

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY K.M. WILSON OF ST. CLEMENT
QUESTION SUBMITTED ON MONDAY 7th APRIL 2025
ANSWER TO BE TABLED ON MONDAY 14th APRIL 2025**

Question

“Will the Minister advise what evaluation, if any, has been undertaken of the transport links to, and parking facilities at, the Enid Quenault Health and Wellbeing Centre and, if no such evaluation has taken place, will the Minister explain why not; and will he provide details of the numbers of patients travelling to the Centre for appointments on foot, by car, by public transport, by taxi and by the patient transport system?”

Answer

A full evaluation of the transport links and parking facilities at the Enid Quenault Health and Wellbeing Centre was carried out by the New Healthcare Facilities team prior to commissioning the site. This resulted in a 58-page Green Travel Plan being published which addressed all aspects of travel mentioned within the question. The Travel Plan was written within the context of The Government of Jersey’s Sustainable Transport Policy (2020) which details that any new “development should support the provision of infrastructure and facilities to enable sustainable travel” and the “development should help to facilitate sustainable transport choices – including walking, cycling and travel by bus; and the provision of facilities associated with a development – such as cycle parking, storage, lockers and showers – should seek to do the same.” The facility supports all of these recommendations fully.

The facilities team also continue to liaise with the Clinical Leads, the Patient Advice and Liaison Service (PALS), St Brelade’s Parish officials, the Neighbourhood Forum, Liberty Bus, and other stakeholders to identify any challenges and ensure adherence to the Green Travel Plan.

Following staff feedback, a parking review was conducted in 2024 to assess the layout and access control of the available parking spaces for use by staff and patients. This resulted in further development of the parking areas and an additional 18 spaces being made available, bringing the total to approximately 10 less than the Overdale site when in operation. Further recommendations were made including the levelling and repainting of space lines to enhance the layout of the main carpark, and installation of barrier access for staff car parks. These recommendations were not progressed due to budget constraints (c.£250k). To assist in managing the appropriate use of the parking, the onsite facilities staff conduct regular audits and issue notices to vehicles misusing the facility. These audits also capture the availability of spaces throughout the day which is considered when building clinics to balance the daily footfall and reduce congestion. Options for virtual clinics and staff remote working are also continuously reviewed to assist with reducing pressure on parking.

Health and Care Jersey does not make travel arrangements for patients using the facility and therefore is unable to provide details on the numbers of patients using each type of transport. Where patient and staff feedback indicates the need, HCJ is able to conduct surveys to gather data and will consider this on a case-by-case basis. Data on bus and patient transfer service use was not available in time to include in this response.