, utilities and government buildings. The cost of maintaining and updating these services and assets will require a fundamental rethink of long-term asset management plans and we will need to take a more commercial approach to managing our infrastructure.

#### Why we must do this:

- · Sound infrastructure underpins our environment, way of life and well-being.
- We need to ensure that our infrastructure is fit for purpose, well maintained and sustainable for future generations.
- Our waste disposal systems must meet international standards to protect our health and environment.
- An independent survey has confirmed that under-investment in States property and infrastructure over a number of years has resulted in a backlog of deferred maintenance works.
- We need to use public assets especially our public buildings efficiently in order to reduce maintenance costs, and improve the delivery of services to the public

#### What we will do:

- Develop funding mechanisms to address the backlog of deferred maintenance of roads, sea defences, sewers, States property, social rented housing, Harbours and Airport etc. (T&R).
- Develop investment/divestment plans to ensure the States property and infrastructure is properly maintained<sup>5</sup> (CM).
- Investigate alternative ways to fund and deliver key infrastructure services, such as disposing of liquid and inert waste (TTS, T&R).
- Invest in an improved solid and liquid waste infrastructure (TTS).
- Review the economic, environmental and social benefits from States-owned utilities (T&R).
- Adopt appropriate internationally agreed carbon-emission standards for all new buildings (P&E, CM).
- Give priority to energy saving measures in refurbished properties (P&E, CM).

- · Cleanliness and quality of municipal areas.
- · Financial returns from States-owned utilities.
- · Office costs per employee.
- Compliance with statutory regulations and industry standards.

<sup>&</sup>lt;sup>5</sup> Proposals for property rationalisation will be included each year in the Property Plan which forms part of the Annual Business Plan.

# 11. Enhance and improve health-care provision and promote a healthy lifestyle

A major shift in health and social care policy is needed if we are to improve Islanders' health and social well-being enough to head off the projected increases in health-care costs. We need to put the emphasis on prevention, rather than cure, and make the healthy choice the easy choice. New and additional resources will need to be invested in the reduction of chronic diseases - such as diabetes, depression, respiratory diseases and long term back conditions - and the management of infectious diseases. We will also need to invest in improved, comprehensive services for older people that promote independence at a time when demographic shifts within the population are taking place.

#### Why we must do this:

- A healthy population will have a greater sense of well-being and will be more productive.
- Investment in restructuring our health and social care system ('New Directions') will lead to improved health and social well-being within the population. In the longer term, costs which would otherwise have risen exponentially, will be contained and properly managed into the future.
- In the light of the ageing population, we must ensure that people stay healthier and remain living independently for longer. This will improve the quality of life for the individual and be less costly. If we do not, health and social care costs will overwhelm our resources.
- Government leadership and action will be required to support individuals in taking responsibility for maintaining their own healthy lifestyles

#### What we will do:

- Shift the balance from secondary to primary care with a greater emphasis being placed upon prevention (HSS).
- Identify the funding and aims for each phased programme of investment in health and social care services. The success of each programme will be tracked before further investment is agreed (HSS).
- Lead on the actions necessary to support people to manage their own health through the promotion of healthy lifestyles (HSS).
- Find new funding to pay for changes to the health and social care system (HSS, T&R).

- Increased life expectancy.
- Reduced mortality rates from circulatory disease, cancer and the complications arising from diabetes.
- Elective waiting time.
- % of working age residents with long-term health conditions.
- Sport and leisure participation levels.

## 12. Maintain high quality education and skills

By developing the skills that the local economy requires, we not only provide opportunities and employment for local people and enable them to fulfil their potential; we also provide a future for our young people and the foundations for future economic growth.

#### Why we must do this:

- If we are to keep our population levels under control, make the best use of local
  people's skills and have a self-supporting, inclusive society which can support the
  Island's economy, we need to help individuals realise their full potential and provide
  access to local job opportunities.
- These skills, fostered and developed through a strong education system, provide a solid foundation on which to support the Island's economy.
- Priority must be given to core skills such as literacy and numeracy, as well as to higher education and vocational training which responds to changes in the Island's economy.
- It is important to equip everyone for the workplace and ensure that no-one is excluded from educational opportunities.

#### What we will do:

- Maintain academic success, and ensure equally good vocational support for young people to help them achieve their potential (ESC).
- Ensure high levels of literacy and numeracy (ESC).
- Increase support for non-academic pupils (ESC).
- Invest in skills development and vocational training to support new and existing industries in providing suitable jobs for local people (ED, ESC).
- Develop local people for public sector jobs at all levels (CM).

- · Examination results.
- · Higher education/university participation rates.
- Literacy rates.
- Skills gap.
- Employment levels of local residents (5-year continuous residency or housing qualified).

# 13. Protect and enhance our natural and built environment

Jersey's natural environment is an integral part of our Island heritage. Maintaining a working countryside that harmonises with nature is vital, as is giving special protection to our most vulnerable and important habitats. A growing population will increase the pressure on natural resources and make it necessary to find ways to maintain our quality of life whilst consuming less and creating less waste. Our climate will change and we will need to respond to this in many areas of life. 'Keeping Jersey Special', presented to the States in July 2008, set out principles and actions which will be brought forward into this Plan.

Our coast, countryside and built heritage are what make Jersey unique. The challenge is to protect and enhance these most valuable assets whilst remaining economically viable and managing our population.

There is also a need to consider our responsibilities in dealing with the major global environmental issues that need to be tackled, including global warming and general climate change, longer-term dependence on fossil fuels and carbon emissions. A particular challenge will be to take full advantage of our renewable energy sources - wind and tide - to provide the Island with more secure and sustainable energy.

#### Why we must do this:

- We must continue to protect our environment, countryside, agricultural land, marine environment and coastal areas now and for future generations.
- Maintaining our high quality environment means tackling a number of challenges that cannot be avoided. In particular the need to balance a sustainable environment for the future with economic prosperity. Critical to this is effective land use and planning, and the importance of design quality in the built environment.
- St Helier is the heart of Jersey's community and we must continue to regenerate and develop it, including the development and integration of the waterfront and port areas. We must do this to meet the needs of the future and support economic growth. Avoiding further Greenfield development will mean creating attractive new homes in our existing built up areas
- Jersey is potentially vulnerable since it imports almost all of its energy. The provision
  of long-term, secure, affordable and sustainable energy supplies is critical and we
  must become more efficient in reducing current levels of energy consumption if we
  are to achieve this.
- In addition, we will need to make the best use of our own natural resources which will bring opportunities to diversify the economy.
- Jersey has signed up to a number of international agreements to demonstrate that it
  is a jurisdiction that takes its global environmental responsibilities seriously. This
  means that the Island has pledged, in the international arena, that we will continue to
  reduce CO<sub>2</sub> emissions and other forms of pollution, and to continue to protect those
  habitats and species which are of importance to the Island.

#### What we will do:

- Implement a range of measures to reduce waste, energy use, pollution and traffic and to increase the environmental protection regime operating in the Island (TTS, P&E).
- Develop a sustainable internal transport infrastructure (TTS).

- Persuade people out of cars by providing practical alternatives such as improved bus services, cycle tracks and footpaths (TTS).
- Through the Island Plan/planning process, ensure that the Island's natural beauty and environment is protected, whilst making inventive use of urban areas to cater for future business/housing needs and increasing the quality of built design (P&E).
- Identify long-term solutions for sustainable housing provision and protection of the environment (P&E).
- Introduce an integrated energy policy to secure an affordable and sustainable energy supply to meet the changing world energy challenges and underpin economic and social prosperity, including assessing whether the Island's natural resources could be a future sustainable source of energy (P&E).
- Ensure that environmental education is taught at all levels in schools so that pupils
  are aware of issues and are able to understand environmental choices based on
  balance and impact (P&E, ESC).
- Work towards a low carbon economy (P&E, ED).

- Level of CO<sub>2</sub> emissions.
- Land coverage/change in habitat/land use.
- Traffic congestion.
- Air/water quality compliance with international standards.
- Waste produced/recycling rates.
- · Energy consumption.

## 14. Adequately house the population

Housing in Jersey is an expensive commodity and there is good evidence of a pent up demand for homes to purchase particularly from first time buyers. In common with other western societies our population is changing and by 2031 assessments are that 30% of our population will be above working age. Providing adequate homes to meet the aspirations of both these groups is a significant challenge but is one we must get right if our population is to be adequately housed in the medium to long term.

Jersey has a good stock of affordable homes to rent across a number of providers which ensures a safety net for the most disadvantaged in society. Ensuring that that stock is used to best effect would be a significant step towards seeing that all residents are adequately housed.

#### Why we must do this:

- All Island residents should be housed adequately.
- Older people need to be housed in accommodation which support the principles of 'life time homes' and which can adapt over time to allow independence to be maintained.
- Changing demographics and migration may put pressure on certain types of accommodation.
- If we want to meet the aspirations of Islanders to own their own homes, then homes must be made more affordable.
- The affordable housing should be targeted at only those who need the support.

#### What we will do:

- Introduce schemes to encourage more home ownership (Hsg).
- Identify sufficient appropriate development sites, without further rezoning of green areas, for housing in the Island Plan ensuring that the unit mix and tenure types meet prevailing demand (P&E).
- Improve equity, tenure rights and living standards for accommodation accessible to migrants (CM).
- Support the development of affordable housing (P&E, Hsg).
- Define a new 'Jersey standard' for social rented accommodation (Hsg).
- Continue to upgrade and improve older States rental homes to meet the new 'Jersey standard' (Hsg).
- Implement proposals for the regulation of all affordable housing providers including common waiting lists and allocation criteria and improve regulation relating to the wider rental market (Hsg).
- Establish a 'gateway' for all affordable housing to ensure that existing and future stock is targeted to deliver maximum benefit (Hsg).

- · States rental homes meeting 'Jersey Standard'.
- House Price Index/earnings ratio.
- Home ownership compared to rental.
- Supply of homes.

### 15. Protect our unique culture and identity

Jersey's proud, independent heritage and tradition is a cause for celebration. We want to move toward a society that has an improved sense of self-confidence and where the public has a greater ability to contribute to Island life. The Parish system, which has served Jersey so well in the past, also has an important role in the future by providing a focus for local communities.

There has been much debate by politicians and other observers in recent years about a 'disconnect' between the public and the government. Public confidence in government is essential if we are to successfully manage the difficult choices facing us over the next few years. Government often has to make decisions on matters that are more complex than they may appear and, in the interests of the Island's future, make decisions that require clear political leadership. We want to hear the legitimate views of individuals and interest groups. We need to show we are listening, even if after consideration of all the options, the final decisions made in the interests of the Island fly in the face of public opinion.

The world has seen some seismic changes in the last quarter of a century, politically, economically, environmentally and socially. One result has been a growing expectation that jurisdictions should meet common standards across a wide variety of subjects and should sign up to international instruments. That has been seen in almost every area of government business. There has also been a change in the structure and composition of the European Union and in the United Kingdom's relationship with it.

Jersey is not immune from these changes and we should expect that there will be more changes in the years to come. We must be ready to defend our historic rights if those should come under threat and to adopt changes ourselves if and where that is necessary to meet any new challenges that may arise.

#### Why we must do this:

- We need to preserve, enhance and promote our unique cultural identity and rich heritage.
- We want the public to participate in the development of government policy, through real community engagement, making the best use of the existing Parish system
- We need to enable the public to understand the reasons behind government policy by developing strong, two-way communication with representative cross-sections of the community.
- We need to show that Islanders' views are valued
- The engagement of the electorate in the political process is necessary if Island residents are to feel that they are being listened to and that their concerns are being addressed.
- We need to recognise that a consequence of Jersey's autonomy in domestic affairs is
  that effective representation of our reputation internationally requires not only a better
  information flow to the United Kingdom but also a proactive effort ourselves to get our
  message across to the international community
- We must be alert to ensure that there is a better understanding within and outside
  Jersey that we are a democratic self-governing society subscribing to internationally
  accepted principles; and also to international conventions where the scope of them
  means that it is possible and sensible for us to do so.

#### What we will do:

Keep our constitutional relationship under review (CM).

- Protect our unique Constitution and domestic autonomy (CM).
- Protect and extend our international identity and personality (CM).
- Create a strong, recognised identity for Jersey and promote a real sense of belonging (CM).
- Reinforce a strong sense of local identity both internally and externally through policies designed to promote the Island's distinctive local culture and tradition (ESC).
- Improve consultation on key policy issues by ensuring representation from all the different communities that make up our island (CM).
- Develop more varied, comprehensive and targeted consultation with all sectors of the community; and concentrate on providing easily accessible information on what the government is doing and why (CM).
- Work with the Comité des Connétables to develop a programme of community engagement (CM).

#### **Key Indicators:**

- Statements of recognition by other countries and international organisations of our domestic autonomy and of our commitment to relevant international standards (CM).
- A continuing close relationship with the United Kingdom which appropriately respects and develops the principles laid down in the international framework agreed in 2007.
- · Number of responses to formal public consultation.
- Levels of participation in informal, face-to-face focus groups, Parish Assemblies and other consultation meetings.
- · Public views on satisfaction with Government.
- Electoral turnout.

## **Resources Framework**

This Strategic Plan is being produced during a period of economic turmoil and uncertainty, the like of which has not been seen for generations. However, because of the policies in the last strategic plan, which emanated from the Fiscal Strategy, the Island is in a strong position to address these challenges. We have broadened our tax base and improved our competitiveness through our 0/10% corporate tax structure, whilst at the same time using the surpluses from economic growth to create a significant 'Stabilisation Fund' to help address any downturn.

These policies have served us well and have been built around financial principles of sustainability and maintaining competitiveness. These principles will continue in this Strategic Plan. The framework will need to accommodate the two streams of the Strategic Plan i.e. support the Island with affordable investment and plan for a sustainable financial framework as the global economy comes out of recession.

#### a. Economic Outlook (Priority 1)

The outlook for the global economy is a key determining factor in the outlook for the Jersey economy. In early 2009 the consensus is that the year will see the worst global economic performance since the Second World War with only a weak recovery in 2010. Given that the global economy is entering uncharted waters there remains a large degree of uncertainty surrounding this outlook.

In Jersey, our economy is dependent on the demand in other countries for the goods and services we produce, so the outlook for the Island economy is similarly bleak this year. Given the tendency for the Jersey economy to lag behind developments in the global economy there is also a risk of the downturn lasting into 2010.

New research by the States of Jersey Economics Unit has examined the relationship between Jersey's overall economic performance in terms of GVA<sup>6</sup> – both in the finance and non-finance sectors – and a range of economic variables from inside and outside the Island. This allows, for the first time, estimation of broad economic forecasts a year ahead. The output from this work, given the limited amount of data available in Jersey and the unusually uncertain global economic outlook, is surrounded by uncertainty.

These new forecasts have been complemented with significant analysis by the Economic Development Department, who have used their contacts with local firms to assess current business conditions. This ensures that the forecasts are informed by the latest experiences of local businesses.

Recognising the significant uncertainty around such forecasts, the preliminary results show that the economy slowed significantly in 2008 (although was still likely to have recorded some positive growth overall) and there is likely to be a significant fall in real GVA in 2009 which will be prolonged into 2010. The preliminary estimates for the range of trends in real GVA in 2009 are -2% to -6% and in 2010 are 0% to -4%. Under such circumstances interest rates are likely to remain low during 2009 and into 2010. It would also be sensible to expect a weaker housing market performance.

While the precise outlook for 2009 and 2010 is still unclear, these new forecasts justify reassessing existing financial forecasts to take into account a significant deterioration in our economic performance. The uncertainty surrounding the forecasts suggests

<sup>&</sup>lt;sup>6</sup> Gross Value Added – the value of economic activity used to measure economic growth.

that it would be prudent to use a wide range of variations in GVA to cover a range of possible outcomes for planning purposes.

#### Potential impact on financial forecasts

In October 2008, the assumptions for the Budget 2009 were still for low levels of economic growth, although it was highlighted that the majority of risks were on the downside. The financial forecasts at that time showed a surplus of £66 million in 2009 followed by small but manageable deficits during the introduction of the 0/10% corporate tax strategy.

The significant change in the economic outlook and new analysis by the Economics Unit requires a revision of the financial forecasts to:

- provide a range of possible forecasts for the Strategic Plan;
- · estimate the impact on the consolidated fund balance, and
- estimate whether the existing Stabilisation Fund could absorb the probable range of costs of the automatic stabilisers which are likely to result from an economic downturn, but also still provide funding for discretionary economic stimulus.

On the basis of a two-year downturn and with assumptions for GVA in 2009 within the range of -2% to -6% and in 2010 of 0% to -4% company profits and earnings will fall impacting directly on income tax revenues.

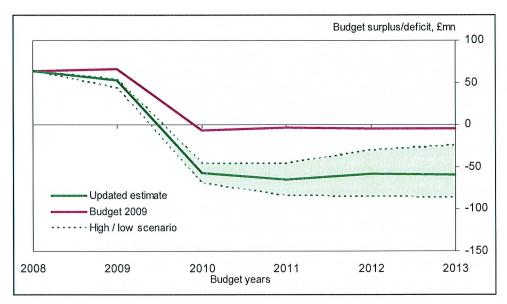
The low levels of interest rates and significant falls in financial markets will affect the income tax collected on investment returns and also the return on the States own cash balances. It is also expected that the downturn in the property market will result in stamp duty revenue falling significantly.

Further work on the past relationships between various economic factors and the levels of income tax revenues has been analysed to identify trends which can improve the current income tax forecasts. This work, vetted by the existing income tax forecasting group has been used to improve the latest forecasts.

Work has also been carried out across departments to assess the impact of falls in GVA, employment and interest rates on States expenditure. This will be seen most directly in increases in welfare and housing benefits, which are now a part of the new income support system.

The latest forecasts suggest that there will be a substantial reduction in States revenues resulting in much larger deficits from 2010. The extent of the possible range of deficits may well require a significant proportion of the balance of the Stabilisation Fund in 2010 and 2011.

Graph shows a comparison of the range of deficits within the latest forecasts (March 09) and the estimated financial position from the 2009 Budget (October 08)



The graph suggests that whilst there is likely to be a return to more normal levels of growth after 2011, the extent of the downturn may mean that deficits will continue beyond 2011. The first course of action must be to make savings and, if possible, reduce expenditure in the short-term, to reduce the action that may be required in future years.

### b. Key resource principles (Priority 3 & 4)

Against this economic and financial background the Council of Ministers propose certain principles that underpin the allocation of resources over the lifetime of this Plan:

- Be prudent, taking account of the uncertain economic and financial outlook.
- Identify and implement all possible savings and efficiencies.
- There will be no additional spend unless matched by savings or income.
- The Stabilisation Fund will only be used as advised by the Fiscal Policy Panel in any downturn to:
  - Fund the effects of reductions in States revenues or increased demand for States services i.e. the "automatic stabilisers";
  - To provide appropriate stimulus to the economy.

These principles dictate that the financial framework for this Strategic Plan cannot afford to exceed the expenditure limits agreed in the 2009 Business Plan unless equivalent sources of funding are also identified and agreed.

### c. Delivering savings (Priority 3 & 4)

Delivering a programme of savings alongside public sector reform to ensure that public services are sustainable in the future

In the face of the economic outlook described above, there will be a requirement to make substantial savings throughout the public sector during the life of this Plan if services are to be maintained. Work is already underway to scope a programme for the delivery of substantial savings to enable States services to remain affordable through the downturn. Building on the success of the Change Programme from 2006, which improved efficiency and achieved a £20 million reduction in expenditure, this new initiative will be setting even more ambitious targets alongside a programme of public sector reform.

To deliver such savings will require in-depth reviews of all services provided by the public sector to determine whether they are working at optimal efficiency and if not, what measures need to be put in place to make the necessary service improvements. It is unlikely that service efficiencies alone will deliver the level of savings required. Beyond this, departments will have to consider the services provided to the community and whether they need to continue in their current form, be reduced, stopped or transferred to the private sector.

A plan to deliver savings will need to address:

- · service efficiencies throughout all States departments;
- re-structuring of some high cost services provided to the Island through new working arrangements with current or new service providers;
- identifying services that might be better placed in the private sector or 'Third Sector';
- reviewing levels of service and determine which services should be reduced or stopped, based on whether the service is deemed core or desirable;
- a full review of terms and conditions of employment and pay levels within the public sector.

Achieving such a plan will require commitment and the resolve to see through difficult decisions such as termination of services, reduction in staffing levels and transferring services and staff to the private sector.

# Developing Long-term Resource Initiatives:

Five key areas for focus over the lifetime of the Plan have been identified. These will require significant and sustainable funding streams to be identified over the course of time. Although the total funding package will not be required during the lifetime of this Plan, it is important that the principles are agreed, the projects to develop and identify the workstreams are started and particularly that there is certainty of funding. It is intended that at the appropriate time, Propositions will be prepared by the lead departments setting out the proposals, recommended funding streams and alternatives to be put before the States for a decision.

#### Address the Ageing Population and Long-Term Care (Priority 6)

The impact of the steadily ageing population will have long-term consequences for Jersey. One area is the provision of a Social Security pension. Although existing policies mean that we have built up a surplus in our pension fund, we now need to build on these strong foundations to agree the way in which we can meet the ongoing costs of pensions over the next decades by increasing pension ages and raising additional contributions.

An increased funding stream will need to be agreed implementing a number of increases in contribution rates between 2010 and 2020, followed by a phased increase in pension ages between 2020 and 2030. This should ensure that the cost of pension provision in the 2030s is affordable, and the scheme is sustainable in the long run. Plans to help mitigate the full impact of the ageing population through increases in economic activity and a limited, but controlled inward migration of people, also forms part of this strategy.

As the number of very elderly people increases over the coming decades, the cost of long-term care will inevitably rise and proposals to address these challenges form one of the key elements within the New Directions strategy that has been developed by Health & Social Services. This strategy also recognises that there is an increasing need for long-term care for younger adults (as advances in medical science have brought about longer life expectancies for many people with a range of disabilities and long-term illnesses). Pressures to increase the quality of care provided to these groups, and to extend funding to provide community support to allow individuals to remain living independently in their own homes - wherever possible - will add further to the total cost of care.

This will mean that, during the lifetime of this plan, proposals will need to be developed to identify and implement a new hypothecated long-term care funding mechanism. The intention is to provide a ring-fenced fund that will provide a substantial subsidy to individuals to help them cover the cost of their care (HSS/Soc Sec).

# Implement New Directions to improve the health of the population (Priority 11)

The New Directions strategy comprises three main strands. The first is designed to promote public health issues and, in particular, to encourage and support Islanders in making healthy lifestyle choices throughout their lifespan. The second strand deals with improving primary and community care services, and the management of significant chronic diseases, in the expectation that this, too, will mean better health for Islanders. The third and final strand relates to long-term care, (see above) where it is recognised that investment in community-based services will also need to be matched by investment in secondary care, as part of the Sustainable Hospital initiative. This will include continuing the shift towards day care procedures, investment in rapid diagnostic

techniques and screening services and improved discharge planning arrangements so as to avert, or foreshorten, inpatient activity whenever possible.

Although they each focus on different areas of health and social care, they are all motivated by the same overall objective; investing resources in services now in order to improve the health status and well-being of Jersey residents, thereby curbing future health and social care needs and consequently future expenditure. The overriding imperative is to secure investment now, in coherent policies, so that sufficient savings may be realised in the future to offset extra recurrent and capital costs incurred in implementing the strategy at this stage.

In order to fund these new streams of activity, a new hypothecated health insurancestyle contribution will be required from individuals to provide a ring-fenced fund to cover the increasing cost of health care (HSS).

#### **Maintain sewerage infrastructure** (Priority 10)

A lot of work has been done on developing a Liquid Waste Strategy which is due to be published in 2009. It covers all the aspects of the treatment and disposal of Jersey's liquid waste and in particular the long-term plans for the major assets. The sewage treatment plant is coming to the end of its operational life and a replacement will be required.

Substantial funding will be needed, estimated to be £10 million annually for 10-15 years (capital) to replace the existing infrastructure and allow for further extensions to the network from 2014. Until then an additional £1 million per annum (capital) will be needed as a minimum investment to avoid further degradation of the foul and surface water network.

A funding solution needs to be identified which could involve a sewage charge or rate, similar to that applied in most other jurisdictions. A more commercial approach may need to be taken, and consideration will also be given to the benefits of outsourcing this service (TTS).

#### Disposal of inert waste (Priority 10)

It is expected that the existing landfill site for inert waste at La Collette will be full in 2015/16, depending on the levels of construction in the Island. It is essential that a site is identified and prepared so that it is ready to take over from the current site and provide an essential disposal facility into the future.

Depending on final location, total capital in the order of £50 million will be required, starting with £10 million in 2014.

A funding solution needs to be identified which could involve a change in the current charge structure to a landfill tax that can be applied to a waste operation provided by either the public or private sector (TTS).

#### Maintain States property (Priority 10)

An independent survey has confirmed that consistent under-investment in the States property and associated infrastructure assets over a number of years has resulted in a backlog of deferred maintenance works which exceeds £120 million.

The States is already at risk of operating an estate which fails to meet basic safety standards. Unless addressed this could result in the need to close buildings or severely compromise their ability to deliver services to the public. If maintenance continues to be

deferred it will result in accelerated depreciation requiring major capital expenditure earlier than would otherwise be necessary.

If future costs are to be contained, it is essential that the estate is significantly reduced in size to that which is more financially sustainable. This will require an aggressive approach to increasing the efficiency of usage of States accommodation and the leasing or disposal of surplus properties. To achieve these objectives all States Departments must challenge their current ways of working with a view to reducing their occupancy requirements (CM).



# **Council of Ministers**

# **Population Policy**

# Index

		Page		
Introduction	,	3		
A changing picture				
Demographics and the ageing population				
The policy balance				
The proposed population policy				
Conclusions		15		
Appendix A –	Implications of the 'Net-Nil' population model.			
Appendix B –	Implications of the proposed policy of +150 heads of household.			
	A changing pi Demographics The policy bal The proposed Conclusions Appendix A –	A changing picture Demographics and the ageing population The policy balance The proposed population policy Conclusions  Appendix A - Implications of the 'Net-Nil' population model.  Appendix B - Implications of the proposed policy of +150 heads of		

#### 1. Introduction

There can be few people who are unaware of the population changes taking place around the world largely as a result of people living longer and having fewer children. The ratio of old to young people within the population is changing, with a gradual shift towards an ageing society.

During 2007 and 2008, using a population model specific to the Island, the Council of Ministers raised awareness and undertook consultation on the challenges and opportunities presented by an ageing population in Jersey. The report 'Keeping Jersey Special', published in July 2008, drew together the social, economic and environmental responses that may be required to address this long-term issue in a balanced way.

The Strategic Plan recognises the need to look beyond the next three years and set a direction to safeguard and improve the life of the Island for the next three decades and beyond. If Jersey is to maintain a good standard of living, health and wellbeing, to continue to be a beautiful Island to live in and to provide jobs for its children, both the people of Jersey and its government must ensure that the population is capable of sustaining this delicate balance.

In the context of the population policy identified within priority 5 of the States Strategic Plan, this report provides further detail on both the demographic changes facing the Island and the implications of the policy proposed by the Council of Ministers, which is to:

- Maintain the level of the working age population in the Island.
- Ensure the total population does not exceed 100,000.
- Ensure population levels do not increase continuously in the longer term.
- Protect the countryside and green fields.
- Maintain inward migration within a range between 150 and 200 heads of household per annum in the long term.
- In the short term, allow maximum inward migration at a rolling five year average of no more than 150 heads of household per annum (an overall increase of c.325 people per annum). This would be reviewed and reset every three years.

This proposed policy represents a revision from that published as part of the States Strategic Plan consultation process. This paper identifies the changes to long-term assumptions that have led to this revision and the reasons behind the new proposals.

This policy relates to population levels rather than mechanisms for monitoring and managing migration. Processes for managing migration are currently being implemented through the development of the new Migration Law. However, these laws and processes require an overall context, which is provided by this policy.

#### 2. A changing picture

Although based largely on Jersey-specific information, the Jersey population model is subject to a range of assumptions, for example birth and death rates, some of which are derived from the UK Government Actuary's Department (GAD).

The UK GAD has recently published revised assumptions for modelling projections, which include forecast future improvements in death rates.

The Council of Ministers is aware that these revised assumptions will also be used by the UK GAD in its review of the Social Security Scheme, which is expected to be published within the next few months. As it is important to ensure consistency between the two, these new assumptions have recently been incorporated into the Jersey population model.

Including the new assumptions has an effect on the long-term demographic projections presented by the Council of Ministers as part of the consultation process. The main difference between the previous and latest projections is an increase in age-specific death rates. In short, the most up-to-date information is that people are living even longer than the original projections identified.

The Council of Ministers believes that it is important to include the revised assumptions in the model at this stage as they place an even greater emphasis on the need to address the ageing population as part of a long-term strategy for the Island. In short, the challenges around supporting an ageing population, in particular having enough people of working age to support the economy, are more significant under these assumptions.

The nature of long-term planning is that it can never be absolute and will always be subject to change, whether in long-term assumptions or in the actual makeup of the population of the Island. In its work to date, the Council of Ministers has recognised that any policy response will need to be flexible in the future if it is to address what is likely to be a constantly changing demographic picture.

This paper uses the revised assumptions to make an updated assessment of the impact of the ageing population in Jersey and uses this to identify the main implications of the population policy included within the States Strategic Plan.

#### 3. Demographics and the ageing population

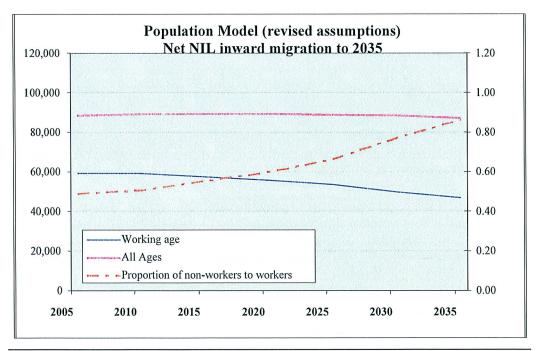
To highlight the effects of demographic change on Jersey's population the States of Jersey Statistics Unit has developed a comprehensive population model that is unique to Jersey and reflects the actual population in the Island. This model has been used to show the changes in the makeup of the population over time and to predict the effects of particular policies, such as changes in inward migration.

#### 3.1 What is the issue?

To illustrate the effects of the ageing population, the model has been used to describe what would happen if there was no net overall inward migration i.e. the flow of people entering the Island is matched by the flow of those leaving. This model assumes that pensionable age remains as at present.

It is this analysis that highlights the main challenges that need to be faced by the Island in the long term, in particular:

- The total population would fall slightly to around 87,000 in 2035 and decline to just over 72,000 in 2065.
- The number of people over 65 would more than double by 2035 (an increase of 110%).
- The working age population (i.e. those between 16 and 65) would decline 21% by 2035.
- The school age population would decline 23% by 2035
- There would be a greater proportion of older people within the population than previously forseen.
- The States of Jersey would have a predicted budget deficit of c. £190m per annum by 2035, purely as a result of demographic changes.



The crucial issue is the makeup of the population, rather than overall numbers. In the above graph, the total population declines, but the working age population declines further and the proportion of the elderly in the population increases sharply.

The effect of an ageing population is often described as the number of people of working age compared to the numbers of the young and the elderly. It is the money generated by the working population that supports the services for the dependent population. There are currently two people of working age for each person of non working age in the Island. Under no inward migration, with no change in pensionable age, there would be less than 1.2 people of working age for each person of non working age by 2035.

#### 3.2 What are the implications?

The new assumptions make the net-nil scenario even more chronic than previously identified. The total population is higher, but the proportion of the elderly in the population is further increased. People working would be less able to support them and the quality of life that the Island currently enjoys. Fewer working people will be contributing tax and social security and both health and overall social security expenditure would rise to meet the needs of the elderly. In this case, there would not be enough money to support government services such as health, the State pension could not be properly funded, and children leaving education would have great difficulty finding employment in Jersey.

The makeup of the population would change to such an extent that the nature of society in the Island would change beyond recognition, with more retired people, fewer younger people and fewer people of working age. This would mean significant alterations to the way we live in Jersey today. There would be fewer job opportunities, less employment choice, fewer educational opportunities and reducing support to society from government.

The previous forecast identified a deficit purely as a result of demographic changes of £140m per annum by 2035 if there were no changes in public services and pensionable age remained as now. A preliminary analysis on the latest forecast indicates that, on the same basis, this deficit would increase by c. £50m to a figure of approximately £190m per annum by 2035.

One of the most significant implications of the model is that the 21% decline in the working age population (c. 13,000 to 2035) is such that it would not be able to support the Island as we know it today. This reduction would lead to shortages of workers in all areas of the economy. It is likely that key workers such as nurses, teachers, hotel staff, tradesmen and construction workers would all be in short supply, along with those who work within the finance industry.

What is also clear is that if the fall in the working age population is not addressed, there is real danger of a downward spiral of reduced economic activity and rising taxes. If the Island cannot break out of such a cycle, the ultimate danger is that key people and businesses start to leave the Island making the above position significantly worse.

A breakdown of the main implications can be found at **Appendix A**.

#### 3.3 Summary

In summary, the changes to Jersey's population makeup to 2035 would mean:

- Fewer working age people paying tax, which would mean less money to pay for public services.
- More older people, which would require increased spending on health and social security.
- Not enough workers in the Island to support those who are not working.
- An economy that would not be able to sustain the range and level of jobs we have today.
- A States budget for public services that would be a third less than it is today.
- Fewer younger people in the Island.

The Council of Ministers believes that this would be an unacceptable position for the Island and one that illustrates the absolute requirement to take appropriate policy action as soon as possible to secure the future of the Island and to keep Jersey a special place to live and work.

#### 4. The policy balance

#### 4.1 Messages from consultation

Public consultation about the impact of the ageing population was undertaken by the Council of Ministers in 2007 and 2008. This engagement identified a number of consistent messages, which can be summarised as:

- An overwhelming desire to protect Jersey's countryside and to prevent development on green field sites, including recognition that attitudes and aspirations for home ownership outside St Helier might have to change.
- Broad support for growing the economy to meet the challenge of the ageing population, including encouraging economic growth; making the economy more productive; moving to more high value industries; and encouraging more people of working age to join the workforce.
- Strong support for increasing the participation of older workers in the labour market as well as increasing the pensionable age.
- Acceptance that the public may have to pay more for services, but linked to maintaining and perhaps improving public services. A strong feeling that the States should control spending before taxes are increased.
- There was qualified acceptance that some inward migration would be necessary but this had to be controlled and should not have undue impact on the character of Jersey, its culture, countryside and environment.

The Council of Ministers recognises that the issue of inward migration was one of the most contentious amongst those who took part in the consultation exercise. There remain polarised views on the subject, which have been demonstrated by the range of views expressed through the responses to consultation on the States Strategic Plan itself.

#### 4.2 The Council of Ministers' proposal

As described earlier, the updated assumptions within the population model make the long term challenge of the ageing population in Jersey more difficult.

The Council of Ministers believes that this new information makes it even more important for the Island to maintain its working age population and this would strengthen its original proposal of inward migration of 200 heads of household per annum as an appropriate policy response.

The Council does, however, recognise and indeed shares public concern about the impact of inward migration on the Island, in particular keeping the population at a sustainable level, protecting green fields and not creating a problem for the future through too much inward migration in the short term.

The Council is adamant that its long-term policy proposal on inward migration must:

- Maintain the level of the working age population in the Island.
- Ensure the total population does not exceed 100,000.
- Ensure population levels do not increase continuously in the longer term.
- Protect the countryside and green fields.
- Maintain inward migration within a range between 150 and 200 heads of household per annum in the long term.
- In the short term, allow maximum inward migration at a rolling five year average of no more than 150 heads of household per annum (an overall increase of c.325 people per annum). This would be reviewed and reset every three years.

Despite what could be argued is a more acute need to maintain the level of the working population in the Island, having listened to public opinion, the Council of Ministers has revised its policy proposal for inward migration from 200 heads of household (c. 430 people) per annum to 150 heads of household (c. 325 people) per annum.

It is important to note that this revision will mean a greater emphasis on the other policy responses in the long term, in particular increasing pensionable age, working longer, increased workforce participation and new forms of public contribution to fund the costs of old age, such as residential care insurance and a health insurance scheme. These policy options are included within the priorities in the States Strategic Plan. The further work to assess the nature of the other longer term policy responses required to address the long-term planning issues will need to begin immediately.

#### 5. The proposed population policy

#### 5.1 A balanced set of initiatives

A balanced series of initiatives is required to make up this overall strategy, including:

- 1. Maintaining a working age population sufficient to help a strong economy, with enough workers to meet future service requirements and to fund the costs of these requirements, by:
  - a) Supporting people to return or enter work, including an emphasis on skills and health.
  - b) Increasing pensionable age, supported by policies to keep people working longer.
  - c) Allowing a moderate amount of net inward migration per annum to assist in maintaining a sufficient working population to maintain the economy and sustain future public services.
- 2. Increasing the economic value generated by the working population by:
  - a) Productivity growth supported by skills initiatives and business development activities, and
  - b) Shifting the balance of workers towards higher value sectors.
- 3. Islanders paying more in taxes or contributions, for example through long-term care and health insurance schemes.

It is the level of the Island's working population that will ultimately determine the extent to which the other policies will be effective. However, these policies can be combined in such a way to create a sustainable path with enough flexibility to meet future economic impacts.

As described earlier, the inward migration proposal in this report demands a greater emphasis on other policies which will address the level of the Island's working population along with the other implications of the aging population. The required balance of these policies is likely to be as set out in Table 1 below, with greater emphasis on increasing pensionable age and contributions than seen previously.

Table 1: The impact of different policies

Table 1. The impact of different policies					
Measure	Fiscal Impact p.a. by 2035				
Maintain a working age population:					
a) Increased participation: 2,000-3,000 people (part-time and full-time)	£10-15m				
b) States pension age increases by 3 - 6 years	£30-60m				
c) Inward migration of 150 heads of household p.a.	£10m				
Increase economic value generated by working age population					
a) 1% p.a. productivity growth	£40-70m				
b) Shift 2-3,000 into high value (finance or equivalent)	£20-30m				
Islanders pay more in taxes/contributions					
a) Additional contributions (e.g. Long-term care and health insurance schemes)	£30-50m				
Total	£140m – £235m				

Source: Oxera calculations for Imagine Jersey 2035

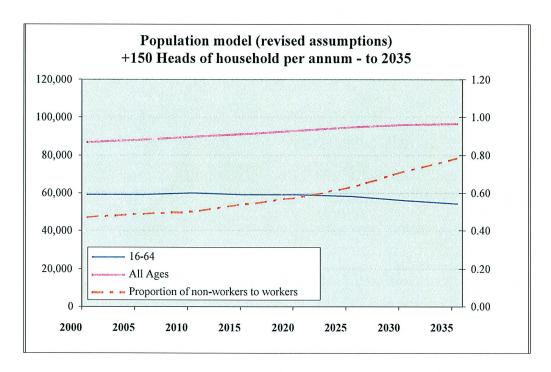
#### 5.2 The inward migration proposal

As part of the Strategic Plan, the Council of Ministers is proposing a framework for net inward migration of no more than 150 heads of households a year (approximately 325 people), averaged over a rolling period of five years. It is proposed that this policy should be reviewed and reset through the Strategic Plan every three years.

The considerable work undertaken as part of the original consultation exercise still provides a valuable basis for assessing the main implications of this proposal. The key implications are set out below with further details at **Appendix B**.

The population model has been used to identify the long-term population projections under the proposal of +150 heads of household per annum, this identifies:

- The population reaches just under 97,000 by 2035.
- The population levels out and then declines beyond 2035 to c.95,000 by 2065.
- The number of people over 65 would more than double by 2035 (an increase of 110%).
- The working age population is maintained at current levels until 2025, after which it declines by 8% by 2035.
- The school age population would decline 9% by 2035.
- A long-term average inward migration figure of 150 heads of household is likely to mean that housing demand could be met by potential supply from existing/known sources, without the need to rezone green fields.



Under this proposal there would be 1.3 people of working age for each person of non-working age by 2035 compared to the two working age people for every non-worker currently in the Island.

Although the number and proportion of the elderly in the population still increases significantly, the working age population is maintained at current levels for most of the period. It is this inward migration proposal, supported by other policies such as increasing pensionable age, which will ensure that the Island has enough people of working age for the future.

The Island will need this workforce if the other major policy initiatives to address the ageing population, such as growing the economy, increasing participation and increased contribution, are to work. In addition, a preliminary analysis indicates that this level of inward migration would, by itself, make a contribution to reducing the predicted government deficit by 2035.

Put simply, without an adequate working population, the other policy initiatives required to address the ageing population will not work.

#### 5.3 Other policy options that will need to be addressed

The changed assumptions highlight how important it is to develop a flexible approach to policy responses and to undertake regular reviews.

Though under this proposal there are more working people contributing tax and generally supporting the economy, at these levels significant other policy measures would still be required to address the need to continue to provide government services such as health and funding the state pension.

The Council of Ministers will initiate further work to address in detail the nature of the policy responses required, however it is clear that greater emphasis will be required on the areas identified below. All these are included within the States Strategic Plan priorities and are referenced below.

#### Maintaining a working age population

To achieve objectives around increased participation and working longer, there is a need:

- To understand who the various groups of people are those looking after the home, retirees, the long-term sick, and other returners – under what conditions they would return to work and what barriers need to be tackled.
- For an evidence base to develop policy on participation and barriers to work for the above groups, in particular how to encourage people to work longer.

Strategic Plan References: Priority 6, Priority 8 and Priority 11

#### Productivity growth

This will require continued development of policies that could enhance all aspects of productivity, including skills, investment, innovation, competition, enterprise and economic stability.

If productivity growth is to be maximised over the long-term Ministers will need a better understanding of the barriers to productivity growth and in particular those specific to the various industries present in the Island.

Higher productivity growth could also be achieved through a shift to high value activity. This could be achieved through

- Inward investment attracting high value/low footprint businesses to the Island and promoting and supporting Jersey as open for business and a good location for business.
- Regulation of Undertakings and Development policy to facilitate growth/entry of high value activity and structural change within existing sectors.
- Growth in finance enhance competitiveness and expand existing business, new markets, new businesses and new sectors.

A wider debate is needed on the future make up of the economy and on the trade-off between diversification and more finance. This will inform policy development in these areas.

Strategic Plan References: Priority 1, Priority 2 Priority 8 and Priority 12.

#### Paying more

Further work is needed to assess the public acceptability of paying more, in particular for long-term care, health insurance and the scope for/impact of small increases in social security contributions.

Strategic Plan References: Priority 3, Priority 6, Priority 10 and Priority 11

#### 6. Conclusions

The Council of Ministers is firmly of the view that the long-term issue of the ageing population must be addressed through a balanced and interrelated set of policies.

The good news that people are living even longer serves to increase the challenge of the ageing population in the Island and makes it even more important to ensure that longer term policies are put in place to deal with the issue.

This paper has highlighted that the revised assumptions make action more difficult, largely as a result of a higher population, increase in older people and, significantly, a reduction in the number of those of working age, all of which have an impact on all policy areas, such as the provision of homes in the longer term.

The Council of Ministers believes that allowing the Island's working age population to decline to a level whereby it could not support those beyond working age, support the economy, nor provide essential services, would be unacceptable. There is an absolute requirement to take appropriate policy action and it is the level of the working age population that will ultimately determine the extent to which this action will be effective in the long term.

Mindful of these challenges and the outcome of public consultation and opinion, the Council of Ministers has revised its inward migration proposal to a maximum of 150 heads of household per annum (c 325 people), which will be reviewed and reset every three years. Whilst this proposal is regarded as an appropriate response, it is clear that this will require a stronger focus on the other identified policy options within the Strategic Plan.

In the longer term, far greater emphasis will be required on policies such as increases in pensionable age, working longer, increased workforce participation and new forms of public contribution to fund the costs of old age, such as residential care insurance and a health insurance scheme. These all form an integral part of the States Strategic Plan. The Council of Ministers will, as a priority, initiate further work to assess the nature of the other longer term policy responses required to address the long-term planning issues identified.

It must be stressed that, whilst vital in maintaining the level of the working population, a population or inward migration figure should not be seen as the only and absolute strategy. Inward migration is only one part of an integrated set of policies required to deal with the challenge of an ageing society and deliver the quality of life that Islanders desire in environmental, social and economic terms.

The Council of Ministers therefore believes that a moderate amount of inward migration is not only desirable but is absolutely necessary as part of a range of initiatives designed to keep Jersey special in the future.

#### Appendix A

#### Implications of the Net-Nil population model

The following sets out some of the main additional implications of the 'net-nil' population model. This information has been brought together from the work undertaken as part of the consultation process and refreshed where necessary as a result of the revised assumptions.

#### Population

Population peaks at about 89,000 in 2020 before falling to 87,000 in 2035. Long term, the population would fall to about 72,000 by 2065. The proportion of those of working age to those of non-working age changes so that by 2035 there would be just under 1.2 workers for every non-worker (currently two workers for every non-worker).

#### Economy

The general shift to an older population has a number of significant impacts on the economy and government finances. Increased demand from an older population for both health and social security would make up most of an approximate £128m annual increase in government expenditure by 2035.

The decline in economic activity resulting from a smaller working population means that there would also be reduced revenue from personal and corporate tax, Goods and Services Tax (GST) and social security contributions. In total this would amount to around £63m in lost income per year by 2035.

The total annual government deficit to 2035 would therefore be approximately £190m, purely as a result of demographic changes.

The size of the deficit is only an indicator of the economic difficulties the Island would face under this scenario. The significant decline in the working age population (nearly 25% by 2035) would make it very difficult to achieve a successful economic growth package. Failure to take any action would be a recipe for economic decline as the economy is put on a downward spiral of reduced activity and rising taxes and is likely to lead to businesses and people leaving the Island, something that would add to the projected deficit under this scenario.

#### **Public Services**

A significant decline in both primary and secondary school pupil numbers to 2035 would need to be managed and would result in many school closures. The fall in primary numbers could result in up to eight primary schools closing and the fall in secondary numbers could result in a secondary school closure and the need to restructure the delivery of secondary education. There would also be a decrease in those attending higher and further education.

Health and social care activity is predominantly associated with the beginnings and ends of life, with costs increasing substantially as we reach death. This scenario sees significant increases in the older population with subsequent spiralling health costs across a falling total and working age population required to fund these services. Whilst further detailed work will be required to assess the full impact on services, the financial impact could well exceed the costs as identified above.

For similar reasons, overall social security spending due to increased numbers of pensioners would also rise significantly but the costs would again be spread across a falling total and working age population.

#### Infrastructure

As there is no increase in the number of people in the Island there would be little impact on waste, water and electricity that cannot be accommodated within existing investment plans.

The current waste strategy will cope with this forecast and the current liquid waste strategy would be reduced in overall scale and costs, subject to where household growth is located.

Growth in bus ridership can be accommodated within current projections and peak hour traffic likely to reduce as the working population has declined.

#### Housing

Whilst this scenario results in a population very similar to now, there will be an increase in the number of households, caused by a continuing downward trend in the number of people per household. This, together with a latent demand for first-time buyer homes would mean that approximately 1,350 additional homes would be required, as at the start of 2009. Analysis of this demand against potential supply indicates that, based on a range of key assumptions included within a recent analysis of future requirements for homes, this could be provided from existing / known sources already identified for housing, including windfall developments from within the existing built-up area.

#### Environment

Despite the levelling of the population, this is not necessarily a benign position as, although pressures on the environment might be expected to remain the same or even fall if demand management measures were successful, the worsening position of public finances under this scenario could lead to pressures on expenditure on the management of our important semi-natural areas and an associated loss of biodiversity.

Measures continue to be required to help people create less waste, use less energy and give rise to less pollution. Experience elsewhere has shown that government intervention is necessary to support the required changes in behaviour and it is arguable that this is less likely under a scenario where public finances are under significant pressure.

#### **Society**

The makeup of the population would change to such an extent that the nature of society in the Island would change beyond recognition, with more retired people, fewer younger people and fewer people of working age. This would mean significant alterations to the way we live in Jersey today. There would be fewer job opportunities, less employment choice, fewer educational opportunities and reducing support to society from government.

#### Appendix B

# Implications of the proposed policy of +150 heads of household (c.325 people)

The following sets out some of the main additional implications of the proposed population policy. This information has been brought together from the work undertaken as part of the previous consultation process and refreshed where necessary as a result of the revised assumptions.

#### Population

Population peaks at about 97,000 in 2035 and 2045 before falling to around 95,000 to 2065. The proportion of those of working age to those of non-working age changes so that by 2035 there would be 1.3 workers for every non worker (currently two workers for every non-worker).

#### Economy

This would see a slight reduction of the fiscal impact of the ageing population and sees a less steep but still significant fall in the ratio of workers to non workers. The total annual government deficit in 2035 purely as a result of demographic change would be similar, though slightly less, at c. £180m per annum, to that under the net nil scenario.

What this does do, however, is address the decline in the working age population. Whilst the working age population still declines by 8% by 2035, it is maintained at current levels until 2025. This provides a much more stable working age population and, along with measures such as increasing pensionable age, allows a base from which other policy initiatives, such as economic and productivity growth, could be achievable over the period.

#### **Public Services**

A more modest decline in primary and secondary school pupil numbers would need to be managed which would result in a small number of schools having to close and a possible restructure of places. The fall in primary numbers could result in up to two primary schools closing or a restructuring of places. The fall in secondary numbers could result in the need to restructure the delivery of secondary education. There would also be a modest decrease in those attending higher and further education.

Whilst there is a larger working population than the net-nil scenario, this does not offset the growing numbers of older people that Health and Social Services would need to deal with. The aging demographic, in particular the growth in the numbers of older people, will have significant impact upon health service planning regardless of inward migration. The proposal for inward migration of 150 heads of households could be accommodated by existing hospital infrastructure with future planned development and per capita increases in resources.

Overall Social Security spending would also rise significantly due to the increased number of pensioners with the costs spread across a working age population that declines at a more modest level than under the net nil scenario.

#### <u>Infrastructure</u>

There would be little impact on waste that could not be accommodated within existing investment plans. The current solid waste strategy will cope within this forecast. Waste arisings under this scenario could be accommodated by the planned Energy From Waste plant due to be in service by 2011. The liquid waste strategy is likely to be reduced in overall scale and costs, however this does depend on the location of housing in the future.

Increased energy demand could be accommodated within the existing and planned infrastructure until the early 2030s when additional capacity costing around £55m would be required.

Water demand could be accommodated within the existing service infrastructure.

There are no significant issues for transport systems over the current travel and transport plan.

#### **Housing**

Approximately 6,150 additional homes would be required from the start of 2009, which could be provided from existing / known sources already identified for housing, including windfall developments from within the existing built-up area. Analysis of this demand against potential supply indicates that, based on a range of key assumptions included within a recent analysis of future requirements for homes, there need not be any requirement for the rezoning of green fields for housing in the period up to 2035.

The Island Plan will seek to maximise the redevelopment and regeneration of the town wherever possible.

#### Environment

Overall, the proposal has manageable consequences for the environment and with good performance in demand management could actually improve on the current position. Introducing successful demand management measures is the critical action to mitigate the greater impacts of an increased population.

Greenhouse gas emissions are likely to fall or not worsen under this scenario because of demand management measures, improved building design and a trend of using electricity for domestic heating in new builds.

#### Society

The makeup of the population would still change significantly in that there would be significantly more older people in society. Those of working age would reduce slightly to 2035 and the number of younger people would also fall slightly. This would still present significant challenges to the way we live in Jersey today.