



# Annual Report

2023

R.172/2024

**JOA**  
JERSEY OVERSEAS AID





Basket weaving in Madagascar. Credit: Durrell

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*Cover Image: Strengthening Systems for Financial Inclusion in Rural Malawi  
- Bertha Kaliasi processing monkey nuts. Credit: Opportunity International*



## Foreword



**2023 was another great year for Jersey's overseas aid programme. Yet again we have inched closer to the OECD average in terms of the value of our funding as a proportion of the size of our economy, but even more importantly we have continued the game-changing improvement in the quality of our grant-making, so each pound does more good for more people. This is good news not only for the hundreds of thousands all over the world whose lives are transformed by our work every year, but also for the Jersey taxpayers who so generously and proudly fund it.**

As usual, I'd like to highlight a few of the important developments of the last 12 months, but this year I'd also like to pay particular tribute to the JOA team - staff and volunteers - who make them possible.

On the development side, we continued our relentless focus on areas of intervention where Jersey can apply its skills as well as its financial resources. We started 14 large new projects in Dairy, Conservation Livelihoods and Financial Inclusion, three of them run by Jersey Charities. We rolled out our incredibly successful dairy programme to Zambia, while Malawi kindly hosted our third biannual Africa Jersey Forum, which brings together farmers and experts from across the continent. I was privileged to meet the Ministers of Agriculture from both countries and reaffirm our mutual commitment to improving the lives of smallholder farmers - especially through Jersey genetics. In those two countries with two dairy projects alone we are reaching all together 20,000 dairy farmers and their families - about the population of Jersey!



*Jersey's Minister for International Development, Deputy Carolyn Labey, with UK High Commissioner to Zambia, Nicholas Woolley*

We also developed our Financial Inclusion programming, which brings basic services like small loans and savings within the reach of the poorest people - especially women. As well as four new projects, we published our first ever Financial Inclusion strategy, setting out precisely how Jersey can help. I urge you to have a read (all our sectoral strategies can be found on our website). We also hosted visits from the CEOs of the World Bank's Consultative Group to Assist the Poor and the Toronto Centre, with which we are partnering to improve banking systems in Africa and Nepal. Jersey's status as a world-leading jurisdiction for financial services has long been established, and we are proud to be enabling the provision of financial services to hundreds of thousands of the world's poor, as well as those at the other end of the scale.

In terms of humanitarian grants we continued our steadfast support for Ukraine, as well as many of the world's other chronic emergencies like the Horn of Africa, the Central African Republic and Yemen. We responded quickly and decisively to the appalling suffering in Gaza, and to the devastating earthquakes in Morocco and Turkey/Syria. In the latter we also pioneered, with the U.K. and other major donors, a new funding mechanism enabling us to support NGOs operating in opposition-held areas of northern Syria.

Having slowly restarted our volunteering programme at the end of 2022 after almost three blank years due to COVID-19, we really made up for lost time in 2023. We had more applicants for places and ran more community work projects than in any year since 1972. These included a special placement in Rwanda just for teachers, part of our desire to offer more professional opportunities for Jersey volunteers alongside those open to anyone. Watch this space if you're an accountant or a doctor!

Finally, the topic of volunteers brings me on to the JOA team. As well as the wonderful people we deploy abroad on work projects or bursaries, and the work of our amazing Jersey charities (small and large), we rely on the voluntary efforts of our six JOA Commissioners to ensure we are well-governed and well-run. Our continued status as the top-scoring public-sector body at Internal Audit is testament to their hard work.

JOA's employees are the engine room of our success. Over the past few years we have assembled a world-class team of development, operations and finance professionals, who ensure that we fund only the best projects, manage our grants efficiently, measure the impact of our work and know where every pound goes. They have also been crucial in developing Jersey's reputation in the sector as a really professional and effective donor, which contrary to popular belief involves a lot more than simply signing cheques!

We continue to invest in our team, and do so while still spending about half the OECD average on operating costs proportionally. We also continue to create pathways for more people from Jersey to develop careers in international development, primarily through our elite internship programme and the two-year placements we offer with the UN. A matter of particular pride this year was the results of the Jersey 'Be Heard' staff survey, which found that JOA was by far the happiest place to work of all public-sector organisations in Jersey.

Much of this success has been down to our superb Executive Director, Simon Boas, who has led JOA since October 2016. He and I are totally on the same wavelength, bouncing ideas off one another and working together to advance Jersey in the international development space. We've made a great team, and I value him so much. In the middle of 2023 he was diagnosed with advanced cancer, and took three months off in the autumn for intensive treatment. Since this text was drafted, Simon sadly passed away but not before he penned a Final Word (p 62). Simon will be missed enormously and I would like to extend my condolences to his wife Aurelie, his parents Sarah and Tony, his sister Julia and all his many friends both here and abroad.

**Deputy Carolyn Labey**  
*Minister for International Development & Chair of Jersey Overseas Aid Commission*





*Khumbo Msutu, Digital Financial Services Officer, shows VSLA group members how to use their phone in Zomba, Malawi. Credit: Opportunity International*

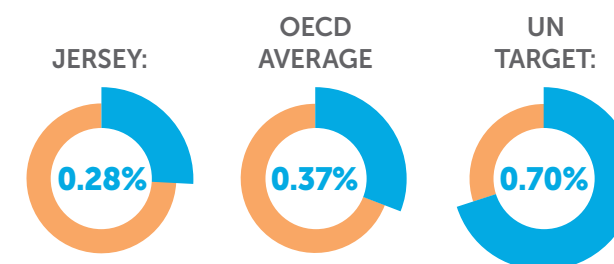
## Jersey Overseas Aid

Established 1968

JOA is an international aid agency funded by the states of Jersey that has been providing life-changing assistance to people in developing countries since 1968. JOA reaches more people every year than live on the Island.

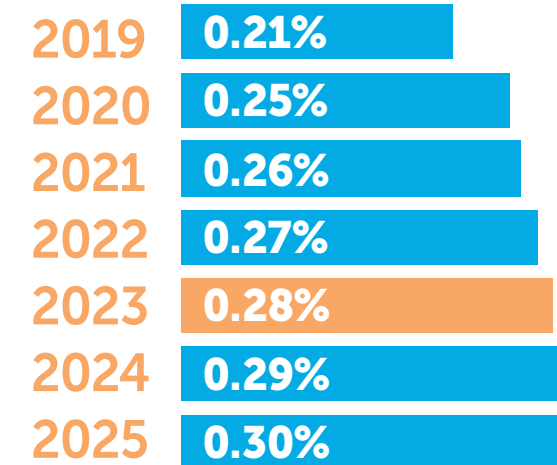
### JOA budget

Since 2021, JOA's budget has been formally tied to Jersey's Gross Value Added (GVA), meaning funding is proportionate to the Island's economy. The OECD country average is 0.37% in 2023. The UN target is for countries to spend 0.7% in official development assistance (ODA).



### Gross Value Added

Percentage of GVA JOA received / will receive.



GVA is the measure Jersey uses to account for the value of annual economic activity

### JOA has four main funding channels:

#### International Development Grants

These are multi-year projects awarded to registered UK and international charities. Jersey concentrates its major development grants on three carefully chosen themes – Dairy for Development, Financial Inclusion and Conservation Livelihoods - selected for their effectiveness in bringing lasting change to the lives of the poor and because they are areas in which Jersey has skills and knowledge that can be shared to add particular value.

#### Humanitarian and Emergency Aid

Jersey has been present at nearly every major global emergency since JOA's establishment, responding to hurricanes, droughts, famine, earthquakes, and outbreaks of disease. The Island also supports civilians affected by conflict. Having once received humanitarian aid ourselves, we're proud to be in a position to save innocent lives abroad.

#### Jersey Overseas Charities

Jersey-based charities implement projects all over the developing world, receiving funds from JOA. In addition to the financial support, JOA provides capacity building and training.

#### Volunteering and Bursaries

Since 1972 Jersey has sent Islanders to volunteer for a few weeks on projects abroad. They bring a personal message that Jersey cares, and in many cases create enduring links between communities in Jersey and developing countries.


## Introduction to Jersey Overseas Aid

Jersey is a 45-square-mile island, close to the French coast, with a population of about 107,000. As a Crown Dependency it is not part of the United Kingdom or the European Union, but is a self-governing jurisdiction with its own history and traditions, its own laws, and its own government and institutions. It is, technically speaking, a nation, with its own UN Country Code, although it still looks to the UK for defence.

Jersey Overseas Aid (JOA) is the Island's official, publicly-funded relief and development agency. It is managed by a small team of professional staff and governed by a Commission, which is appointed by the States of Jersey (the Island's elected parliament) and which consists of three States members and three non-States members. Since 2018 the Chair of the Commission has served as Jersey's Minister for International Development, but the organisation is accountable to the parliament as a whole rather than the government of the day. This independence – enshrined in the Overseas Aid Commission (Jersey) Law (2005) – helps JOA pursue its long-term objectives unencumbered by short-term political considerations.



## Our Mission



We will translate the generosity, skills and compassion of the people of Jersey into effective assistance for the world's most vulnerable people.

## Objectives

JOA will pursue four related **general objectives**, which will be achieved by realising eleven more-specific **goals**.

### A. To promote sustainable economic and human development in some of the poorest countries in the world

1. Jersey-funded projects make a measurable and lasting contribution towards the UN Sustainable Development Goals
2. Jersey-funded projects build the capacities of other actors to reduce poverty and suffering

### B. To provide timely humanitarian assistance to victims of natural and manmade disasters

3. Jersey supports the emergency programming of the best international relief agencies
4. Jersey supports the effective coordination and efficient operation of the international humanitarian system

### C. To facilitate the efforts of individuals and organisations in Jersey to provide assistance to the world's poor

5. JOA provides opportunities for Islanders to pursue projects and work (paid or voluntary) in international development
6. JOA promotes understanding and disseminates knowledge in Jersey about international relief and development
7. JOA builds the capacity and reputation of Jersey-based development-oriented organisations through close coordination and privileged partnerships
8. JOA engages with Jersey Charities, regulators and donors to ensure charities follow high standards of good practice

### D. To enhance Jersey's international personality as a responsible global citizen and force for good in the world

9. JOA actively and positively engages with developing country governments, UN Agencies, charities and other donors
10. Jersey's aid programme is widely known and highly reputed
11. JOA is engaged with public and private sectors, charities and individuals to develop and coordinate philanthropy on the Island



## Principles

JOA is guided by the Principles of Aid Effectiveness, as developed in the 2005 Paris Declaration, the 2008 Accra Agenda for Action, the 2011 Busan Outcome Document and the 2014 Mexico Communiqué.

Secondly, JOA is guided by the principles of Good Humanitarian Donorship in the financing of humanitarian assistance, including the core values of Humanity, Impartiality, Neutrality and Independence.

Thirdly, JOA is guided by Jersey's staunch commitment to environmental protection and taking action to halt climate change, including the Government's 2019 declaration of a 'Climate Emergency' and its commitment to the Aichi Biodiversity Targets.

**This has the following practical implications for our work:**

### Inclusion

We will prioritise interventions which are demonstrably sensitive to the inclusion of marginalised groups, including those which promote gender equality and the empowerment of Women, Girls and People with Disabilities, with the aim of 'leaving no one behind'.

### Local Ownership

We will support projects which promote local ownership through the direct participation in project design, implementation and review of beneficiaries, target communities, civil society organisations, and local and national authorities.

### Partnership and Coordination

We will promote partnership and coordination by working closely with other donors, governments and development-oriented organisations to share information, harmonise activities, reduce inefficiencies and increase impact.

### Environment and Natural Resources

We will acknowledge the urgency of addressing environmental degradation and climate change by supporting projects which promote the protection of the environment and the sustainable management of natural resources.

### Results

We will focus on results, ensuring our projects are properly evaluated and their outcomes and impact measured.

### Exclusions

We will not support projects, whether humanitarian or developmental, which intentionally or otherwise exclude people on the grounds of race or religion, and nor will we support activities which seek to proselytise or convert.

### Accountability

We will uphold our accountability to our beneficiaries and the people of Jersey by conducting due diligence on grantees, selecting projects empirically, monitoring activities and expenditure diligently, and transparently reporting what we do.





## Approach

JOA approaches its mission guided by the following ways of working.

### Playing to Jersey's Strengths

As a relatively small national development donor, Jersey must work hard to ensure that its aid is effective. It also needs to maintain the consent and goodwill of the Islanders who pay for it. JOA believes that one of the best ways of ensuring that its programming delivers the best value for money in a way that resonates with the people of Jersey is to specialise in areas of development programming where the Island already has a comparative advantage. This brings the additional benefit of bolstering the Island's expertise and reputation in fields that are of particular interest to it. In the context of this strategy, as explained in more detail below, this will involve a focus on Dairy, Conservation, and Financial Services for the Poor.

### Sharing Knowledge

The sharing of knowledge and learning within and between organisations is a key driver of improving the success and sustainability of overseas aid. Donors have a key role to play in ensuring that they encourage (and fund) grantees to gather and disseminate knowledge which will assist others in pursuit of similar goals. Jersey will ensure that partners are adequately resourced to learn from their activities and, where relevant, conduct research which can improve their effectiveness. It will try to foster a culture of openness and curiosity, and encourage grantees to admit and learn from mistakes. JOA will also promote opportunities for grantees to exchange information, and itself participate in forums and events which bring together other development actors.

### Political Independence

JOA will always pursue the good of the Island and cooperate with other bodies which also promote Jersey's international personality and reputation. It works in close partnership with Jersey's government, including its External Relations Department, but will maintain the operational independence safeguarded in its founding legislation and embodied in the appointment by the States Assembly of its six Commissioners. Although some other countries have taken this path, Jersey believes that amalgamating the delivery of its humanitarian and foreign policy goals is likely to hamper the delivery of both, and presents a number of risks to the quality and effectiveness of our aid.

### Partnerships

JOA is delighted to partner with other donors in support of mutual development and humanitarian goals. Co-funding provides an opportunity to increase the scope and impact of projects, improve coordination in target countries or emergencies, and to share information and good practice between funders. We are happy to hear from donors which can see an alignment of priorities and outlook.



Helping Women Escape Violence in Gaza. Credit: Medical Aid for Palestinians

JOA is also keen to promote and facilitate philanthropy in Jersey. In addition to helping to coordinate the many aspects of giving on the Island – individuals, trusts, foundations, companies – it can provide advice to Jersey-based donors and impact-oriented investors on a range of key functions (due diligence, impact measurement, risk mitigation etc.).

Finally, JOA will actively pursue partnerships with Jersey-based organisations – including Durrell Wildlife Conservation Trust and the Royal Jersey Agricultural and Horticultural Society (RJA&HS) – to draw on their expertise and help build their capacity and to enhance Jersey's assistance and reputation ever further.

### Types of Funding

In order to achieve its objectives and fulfil its mission, JOA provides funding in the following main ways:

- Grants for multi-year development projects, usually implemented through pre-selected charities and other specialist organisations;
- Humanitarian and emergency aid, through internationally-recognised relief agencies;
- Supporting Jersey Charities in their work overseas, frequently on a matched-funding basis;
- Community Work Projects, whereby teams of Jersey volunteers undertake development projects overseas organised by JOA's partners;
- Providing sponsorship, bursaries and internships to Jersey residents engaged in charity work abroad.



## 2023 Performance and Highlights

The breadth and depth of JOA's output in 2023 reaffirms the agency's growing reputation as an agile and highly effective donor that punches above its weight. The annual report reviews progress and achievements in all of JOA's main funding areas: Multi-year development grants with a particular focus on the three core themes of Dairy, Financial Inclusion and Conservation Livelihoods; Emergency Humanitarian Funding; Jersey Charities; and Volunteering and Outreach. Additionally, this report provides an overview of how JOA selects and monitors its projects, how it manages risk, how it communicates with the public, and how it is governed, structured and administered.

JOA has become an excellent grant maker but is far more than that. The agency is present in key working groups, steering and advisory boards including those of the United Nations and World Bank with staff regularly taking part in panel events or technical roundtables. We convene international conferences, build capacity of local charities, and provide lifechanging opportunities for school leavers, graduates and career changers. We regularly engage with the Jersey public, organising free and open events covering topics including climate change, conflict and volunteering.

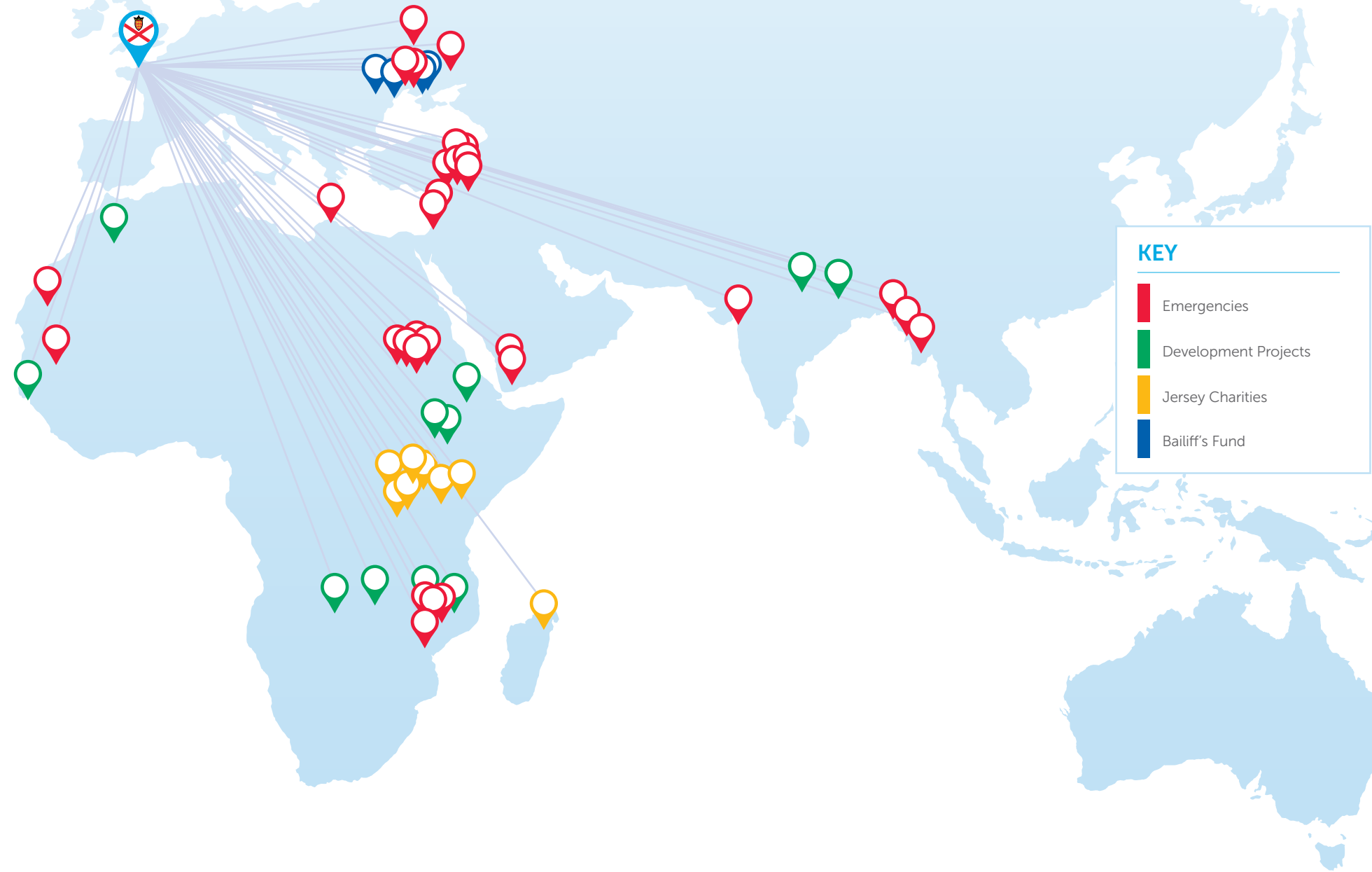
This annual report presents a range of figures relating to JOA's work. These are not intended to be targets, or even performance indicators, as in many cases there is no correlation between a higher number and better performance. However, they serve as an illustration of the workload and achievements of the past year - one that presented enormous challenges and strain, but to the credit of JOA staff and Commissioners, was JOA's most productive.

**Edward Lewis**  
Head of Programme





# JOA Funded Projects 2023







## International Development Grants Overview

JOA's international development funding stream, the agency's largest line of expenditure, supports multi-year grants in the fields of dairy, conservation livelihoods and financial inclusion – themselves highly effective themes for positive change but also areas in which Jersey can add value. By supporting leading international organisations delivering these projects, JOA is addressing multiple Sustainable Development Goals whilst bringing lasting change to hundreds of thousands of individuals. Eleven new projects were added to the existing portfolio in 2023.

Over the past year, our partners have once again demonstrated their resilience and responsiveness in the face of a challenging global context. The impact of conflict, global insecurity and climate change has been felt across our six target countries. Partners have adapted well to these evolving crises, ensuring that vulnerable communities are supported through sustainable, market-driven interventions.

Due to the influence of El Niño on the 2023-2024 rainy season, Zambia lost one million hectares (2.5 million acres), with almost half of the nation's planted crops being destroyed. In Malawi, the widespread destruction caused by Tropical Cyclone Freddy's second landfall in March 2023 had significant impact on ongoing projects. A State of Disaster was declared in the southern regions where heavy rainfall and high winds caused the loss of thousands of lives, displaced hundreds of thousands, contributed to lost crops, and significantly impacted access to clean water. All projects in the country saw disruption to activities, but good communication with partners and JOA's flexibility enabled staff to quickly respond to the changing circumstances. JOA approved the adjustment of activities and delivered £80,000 worth of emergency funding to support the immediate needs and recovery of communities affected by Cyclone Freddy.

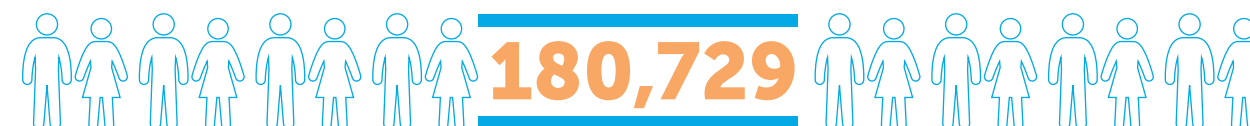
The eleven new projects selected in the year span all six of JOA's target countries. Notably, the theme of Conservation Livelihoods represents the majority of new grants allocated in 2023, with 6 grants across Ethiopia, Malawi, Nepal and Zambia all focusing on the development of a complimentary relationship between communities and their surrounding natural environments. JOA's requirement for development organisations to work alongside a conservation specialist has led to some exciting partnerships, including the world-renowned World Wildlife Fund working alongside People In Need with an innovative project that enhances livelihood opportunities through ecosystem protection in Western Zambia.

On a similar topic, JOA and Durrell Wildlife Conservation Trust joined forces in November to host the first in-person Conservation Livelihoods conference. 90 international experts from the conservation and international development sectors convened to discuss how, through collaboration, they can tackle the pressing and interwoven issues of environmental preservation and poverty eradication. The Conservation Livelihoods conference was a forum for meaningful dialogue and collaboration, inspiring a collective commitment to safeguard the environment through support to the livelihoods and wellbeing of local communities – and vice versa. The event showcased the urgency of addressing conservation challenges and highlighted the crucial role of partnerships, innovation, and data-driven decision-making in advancing global conservation efforts.

A significant achievement in JOA's Monitoring and Impact capacity was the development and implementation of the agency's new standard indicators; a set of metrics applicable to JOA's key funding themes, aligned with the UN's Sustainable Development Goals. All new International Development Grants will use this tool alongside their reporting. Added to JOA's continued rigorous in-country monitoring visits, these metrics will allow JOA greater oversight to report on the efficacy of its development portfolio's contribution to sustainable global development.



### Number of new direct beneficiaries reached through JOA's development funding round in 2023:



<b>6</b> New Conservation Livelihoods Projects <sup>2</sup>	<b>1</b> New Dairy Project <sup>1</sup>	<b>4</b> New Financial Inclusion Projects
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- 1** New Project funded in Rwanda
- 1** New Project funded in Sierra Leone <sup>3</sup>
- 2** New Projects funded in Nepal
- 4** New Projects funded Zambia <sup>3</sup>
- 1** New Project funded in Malawi
- 3** New Projects funded in Ethiopia

<sup>1</sup> This does not include two new RJA&HS projects, which are listed under Jersey Charities  
<sup>2</sup> This does not include one new Durrell Wildlife Conservation Trust project, which is listed under Jersey Charities  
<sup>3</sup> This includes one Financial Inclusion project with the Toronto Centre that is split between Zambia and Sierra Leone.





## Project Selection Process International Development Grants

Multi-year International Development Grants (IDGs) remain at the centre of Jersey Overseas Aid's work, reflected in 2023's expenditure which saw IDGs represent half of total funding. We continue to refine and improve the way JOA selects and manages such projects to ensure they are achieving long-term impacts in our six focus countries - Sierra Leone, Rwanda, Zambia, Malawi, Ethiopia and Nepal.

In line with our Five-Year Strategic Plan we undertake a rigorous selection process when determining to fund new International Development projects. Each year around 50 trusted partners are invited to submit an Expression of Interest for a project which contributes to at least one of JOA's three thematic areas – Financial Inclusion, Conservation Livelihoods and Dairy for Development. This focused approach in areas which Jersey already specialises in enables us to focus our expertise as well as our capital, and thus become a more effective donor.

Submitted Expressions of Interest are reviewed by several members of the team, assessing them against areas such as relevance, plausibility of change and value for money. Assessor scores are tallied into an overall average score which indicates whether the proposed project is highly recommended, recommended or not recommended. These recommendations are then reviewed by JOA's Board of Commissioners who deliberate and agree a list of around 15 projects that will move onto the next stage.

Shortlisted applicants are then invited to submit detailed project proposals, which include logical frameworks, theories of change, risk analyses, implementation plans and detailed budgets. These alone can run to 100 pages, and they are supplemented by numerous supporting documents to enable JOA to conduct due diligence on the governance, management and operations of potential partners.

Following receipt of the full proposals, each organisation will take part in an in-country assessment with the project team, partners, and stakeholders. These are extremely valuable to JOA as they provide an opportunity to review the proposed project in considerable depth with the people who will be undertaking it if it is funded. They also allow a first-hand look at policies and procedures, and how an organisation deals with critical issues such as payments, procurement, safeguarding and fraud prevention.

Each proposal is marked against 10 criteria, which include the organisation's governance, finances and capabilities, and an assessment of how the proposed project is targeted, implemented, coordinated, monitored and funded. A report summarising all of this information, together with JOA staff's recommendations, is presented to JOA Commissioners for their final decision on what to fund, which additionally takes into consideration budget and phasing issues and the current portfolio of funded projects.







## Conservation Livelihoods

**Within the Conservation Livelihoods (CL) portfolio, JOA continues to support projects which help to realise a vision; that people living well and effectively managing their surrounding natural resources can be the key to reliably conserving biodiversity and ecosystem security, in a way that sustains the communities themselves.**

Ten projects continued into 2023, across Ethiopia, Malawi, Nepal, Rwanda and Sierra Leone. The projects are working to develop community-led conservation and accountable governance of natural resources, increase regenerative agricultural productivity and nutritional diversity, diversify sustainable livelihoods opportunities, improve human health, and improve women's participation in conservation and natural resource management. Farm Africa's 'Protecting Bale Eco-Region forests through sustainable livelihoods' project in Ethiopia reached completion in 2023. This four-year project saw JOA co-fund alongside the European Union (EU). Key achievements included the development and implementation of forest-management plans in around the Bale Mountain National Park, and supporting the production of improved cook stoves, goat husbandry, aloe vera soap making and milk processing enterprises. Further to this, through improved regulation and management of hunting, the endemic Mountain Nyala population increased from 1,768 (baseline) to 2,350.

JOA's Conservation Livelihoods theme encourages both conservation and development specialists to work in consortia. The mid-point monitoring review of Tearfund's 'CONSERVE' project in Malawi demonstrated the strength of this approach when combined with localisation. Through this project, Tearfund has brought together conservation experts including the Wildlife and Environmental Society of Malawi (WESM), Forest Research Institute Malawi (FRIM) and Malawi Plant Genetic and Resource Centre (MPGRC) with development counterparts, in the form of national NGOs, SOLDEV and AGCare.

2023 saw six new projects allocated funding in Zambia, Ethiopia, Malawi, and Nepal. These new projects will work across a broad range of ecosystems; including forest, floodplain, watershed and wetland, which are home to many endemic and at-risk species.

The impact of climate change presented a challenge across all of JOA's six target countries in 2023 – bringing the need for improved climate resilience ever closer to the forefront. The impact of Cyclone Freddy saw Plan International and Scottish Catholic International Aid Fund's newly funded projects in southern Malawi face significant challenges in their first year of implementation, with many participating communities displaced by flooding and landslides. By contrast, partners in northern Malawi and Rwanda faced prolonged dry seasons and subsequent water scarcity, impacting project activities and causing partners to innovate in order to protect and secure project achievements.

Across the Conservation Livelihoods portfolio, projects adopt nature-based solutions in line with the 'virtuous circle' envisioned in JOA's strategic vision for Conservation Livelihoods; supporting the diversification of livelihoods, finding ways to reduce human-wildlife conflict, and seeking strengthened income streams from sustainably managed natural resources. In working to develop community knowledge of – and resilience against – climate change risks, projects are protecting the lives and livelihoods of vulnerable communities who are central to the protection of these ecosystems.



VALIHA, Resources for the wellbeing of people and nature. Credit: Durrell



**16**  
Ongoing projects  
(includes six new projects  
funded in 2023)

**216,789**  
Core beneficiaries  
across the portfolio

**13,173**  
Community members  
trained in climate  
smart activities and/or  
conservation measures

**24**  
National Parks,  
Wildlife Reserves and  
Conservation Areas in  
which projects are active



## Project in Focus

## Conservation Of Natural resources for Sustainable Economic Returns that Empower the vulnerable to find pathways out of poverty.

COUNTRY: Malawi  
PARTNER: Tearfund  
DURATION: 2021-2025

### tearfund

**SUMMARY:** Despite the rich plant and species diversity in Malawi, the status of biodiversity has declined in recent years. The economy is heavily dependent on agriculture and Malawi's forest biodiversity is under threat due to rapid population growth; high levels of poverty and inequality; and the increasing frequency of floods and droughts as the effects of climate change become ever more apparent.

High levels of vulnerability caused by hunger, malnutrition and lack of income have increased in the last ten years in target communities living on the fringes of the Vwaza Marsh Wildlife Reserve, Thima Forest and Kuti Wildlife Reserve. This increasing vulnerability has pushed communities towards negative coping mechanisms such as selling their assets, increasing debt and eating fewer meals per day. Pushed to find alternative sources of income, at least half of the community members make use of resources from within the reserves; game hunting, deforestation for wood fuel, and collection of flora for household use and sale. However, community awareness of the impact of these practices on the ecosystem is limited.

This four-year project is working to improve food security and equitable livelihood opportunities for community members; strengthen collaborative efforts between stakeholders to support sustainable change; and advocate for inclusive and sustainable conservation of the identified vulnerable ecosystems. By enhancing awareness and capacity, the project sets out to develop understanding of the importance of responsible biodiversity management, and improve lives and livelihoods to give community members the agency to make decisions about how they govern their use of surrounding resources.

Over the course of the year CONSERVE has supported 58 communities in the mapping of plant and animal species in their surrounding village forestry areas; collected 219kg worth of seeds from local trees for propagation; and established 15 wildlife and environmental school clubs with over 300 children enrolled. 62 communities established tree nurseries and were trained in their management, establishing Village Forest Areas to promote active reforestation along the fringes of the adjacent reserves.



*A community using irrigation drip system technology. Credit Dave's Ntoseni, Assemblies of God Care (AGCare), Tearfund partner*

## Case Study

## Stelia Kumwenda

Stelia Kumwenda, at 62 years old, has risen above her struggles proving that with a little helping hand, one can conquer any obstacle.

Stelia has been living alone and taking care of 13 children and grandchildren in Mchintha village in Mzimba. Taking care of the large family and accessing other basic needs has continued to be a struggle for Stelia and her family as their yields were usually low.

Stelia's family spent most of their time doing casual labour to earn money for buying food and basic necessities. As the situation worsened, her two grandchildren, who were in secondary school, dropped out as she could not pay their school fees anymore. "The situation continued to deteriorate and I was losing hope as I could not see any immediate solution to my situation. I feared my two granddaughters would get into early marriages as they dropped out of school," shared Stelia.

"My hope was rekindled when the CONSERVE project started being implemented in my village in July 2021. I was selected as one of the participants because of my vulnerability as I am advanced in age. My daughter Patricia has been representing me in some of the project activities. One of the activities she participated in was the tree nursery establishment and management. When she came from the training and shared with me what she learnt we immediately mobilised materials for the tree nursery establishment of which we raised 3,500 tree seedlings of different species including fruit trees. When the rains started, people started buying some of the tree seedlings for transplanting and since we started, we have sold 2,450 tree seedlings out of the 3,500 raised and realised MK245,000.00 (£200)."

"The money raised from the tree seedlings has been used to buy maize for food, fertiliser and pay school fees for the children who dropped out of school. I have used the 20 kilogram inorganic fertiliser to make two bags of locally made fertiliser which I have applied in my maize fields and I am expecting to improve my yields now.

"I am very excited about the transformation I am realising from the CONSERVE project initiative. Next season I am planning to increase the number of tree seedlings which I will raise as I have realised that I can make quick money through selling tree seedlings and apart from raising and planting tree seedlings the project has also taught us conservation farming and the use of fuel efficient stoves which conserve firewood," shared Stelia.

Stelia is an example of several household members experiencing transformation in the fringes of Vwaza game reserve as a result of their participation in the project activities. These household members have stopped using negative coping mechanisms such as selling charcoal or firewood and enhancing biodiversity conservation.



*Stelia Kumwenda. Credit: Jimmy Mgamba, Synod of Livingstonia Development Department (SOLDEV), Tearfund partner*





## Dairy for Development

**Our flagship Dairy for Development programme went from strength to strength in 2023 – impacting the livelihoods and yields of thousands of smallholder farmers and their cattle in five of our six target countries.**

In Ethiopia, we confirmed a second phase of support of Ripple Effect’s “Dairy for Nutrition and Income” (DaNI) programme. The project builds off a successful Phase I which saw improved nutrition and household income for 2,900 smallholder families with farmers trained in business skills, hygiene and safety in the dairy value chain, in addition to improving Artificial Insemination (AI) services. Strengthening women’s participation in the dairy sector was also a priority in 2023 – with ADRA’s project in the Terai region of Nepal training Lead Farmers (70% female) in farmer-to-farmer extension services such as dairy production practices and improved cow and buffalo husbandry.

2023 also saw JOA’s reputation as a technical donor in the dairy sector grow alongside our dairy footprint in Rwanda. Through JOA’s partnership with the Royal Jersey Agricultural and Horticultural Society (RJA&HS) two new projects were initiated: Amakuru Kuinka Z’Amata (“Dairy Data”) which aims to strengthen the data systems around the dairy sector, and Ongera Amata (“Increase Milk”) which will work with smallholder and small and medium sized dairy farmers in North-East Rwanda.

Multi-stakeholder collaboration and knowledge sharing remains at the core of our Dairy for Development portfolio. In Blantyre, Malawi, we welcomed Dairy for Development experts and technical specialists to the first in-person African Jersey Forum (AJF), hosted in partnership with the RJA&HS team. The hybrid event included two days of study visits, either side of a one-day online conference streamed globally – reaching 500 people in 18 different countries.

2023 however, was not without its challenges with the effects of climate-change becoming ever more prominent. The prolonged dry season in Rwanda saw Ripple Effect adapt its programming to promote fast-maturing and drought resistant crop varieties to farmers, and revisit water usage on-farm, including runoff control and supporting rainwater harvesting. In Ethiopia, we saw climate-induced challenges compounded by human-led challenges demonstrated by the increased political instability in the Tigray and Amhara Regions. These converging humanitarian needs have affected the day-to-day operations of many small-holder dairy farmers with the RJA&HS’ “ChaCha” project facing particular challenges.

Looking forward, JOA remains committed to expanding our Dairy for Development portfolio and broadening connections with other dairy specialist partners across our target countries.



*\*This includes RJA&HS’ projects*



**11**  
Ongoing projects  
(Includes three new projects funded in 2023\*)

**99,656**  
Core beneficiaries  
across the portfolio

**221**  
AI technicians  
trained in 2023



## Project in Focus

## Dairy for Nutrition and Income (DaNI) in Wolayita Zone, Ethiopia

COUNTRY: Ethiopia  
PARTNER: Ripple Effect  
DURATION: 2020-2023



**SUMMARY:** Wolayita, located in Southern Ethiopia, experiences widespread poverty, with families earning only £0.45 a day, facing over four hunger months per year and lacking access to diversified, nutritious food. Livestock play an important role in Ethiopia's economy, society and culture. It has the highest cattle population in Africa, but extremely low productivity, with an average daily milk production of just over one litre per cow. Though fresh milk production is largely informal in Wolayita, there is strong local demand for value-added dairy products.

With increases to the stability, safety and quality of milk supply and lowering the seasonal constraint, there is the opportunity for year-round production; generating income and improving nutrition to increase smallholder farmer resilience. Women are highly involved – if poorly recognised – within the dairy value chain, so improving production holds potential for significant impacts on gender equality.

This three-year project is working to improve feed and management of livestock through training in animal health and wellbeing, as well as understanding of effective feeding regimes and improved shelter. Complimentary activities to stimulate demand for milk products will be conducted, while promoting sanitation, improved transportation of milk and establishment of dairy value chains will support farmers to increase their income from milk production.

The first iteration of Ripple Effect's DaNI project came to a conclusion in July 2023, and saw over 2,900 farmers trained in improved animal management. Their livestock saw improved condition score and steady increase in milk production, the latter of which is projected to continue increasing beyond the close of the project. In terms of infrastructural improvements, the project was able to double its proposed output of capped springs to six, improving access to clean water for both the human and animal populations.



Zenebech and her hybrid local Jersey cow.  
Credit: Ripple Effect

## Case Study

## Tadiwos Jarsa

**Background:** Tadiwos Jarsa, 35, lives in Delbo Wegene Kebele. He has five children. The main livelihood source of the family was farming (livestock and agriculture). Three years ago, Tadiwos and his family were enrolled into the DaNI project. He and his family struggled a lot to improve family income. Tadiwos noted that bringing change in the farm has not been easy without the necessary skills and input.

**The intervention:** Tadiwos witnessed that through the DaNI project he and other friends improved their skills as to how to improve livestock and farm outcomes. For Tadiwos, the skills gained through training and forage intervention were most significant and life changing factors. He planted different species of forage/grasses, mainly elephant grass and Desho. He used his farm to the maximum and no space is left without fodder. He knew that forage was a major bottleneck and that those who can produce it will benefit twice over; increased volume of milk as well as income from selling fodder.

**Change happened:** Tadiwos was now aware of farm business, forage and milk production. After growing improved fodder species at his backyard and proper feeding, the volume of milk produced from his indigenous cow has increased from three litres eight litres a day. Consequently, Tadiwos and his family achieved three major goals; 1) improved nutrition that the family, especially his children, were able to drink milk adequately. 2) his wife is a member of a self-help group and pays contributions from income she earns from selling butter and cheese; and hence, family income is improved. 3) the family now owns an improved Jersey calf and a local cow inseminated with Jersey semen at the last stage of gestation. These crossbred heifers will definitely maximize the milk production and bring a lucrative income. Knowing that feed is a critical factor for milk production, Tadiwos was aware of conserving feed in the form of hay to be used in the season of feed shortage. Using skills gained from the DaNI project (training) he also constructed a forage store.

**Future plan:** Tadiwos further added; "Those who did not enrol into the DaNI project were becoming copy farmers. The neighbourhoods were motivated to start similar actions. The intervention helped us open our eyes and learned that we can make change using our available land, no matter it is big or small". Tadiwos further stressed that he and his family are now in a strong position, had a very strong knowledge and skill for forage development and utilization, use Artificial Insemination to produce crossbred Jersey heifers, adopted Jersey crossbred calves. The family's meal and nutrition status has improved as a result of the increased milk volume for home consumption while excess milk and milk products are marketed, thanks to the skills Tadiwos now has to manage the farm.



Tadiwos Jarsa posing with one of his avocado trees





## Financial Inclusion

**Throughout 2023, our financial inclusion portfolio of projects continued to impact thousands of lives, empowering women, improving homes, keeping children in school and providing financial assistance through savings, loans and insurance.**

The persistence of the gender gap in financial access across JOA's target countries remains a critical priority, with UN Women predicting that globally 340 million women and girls could be living in extreme poverty by 2030. JOA's financial inclusion portfolio continues to address the needs and barriers for women. In Sierra Leone, Catholic Agency for Overseas Development's (CAFOD) project in 2023 resulted in 1250 adolescent girls being taught how to save money and grow small businesses, increasing their ability to generate income. CAFOD are also training women to become mobile money agents, creating viable businesses whilst supporting rural communities with financial services. Also in Sierra Leone, Restless Development have established another 131 new savings groups in 2023, to date giving over 4000 women living in slums more financial resilience and independence.

In addition, our ongoing partnership with the Toronto Centre is tackling the gender gap from a policy and regulation angle, ensuring that financial sector supervisors are addressing challenges of limited financial knowledge and lack of identification for women.

The usage of Digital Financial Services has continued to grow across our target countries, where traditional banking touchpoints like ATMs and bank branches are seeing a decline, whereas mobile money agents are seeing an increase. But new technologies also bring challenges, with the rural poor still behind when it comes to their ability to access digital solutions. As we witnessed with Practical Action's project in Nepal, rural areas are lacking in quality internet services, limited mobile networks, slow speed of data and high data cost.

With JOA's support, Practical Action have pivoted activities from mobile phone purchasing to working with Internet Service Providers to install fibre net and wireless in communities.

The impact of climate disasters also affected multiple JOA projects in 2023, highlighting the vulnerability of low-income farming communities and the urgency of climate adaptation strategies. As the devastation that Cyclone Freddy wrought in February, the potential displacement of people living in poverty due to climate change is no longer a distant threat, but rather a present-day challenge. The cyclone severely affected agricultural land, leading to food shortages and impacting livelihoods. Fortunately, JOA was able to respond quickly, ensuring project participants in Malawi were provided additional emergency assistance.

JOA's portfolio of 16 ongoing Financial Inclusion projects with a value of £17.8million spans all six target countries and supported over 397,859 direct beneficiaries, the majority of whom are women. Four new projects started in 2023, including one partnering with the Toronto Centre, meaning that their regulatory capacity training programmes are running in all six of JOA's target countries.

More than ever, JOA's Financial Inclusion programming is showing its value in helping people who are most vulnerable to economic and climate shocks to capture opportunities, build resilience and adapt to today's changing environment.



16 ongoing projects (includes 4 new projects funded in 2023)

397,859 Core beneficiaries across the portfolio

813 number of supervisors / regulators trained

195,126 Women given financial literacy / business skills training and support

63 Financial Institutions strengthened.



## Project in Focus

## Strengthening Systems for Financial Inclusion in Rural Malawi

COUNTRY: Malawi  
PARTNER: Opportunity International  
DURATION: 2021-2024



**OPPORTUNITY**  
International

**SUMMARY:** Malawi's economy is heavily dependent on agriculture, around which nearly 80% of livelihoods are based. Poverty is predominantly rural, driven by low agricultural productivity, limited off-farm opportunities and volatile economic growth. Across rural populations, financial inclusion is lowest among smallholder farmers, women, and youths.

The critical role that financial services will play in achieving economic growth and development is recognised in the country's growth and development plans, and yet banks are often reluctant to serve remote rural areas due to poor economies of scale, high transaction costs and a perception that the rural poor are not a viable target market. Barriers to financial inclusion for rural populations include affordability, proximity, eligibility, lack of trust, low incomes, and low levels of education and financial literacy. With 67% of Malawian adults remaining unbanked, improving access to inclusive finance presents massive potential to increase agricultural productivity, expand micro/small enterprises, create employment and increase household income.

Over the course of this three-year project, Opportunity International (OI) is playing a significant role in building a sustainable eco-system to foster financial inclusion and development in some of the poorest and most financially excluded districts of Malawi. Working in partnership with public and private sector actors, OI is linking financial service providers (FSPs), national/local government, district councils, and area and village development committees to achieve lasting results in improving Malawi's financial access landscape.

*Fwaina Mustafa, secretary of her Village Savings and Loans Association (VSLA), takes attendance and records payments at a VSLA meeting in Zomba, Malawi*



In the last year, this project has made progress in strengthening both the supply and demand of formal financial services for marginalised and previously excluded rural populations. As of November 2023, the project had delivered loan services to 6,326 rural people; 14,400 smallholder farmers had benefited from both training and access to formal financial services to increase productivity; and 24,000 rural people had received training in financial literacy and business management. This activity represents OI having surpassed their 3-year client training targets, as well as piloting a Village Savings and Loan Association (VSLA) mobile app to improve information transparency and reduce the amount of time taken from participants to engage with the VSLA.

## Case Study

## Bertha Kaliasi

My name is Bertha Kaliasi and I am 45 years old from Kumbani village. I am divorced and live alone with my four children – three daughters between the ages of 23 and 30, and a son who is 18. My daughters are married but my son is still in school.

Growing up, I was taught how to farm and run a business by my mother. I attended primary school, but then left to help work on the family farm before getting married. On this plot I currently keep seven chickens and plant tomatoes which I sell to friends in the community. Unfortunately, I haven't had a chance to harvest any staples, as due to the heavy rains resulting from Cyclone Freddy, my last maize crop was swept away. I have now prepared ridges on the bare land that was exposed, in anticipation of future floods. I was scared when the cyclone hit, as I was uncertain as to whether my house was going to collapse and leave my family homeless. So, another preventative measure I have taken is to get my house floor cemented.

The women in my village were encouraged to join the Village Savings and Loans Association (VSLA) group. I felt that I wanted to try it and see if it would work for me too. I was excited to be selected to the position of chairperson, as I enjoy leadership roles. As chairperson of the VSLA I am responsible for group coordination and management of conflict when it arises. There are 35 members, and we meet once a week – twice when approaching share out. I am happy with my decision to join.

Everyone in the village now has access to finance and this has improved our living conditions. I manage to save around 2500 Kwacha weekly. Previously, it was impossible to save, as we did not have the appropriate infrastructure. I recently took a loan of 100 000 Kwacha. Part of it was used to buy cement to plaster my house, and some was used to buy farming inputs and food. This is all a part of my recovery plan after the cyclone hit and decimated my maize crop.

Currently I have two main income-generating activities: I buy freshly harvested rice, get it milled and then sell it at the trading centre. The loan money I receive from the VSLA group is invested in my rice business. The profits I receive from my doughnut business, however, are minimal and used to satisfy household needs. Both my businesses are doing well – especially since rice is currently scarce on the market. My major challenge is transportation, as I do not own a bicycle anymore. Now I must hire out a motorbike or a bicycle as needed, which reduces my profits.

I would like my family to live comfortably. I would like women in general to be independent and in a position to provide for their children. We would appreciate it if Opportunity International would continue to provide opportunities to women who are eager to start and run their businesses.



*Agnes Kailati, Field Services Agent for Opportunity International Malawi, talks to Bertha, a programme participant in Zomba, Malawi. Credit: Opportunity International*



## Monitoring and Impact

To ensure JOA is best placed to manage and oversee our projects, hold partners to account, learn from successes and failures, and measure the impact of our work, we have developed a comprehensive Monitoring and Evaluation Policy. This is in line with OECD principles and is led by JOA's dedicated Monitoring and Impact Officer.

### International Development Projects

#### Project Start:

Before approval, JOA ensures each project has a comprehensive Monitoring and Evaluation and reporting plan. Once agreed, JOA's staff work collaboratively with the new partner's M&E experts to review the logical framework and results matrix to ensure that indicators are well chosen to match objectives, that sources of verification are objective and available, and that the risks identified in the project design phase will be appropriately mitigated.

#### Six months:

Upon completion of the first six months of the project, partners are required to complete a baseline study, gathering data which can be used to refine the project goals, and compared with data gathered later on to ascertain the impact of the activities. Partners are required to submit reports to JOA on a six-monthly basis (alternating between Informal Reports and Interim Reports).

#### 12 months:

Partners must submit Annual Interim Reports (which include a Narrative Report; Updated Financial Report; up-to-date Results Matrix) for review and Standard Indicators, prior to the release of their next payment tranche.

#### Mid-way point:

If a project has a JOA grant value of more than £450,000, the partner organisation is required to conduct a formal mid-term evaluation. It is also around this time that projects may undergo a JOA-conducted Monitoring Visit.

#### Project closure:

At the end of all of our International Development Grants projects, partners are required to conduct a final evaluation. If a project has a JOA grant value of more than £450,000 this evaluation must be conducted by an independent consultant. An independent financial audit is also required to verify expenditure and ensure our conditions of funding have been adhered to.





## Monitoring and Impact cont.

### JOA Monitoring Visits

**Pre-visit:** Before conducting our monitoring visits, we provide a Terms of Reference (TOR) document which outlines the expectations and requirements for the visit. From this point onwards, we work collaboratively to devise a trip itinerary which incorporates a broad geographical range of project locations, interviews and focus group discussions, and key project stakeholders (including local staff, community members and Government officials).

Our Monitoring and Impact Officer also works in collaboration with our specialised thematic advisors to develop Lines of Enquiry which are used to guide discussions during the visit. We know that partners will always want to show us the best examples of their activities, but we ask also to see examples of where things have not gone so well, as this allows much more valuable learning for us and our grantees.

**The visit:** Our monitoring visits involve a one-day office assessment of the partner organisation, which involves spot-checks of financial records and discussions with core project staff members. We then spend several days engaging with project stakeholders across various project sites in focus group discussions, interviews and observation. At the end of the visit, our Monitoring and Impact Officer conducts a 'wash-up' debrief session with project staff to reflect on the visit and discuss key learnings to take forward.

**Post-visit:** Following each visit, our Monitoring and Impact Officer writes up a Monitoring Report and Executive Summary, which include key findings, lessons learned and any concerns. JOA will provide feedback to the partner. In the event a field monitoring visit raises concerns, JOA will initiate appropriate further action in accordance with our relevant policies.



3

Monitoring visits conducted

2 Malawi  
1 Rwanda

37

Interim reports received and reviewed

36

Informal Reports reviewed and approved

54

Final Reports reviewed and approved

8

No-Cost Extensions





## Humanitarian Overview

**With global humanitarian needs continuing to rise and funding levels on the decline, it is as important now as ever that JOA's humanitarian allocations are as targeted and impactful as possible. Increasing demands on our funding mean we must not only support the best placed actors but also the most effective form of support.**

Aside from our continued support of the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) Country Based Pooled Funds in Syria, the Central African Republic, Yemen and South Sudan, this year we added two further pooled funds to our portfolio: Start Fund Bangladesh and Aid Fund for Northern Syria (AFNS). Pooled funds are an increasingly important mechanism in the humanitarian toolkit and a highly effective way for a relatively small donor, like JOA, to meet the needs of civilian populations caught up in a protracted crises (more information can be found on p.43). For the first time JOA supported a multi-year programme supporting Cash & Voucher Assistance (CVA). In partnership with the British Red Cross, funds will support priority Red Cross National Societies across Africa, Asia and the Middle East and North Africa (MENA) to be operationally ready to deliver timely, scalable, and accountable CVA to crisis-affected populations.

Supporting pooled funds and CVA demonstrates JOA's continued adherence to good humanitarian principles and practice, ensuring monies spent are as impactful and cost effective as possible. In addition, JOA supported responses to the majority of the major natural disasters in 2023 including the earthquakes in Morocco, Türkiye & Syria, the floods in Libya and Cyclones Mocha and Freddy. Funds were also released to agencies providing life-saving assistance to communities affected by armed conflict including Sudan, the occupied Palestinian territories and Ukraine. For the fourth consecutive year JOA supported the Rohingya refugee crisis in Cox's Bazaar through the United Nations High Commissioner for Refugees (UNHCR), the UN's refugee agency.



*Saada City, Yemen. A student walks through the ruins of one of his former classrooms in the Aal Okab school. Credit: UNOCHA*

### Humanitarian Relief Supported in 2023

## North Africa and the Middle East

**Storm Daniel struck Libya in September, causing floods that led to over 12,300 casualties (including 8,000 missing persons) and causing economic losses of approximately US\$6.2 billion. JOA responded with a grant to the Red Cross and their teams to provide first aid and emergency medical assistance. This includes treating those who are injured and working to prevent the outbreak of diseases – particularly waterborne – which can be such a high risk from floodwaters. For families forced to leave their homes or evacuated by Libyan Red Crescent teams, emergency shelter kits were provided, including tents, blankets, and basic household items so that people could retain some normalcy.**

Storm Daniel proved to be the second deadliest disaster of 2023, after the Türkiye and Syria Earthquake that struck in February. The earthquake, the most powerful recorded since 1939, affected 11 provinces in the southern and southeastern parts of the country killing approximately 50,000 people and destroying around 298,000 buildings. The earthquake's impact was acutely felt in Northwest Syria, a region ravaged by over a decade of insecurity and acute humanitarian needs exacerbated by a lack of access and limited cross-border support. Prior to the earthquake, JOA had allocated funds to the Aid Fund for North Syria (AFNS), an Foreign, Commonwealth and Development Office (FCDO)-led multi-donor Pooled Fund established in October 2022. The Fund addressed priority needs in the north of Syria with a strong commitment to capacity-building activities, including an emphasis on women-led organisations and grassroots organisations working closely with affected populations. This support meant that when the earthquake struck on 6th February, JOA funds were already in the region and available to support hard to reach Syrian organisations at the frontline of the earthquake response.

Further allocations were made to the British Red Cross' Türkiye/ Syria Earthquake Appeal where over 4,000 staff and volunteers were mobilised by the Syrian Arab Red Crescent in the districts of Aleppo, Hama and Latakia to support rescue operations and provide relief items including blankets, mattresses and food as well as access to water and sanitation. International Health Partners received £40,000 to restock essential medicines and medical supplies lost in the earthquakes and support the immediate needs of those caught up in the devastation in both Türkiye and Syria. A grant of £74,792 awarded to RedR enabled them to enhance an existing training programme in Gaziantep aimed at humanitarian responders, local engineers and technical experts in both Türkiye and Syria focusing on seismic detailing and structural damage assessments in order to improve local knowledge of building safety and damage, repair and safe demolition.

In total, £464,792 was distributed to humanitarian partners addressing the chronic needs of the earthquake's aftermath.

**“For families forced to leave their homes or evacuated by Libyan Red Crescent teams, emergency shelter kits were provided including tents, blankets, and basic household items so that people could retain some normalcy.”**



## Occupied Palestinian Territories (oPt)

Prior to the horrific and deadly attack in Israel by Palestinian armed groups in Gaza on 7 October 2023, JOA had been supporting health initiatives in Gaza including Medical Aid for Palestinians (MAP) response to the critical shortage of medicines and International Health Partners (IHP) intervention to ensure access to lifesaving and life-changing medicine and medical supplies. The escalation in hostilities and rise in civilian casualties saw additional JOA humanitarian funding released to address protection, shelter, food and water, sanitation and hygiene (WASH) through OCHA's oPt Humanitarian Fund with a grant of £200,000.



Residents fleeing near the Nasser Hospital, Gaza. Credit: UN OCHA



Sudanese refugees are still living in makeshift shelters at a spontaneous refugee site in the border town of Adre, Chad. Credit: UNHCR / Ying Hu

## Southern & Central Africa

Earlier in the year, Cyclone Freddy passed through Madagascar, Mozambique, and Malawi. The greatest impact was in Malawi, resulting in 1,209 fatalities and affecting 2.3 million individuals. JOA allocated additional funding to three of its development partners, whose projects were greatly affected by the Cyclone's path in Malawi – Plan International, SCIAF and Opportunity International to assist recovery efforts and mitigate the impact on project participants. Through this funding, our partners collaborated with national and regional response efforts and clusters – delivering a combination of in-kind humanitarian assistance and cash and voucher assistance to target communities.

The escalation in violence between the Sudanese Armed Forces (SAF) and the paramilitary Rapid Support Forces (RSF) in 2023 significantly compounded existing needs caused by years of insecurity, natural hazards, disease outbreaks, and economic deterioration. In response, JOA supported UNHCR's 6-month Regional Response Plan that focused on providing essential support for neighbouring countries as the number of displaced persons spiked. Funds supported host countries to provide timely life-saving assistance, including the provision of food, shelter, and core relief items as well as cash assistance. A further allocation to CARE International addressed the needs of affected populations inside Sudan with a focus on lifesaving operations in health, nutrition, WASH and the prevention of Gender Based Violence (GBV) within refugee communities.

Inevitably, the situation in Sudan spilled over into neighbouring countries with the number of displaced persons hosted in the Central African Republic (CAR) and South Sudan sharply increasing. JOA supported an intervention by IHP that addressed the acute health needs among displaced communities, seeking to reduce deaths in newborns and under-fives, the risks of maternal mortality and morbidity and improve access to clean and potable water.



## Ukraine

**A second year of war in Ukraine has resulted in thousands more people killed and injured, millions displaced from their homes within the country, and millions more having sought refuge across Europe. Jobs and livelihoods have been decimated, and as increasingly limited access to education, healthcare and basic utilities endure, people in Ukraine are ever more reliant on the support to resilience and recovery provided through international humanitarian response.**

Jersey's support has continued into the second year of hostilities in Ukraine, with support from islanders to the Bailiff's public appeal continuing and donations totalling £1.4million to date. Using the island's fundraising, alongside a government contribution of £1million and allocations from JOA's emergencies budget, a total of £3.5million worth of grants have been allocated by JOA in support of Ukraine since the start of the war.

In February, Jersey marked the first anniversary of the start of the war by twinning St. Helier with the Ukrainian city of Mykolaiv. This demonstration of solidarity has helped to cement Jersey's commitment to Ukraine and JOA has subsequently developed close relationships with the municipality, as well as relevant Ukrainian ministries, to better understand and meet the needs of the communities we support. Despite suffering the media fatigue that so often surrounds long-term crises, Jersey has continued to show its steadfast support for the people of Ukraine, and in August islanders gathered for the second Ukraine Week held in Jersey in celebration of Ukrainian culture, to engage in debate on the war and continue to raise funds.

JOA's decision to identify and address gaps in the response from larger donors has allowed the organisation to continue adding value through effective donorship and report on exactly what the interventions funded by the organisation have achieved, through the open-access Ukraine humanitarian dashboard.

### Infrastructure and healthcare

Indiscriminate bombing and shelling of built-up areas across Ukraine have decimated the country's infrastructure, limiting access to utilities and healthcare services for many Ukrainians. The WHO recorded 256 attacks on healthcare services during 2023. In communities where no health services remain untouched by war, people face a bleak choice; leave the relative security of shelter to seek support, or forgo essential care.

JOA has been supporting Crown Agents' response in Ukraine since March 2022, with their activities in 2023 focusing on infrastructure support for the city of Mykolaiv. Over the course of 2023, grants totalling £413,742 allowed Crown Agents to procure and deliver 9 generators for water purification systems; 3 anaesthesia stations and 1 tomograph for maternity hospitals; and 16 pieces of diagnostic, surgical and rehabilitation equipment for Odessa Regional Children's Hospital.

Compounding the country's reduced capacity to care for physical health, an estimated 10 million people in Ukraine are either living with or, are at risk of developing a mental health condition as a result of the trauma experienced through war. JOA has funded projects that help to bridge the gaps that a damaged healthcare system and increased insecurity have opened. A grant of £100,000 to the British Red Cross (BRC) has enabled 330 people to access physical therapy and rehabilitation services; 200 people to access mental health and psychosocial support services; and 551 family members to receive training on how to support the rehabilitation of their relative at home. A grant to International Health Partners (IHP) of £35,000 has been used to procure medicines and equipment, and re-establish access to healthcare through mobile health clinics. Through IHP's ability to source low-cost medicines, over 490,000 patients were able to access £783,388 worth of medical treatments. Critically, these services have all been provided free of charge to those who have accessed them.



*IHP shipment carrying essential medicine and medical supplies arrives in Ukraine to in-country NGO partner, Project Hope. Credit: Project Hope*

### Explosive Ordnance Disposal (EOD)

The situation of contamination by explosive remnants of war (ERW) in Ukraine continues to worsen with heavy bombardment across both built-up and hard-to-reach areas. In 2022, Ukraine was recorded as having the second highest recorded total of casualties from mines and other ERW. Without coordinated humanitarian mine action planning and activities, the scale and difficulty of addressing this hazard will be a lasting impediment to the economic recovery of the country, and the safe return of both refugees and Internally Displaced Persons (IDPs).

Over the course of 2023, JOA has supported this vital effort in the early recovery of Ukraine, by continuing to fund Explosive Ordnance Disposal (EOD) training delivered to Ukrainian nationals in Kosovo through Jersey Charity, Friends of Ukraine EOD. Grants totalling £140,000 were allocated for 24 courses during the year, bringing the total courses funded by JOA to 57. Many of these courses included a 'Train the Trainer' module, enabling the trainees to subsequently deliver training to colleagues on return to their respective Civil Defence and National services within Ukraine - the State Emergency Service of Ukraine, National Police of Ukraine, State Special Transport Service and Civil Defence. By supporting interventions that deliver extended reach to further beneficiaries, JOA is able to achieve significant scale of impact through its grant-making.





*'This sunset is proof that endings can sometimes be beautiful. Likewise, we Rohingya, hope one day for a beautiful ending to our hardship.'*  
 – Ro Mon Sur. © Ro Mon Sur Ali / Rohingyaatographer

Since the military coup in February 2021, which saw a State of Emergency declared, Myanmar has been characterised by heavy humanitarian needs. However humanitarian access in the country remains one of the most challenging globally as the military impose travel restrictions on humanitarian workers and block road access and aid convoys. Myanmar is highly vulnerable to human-induced and natural disasters. Given the complexity of the humanitarian situation – there is limited access for international NGOs to operate. Local NGOs, Civil Society Organisations (CSOs) and their networks are essential actors delivering vital support to the estimated 17.6 million people with humanitarian needs – with many having to pivot and adapt their operations toward humanitarian response. Recognising the essential role of local and national NGOs and CSOs in delivering response in Myanmar, JOA supported People in Need (PIN) and their innovative project aimed at training, mentoring and operational strengthening of CSOs through partnering representatives with technical specialists across the world to gain access to specialised support and training to enhance and strengthen their emergency response efforts in Myanmar.

Cyclone Mocha, one of the strongest ever recorded in Myanmar, struck in May 2023, worsening conditions in a region with high pre-existing vulnerability and humanitarian needs resulting from years of conflict and displacement. An estimated 5.4 million people across the Rakhine and North-West regions were affected, including 130,000 stateless Rohingya people. Humanitarian access in Myanmar remains one of the most complex in the world – to respond to the impact of Cyclone Mocha, JOA allocated funding to The Leprosy Mission (TLM), an organisation that has been active in Myanmar since 1898. TLM's longstanding presence enables the agency to maintain access where other INGOs cannot – supporting recovery efforts in three Internally Displaced Persons (IDP) camps in Sittwe, the capital of Rakhine State. The response focused on meeting the immediate food needs of 204 of the most vulnerable families (approx. 1,428 individuals) affected by displacement, leprosy and disabilities, in addition to improving essential sanitation facilities for 7,000 camp inhabitants.

## Bangladesh & Myanmar

**The Rohingya people have faced systematic discrimination and targeted persecution in Myanmar's Rakhine State for decades. Rohingya refugees have fled Myanmar at a staggering rate since 2017 following violent operations conducted by Myanmar's military. There are approximately 950,000 Rohingya refugees in Bangladesh, 75% being women and children who are particularly vulnerable to risks of abuse, exploitation, and gender-based violence.**

Conditions for the Rohingya in Cox's Bazaar – the world's largest refugee camp – are overcrowded with individuals lacking access to essential services including shelter, food and water, education, healthcare and basic sanitation. The Rohingya population in Cox's Bazaar has been left in a protracted crisis and is entirely dependent on humanitarian assistance. Whilst the Government of Bangladesh has kept borders open, refugees lack formal legal status, face extreme movement restrictions, and are not permitted to legally work. For the sixth consecutive year, JOA supported UNHCR's Rohingya Response with a grant of £250,000 for the provision of key services such as legal and community-based protection, access to health, hygiene and sanitation, nutrition support and core relief items. The agency coordinated with 24 national, international and government partners over the year, implementing activities in support of the refugee population of the 16 camps that it manages. A further £100,000 was allocated to the NGO-led Country Based Pooled Fund, Start Fund Bangladesh. Through this fund, JOA is supporting the decentralisation of decision-making power to where it is most effective; with the local NGOs with experience and understanding of the communities within which they work.

**“For the sixth consecutive year, JOA supported UNHCR's Rohingya Response with a grant of £250,000 for the provision of key services such as legal and community-based protection, access to health, hygiene and sanitation, nutrition support and core relief items”**



## Humanitarian Mechanisms and Modalities Supported by JOA

### Cash & Voucher Assistance (CVA)

Cash and Voucher Assistance (CVA) has received an increased level of interest and prioritisation in the last decade and is widely recognised as an effective and importance mechanism for delivering humanitarian support to crisis-affected populations.

Key benefits include:

- **Efficiency and Speed:** CVA enables rapid response to emergencies and removes potential barriers or delays to humanitarian interventions e.g., procurement and transportation of physical goods – this allows agencies to deliver assistance quickly – and in some cases, saves lives.
- **Choice and Dignity:** A core, and crucial benefit of CVA is that it empowers crisis-affected people to maintain their dignity, autonomy and agency and maintain control over decision making and prioritisation of their individual needs and circumstances.
- **Stimulate Local Markets:** CVA sees cash injected into local markets and contribute to economic recovery in emergencies – local businesses are supported and livelihoods are restored through CVA, rather than importation of in-kind goods. This contributes to maintaining self-reliance and resilience in crisis-affected communities.
- **Cost Effective:** CVA can be more cost-effective than in-kind goods – as overhead costs linked to procurement, logistics and transportation of goods is minimised.
- **Targeting, Transparency and Accountability:** Through mobile money mechanisms and cash transfer mechanisms, there is greater accountability around who exactly receives assistance. CVA can precisely target individuals.

In 2023, JOA supported the British Red Cross with a multi-year grant aimed at strengthening the capacity of National Societies that are at the forefront of emergency relief. Supporting this vital mechanism is a clear signal of JOA's continued alignment with best practice and internationally recognised standards for good donorship including the Good Humanitarian Donorship Initiative and the Grand Bargain.



## Pooled Funds

Ever-growing humanitarian needs require innovative ways to get funds effectively to frontline responders – pooled funds are becoming an ever more popular mechanism in the humanitarian landscape and form a key pledge in JOA's Five-Year Strategy. Pooled funds are a valuable mechanism in countries affected by natural disasters and armed conflict, to deliver quick and effective assistance to the people who need it most. They allow Governments and private donors to pool contributions into single, unearmarked funds that strengthen local humanitarian efforts and directly support relief partners at the front lines of emergencies.

Pooled funds are re-shaping the humanitarian financing landscape by enabling funds to be rapidly allocated to responders delivering assistance on the ground. Funds and allocation decisions are transferred to those closest to humanitarian needs and prioritised at the local level. The low-cost administration of the funds makes them an efficient and low-risk option.

JOA currently supports four primary pooled fund mechanisms; the UN OCHA's Country Based Pooled Funds, the Start Fund, Start Fund Bangladesh and the Aid Fund for Northern Syria (AFNS).



**“In a humanitarian situation that doesn’t always make the headlines, Jersey’s long-standing support to the Humanitarian Fund in the Central African Republic enables us to rapidly respond to the needs of the most vulnerable providing, among others, clean water, food and nutrition, including through localization involving more national partners.”**

*Mohamed Ag Ayoya, Deputy Special Representative of the Secretary-General, United Nations Resident Coordinator, Humanitarian Coordinator*



**Country-Based Pooled Funds (CBPFs)**

Since the first fund was established in 1997, CBPFs have provided an urgent lifeline to vulnerable people in 28 of the world’s most severe and complex humanitarian crises.

JOA has been a strong supporter of CBPFs since its first contribution to the Syria Humanitarian Fund in 2016. In 2023 JOA supported 5 CBPFs with a total allocation of **£850,000**:

<b>Central African Republic (CAR) Humanitarian Fund:</b>	<b>£150,000</b>
<b>oPt Humanitarian Fund:</b>	<b>£200,000</b>
<b>South Sudan Humanitarian Fund:</b>	<b>£200,000</b>
<b>Syria Humanitarian Fund:</b>	<b>£100,000</b>
<b>Yemen Humanitarian Fund:</b>	<b>£200,000</b>



CAR, Mourouba Village. A returnee family in the village of Mourouba prepares a pot of rice they received from Oxfam as part of a project funded by the CAR Humanitarian Fund to combat food insecurity. Credit: UN OCHA / Anita Cadonau

**START NETWORK**

**Start Fund**

The Start Fund is a global pooled fund managed entirely by Non-Governmental Organisations – the members of the Start Network. It is an innovative, rapid financing mechanism that enables NGOs to exploit their comparative advantage in responding to natural and man-made crises. Start Fund’s rapid response pooled fund directs financial assistance towards locally led action.

The Start Fund is an extremely effective way of addressing significant funding gaps in the current humanitarian space – especially small / medium crises. One of its benefits is the speed at which funds are distributed – within 72 hrs from when an alert is raised.

As a donor to the Start Fund, JOA has strategic oversight through its seat on the Start Fund Council, which meets every six months along with other government donors including the UK Foreign, Commonwealth and Development Office (FCDO), Netherlands, Irish Aid and Germany.

**Start Fund 2023: £450,000**

Modelled on the successful Start Fund, the Start Fund Bangladesh (SFB) is a civil society-run national fund that fills a crucial gap in humanitarian funding. Accessible to local, national, and Start Network international NGOs, it enables rapid response to under-the-radar small to medium-sized crises.

Since its inception in 2017, SFB has grown 47 members, weighted more heavily to national and local members, and governed by an equal weighting of its international to local / national members. Its funding mechanism is open and inclusive, supporting decentralised decision-making that supports NGOs best placed to serve the communities for which they operate.

**Start Fund Bangladesh: £100,000**



**Aid Fund for Northern Syria (AFNS)**

In 2023, JOA made its first contribution of £350,000 to AFNS; a funding mechanism that prioritises Syrian NGOs working across all sectors of humanitarian need. The fund acknowledges locally-led action as the driving force of the country’s humanitarian response, and in 2023 ensured that 72% of funding reached Syrian NGOs directly (well above the global target of 25%). Through continuity of flexible funding, AFNS bolsters the resilience of local actors to be able to respond quickly and effectively to crises; demonstrable in the rapid, multi-sectoral response of local NGOs to the earthquakes of February this year.

Through JOA’s support to AFNS, Jersey joins donor representatives from the UK, USA, France and Germany as an observer on AFNS’ steering committee.



Rescuing of girl. Credit: Ahmed Akach, White Helmets



22  
Ongoing projects

102,381  
Core beneficiaries  
across the portfolio

12  
Different countries

8  
new projects funded  
with a value of  
£5.9million



*VALIHA: Resources for the wellbeing of people and nature to achieve development. Credit: Durrell*

## Project in Focus

# Opening of an improved Neonatal Unit in Kapiri District Hospital

COUNTRY: Rwanda  
PARTNER: CRY Jersey  
DURATION: September 2022 – May 2023

**SUMMARY:** CRY Jersey were delighted to have received a grant of £21,368 from JOA during 2022-23 to enable the equipping of a neonatal hospital unit that has been built in Kapiri Mposhi district, Zambia, which opened its doors to patients in December 2023.

The previous hospital was in very poor condition and rather than stay there with their very sick or premature babies, mums often left early against medical advice, as conditions were so bad. The new hospital will dramatically decrease mortality rates and provide a modern and well-equipped maternity service for the local area.

CRY Jersey have worked with Larry and Leah Seaman and a team from UMWEO church in Zambia who have overseen the building works and built the new facility. Dr Leah Seaman is responsible for running the ward and has overseen all the building works while continuing to lead a medical team operating in the old hospital under very difficult conditions. They are delighted to be in the new building with excellent water supply, power supply, and a building that provides protection from the extreme heat they have there. The building is also new, clean, and equipped with the latest equipment to help the sick and premature babies that they are caring for.



The JOA grant has been used to purchase baby CPAP (breathing) machines, as well as oxygen cylinders, other breathing equipment and a battery back-up system for all the equipment as electricity is very unreliable in that area.

Part of the grant has also been used to purchase portable cots for the babies. There are 33 spaces for babies in the new open plan ward.

One of the most important things the staff have learnt is the value of "kangaroo care" where a mum has skin-to-skin contact with her baby for as much time as possible. The layout of the new ward has been designed with this in mind.

The project is also training up medical staff from the district and further away. The new ward has a staff room and library, and regularly holds training workshops. Sending out fully trained staff will mean that not only are we helping to equip one hospital, but we are also providing training and best practice that can then be replicated in many more hospitals across the country.



*Opening of an improved Neonatal Unit in Kapiri District Hospital. Credit: CRY Jersey*

## Jersey Charities

**During 2023, JOA supported a total of 22 Jersey Charity projects, with a combined total of 97,521 core beneficiaries. Over the course of the year, eight were completed, leaving 14 projects valuing £10.8 million and supporting 57,271 core beneficiaries continuing beyond the end of the year.**

The year saw a variety of projects initiated with Jersey Charities, including a leadership and entrepreneurship programme for high school girls in Rwanda (JCG Foundation), supporting a junior secondary school in Kenya (Sundeep Watts Memorial Fund) and funding the provision of energy-efficient eco-stoves in Uganda (Rotary Club of Jersey). Hands Around the World Jersey (HATWJ) has expanded its successful partnership with schools in Rwanda to initiate another three-year project; to promote access to good quality education and equitable opportunities for children in nine schools across Rusizi District, Rwanda. This project is continuing HATWJ's long-standing coordination with JOA's Community Works Projects, developing the volunteering role into a partnership with the Jersey Education Department and JOA, for Jersey teachers to exchange both teaching and language skills with their Rwandan counterparts. The first iteration of the exchange was successfully delivered in August 2023.

JOA also supports two larger Jersey-based charities, the RJAHS (See the Dairy for Development section of this annual report), and Durrell Wildlife Conservation Trust. Last year, Durrell completed the JOA-funded project, 'Enabling Change' in Madagascar. The project saw 20 communities in three regions supported to improve food security with 1,237 hectares of Climate Smart Agriculture crops cultivated, 3,994 community members (67% women) engaged in savings groups (VSLAs) – promoting financial independence and improved resilience – alongside efforts to improve health outcomes and strengthen Governance structures. 'Enabling Change' laid the foundation for a second five-year project funded in 2023 titled 'VALIHA' which seeks to scale its benefit to reach thousands more people in northern Madagascar by improving climate change resilience and effective ecosystem protection to an additional 18 communities.

JOA has continued to develop the capacity of our local partners through a series of networking and training events. These events offer a forum to share experiences of developing and implementing projects, as well as to discuss successes and challenges. During 2023, JOA delivered a schedule of training sessions throughout the year, ranging from guidance on applying for funding, to understanding terrorist financing regulations for non-profit organisation run by the Jersey Financial Services Commission.



## Volunteering and Outreach

### Volunteering

Year after year, JOA's volunteering programme continues to highlight the generosity and eagerness of islanders to engage with international development, with 2023 setting a new record for volunteer applicants. This year four teams of Jersey volunteers travelled overseas, dedicating their time and skills to support communities in Kenya, Nepal and Rwanda.

Following the 50th anniversary celebration of the JOA volunteering programme in 2022, the focus has now shifted to the future. In 2023, JOA launched its first professional skilled volunteering opportunity, through which a group of Jersey teachers partnered with schools in Rwanda. This initiative, based on the needs of the local teaching community in Bugarama, with the help of Hands Around the World Jersey, centred on improving English, coaching and mentoring and sharing teaching practices. Throughout the year, other volunteer teams continued JOA's efforts to support the construction of community facilities that promote resilience to climate change and improve access to education. In Nepal a team of Jersey volunteers joined forces with the Gurkha Welfare Trust UK and in Kenya worked with a local community self-help group, to build a dam with Sand Dams Worldwide. Taking part in JOA's overseas volunteer programme is a unique and rewarding opportunity enabling islanders to work alongside local communities and organisations, building resilience in often excluded locations.

Following the completion of the sand dam, which JOA volunteers worked on along side the local community, we heard from Rhoda Mwikali a member of Ngui A Self Help Group (SHG) about her hopes for the future.

"Water was a big challenge to every member of this community. At the river there were only three scoop holes where water could be collected. You would be lucky if you spend three hours there, then walk home. I would spend half my day collecting water.

With the water from the sand dam I hope to start growing new crops, new vegetables, and to become self-reliant. Having less time collecting water is a boost to my farm, because I will have more time to attend to my crops. I will be able to do proper land preparation for it to be productive before the planting season, and also to put into practice the new farming techniques we've been taught.

It is so rewarding to have worked on this project. I am privileged to have worked alongside volunteers. It was an unforgettable experience and has left a legacy for my community."



Ukraine Day event 2023 with Friends of Ukraine EoD



JOA volunteers with local community on site of Sand Dams Worldwide project, Kenya, 2023

### Outreach

In 2023 we hosted several Jersey International Development Network (JIDN) events alongside our partners CARE International, The British Red Cross and Friends of Ukraine EoD, and connected with Jersey's International Cultural Centre to deliver public outreach events around Ukraine Day.

We launched the JOA newsletter, which gives islanders regular updates on our work, saw the number of islanders subscribing to our JIDN increase as well as growing our following on social media.

We ran workshops in various schools and at Highlands College, as well as addressed audiences at events such as the Chamber of Commerce. We engaged with the financial services sector, hosting two of our prominent Financial Inclusion partners, The Consultative Group to Assist the Poor (CGAP) and Toronto Centre, who were the keynote speakers at four events in Jersey. Alongside our partner, Durrell Wildlife Conservation Trust, we delivered our second joint Conservation Livelihoods Conference, attended by experts from around the world.

2023 also saw us develop our multi-year outreach strategy, that will guide us as we seek to engage with even more community groups in 2024.



## JOA Opportunities

JOA actively encourages islanders to get involved in overseas projects through our personal and professional bursary programmes, as well as supporting and encouraging those who may wish to pursue a career in the sector through our paid Programme Associate (internship) role. We are also a sponsor of the United Nations Junior Professional Officer scheme, which provides young professionals, sponsored by their respective governments, an extraordinary opportunity to embark on a career within the UN system.



JPO, Johnny Rebours, in a farm labourers home in Marj el Khoch on the Blue Line border with Israel

### United Nations Junior Professional Officer

In 2023 Jersey had three JPOs on placement with the UN – Johnny Rebours in Tyre, Lebanon, Faye Coggins in Cox’s Bazar, Bangladesh and Becki Curtis in Cairo, Egypt. While Becki only began her placement in early 2023, Faye and Johnny’s placements were due to end early 2024, with both securing UN roles to start on completion of their placements.

“My experience has been transformative, and I like to think that in some small way some people’s lives were helped through my work. The preconceived notions I held about the UN have been challenged, and whilst I’ll never stop holding power to account, I do now see much clearer the value that UNHCR has in the world. In the same vein, I am even more in tune with how troubled and turbulent that world is, and so if anything I have even more urge to continue helping people where I can, and for now that continues with the UN. I’m so grateful to Jersey Overseas Aid for this opportunity, and I hope people in Jersey realise how much of a momentous feat it is to have Jersey represented in this exclusive programme.” *Johnny Rebours*



Meredith Richards

### JOA Programme Associate (Intern)

In February 2023, Sam Houiellebecq completed his internship with Ripple Effect and returned from Kenya to Jersey after being offered a role as Dairy for Development programme officer at RJA&HS. Zoe Pannenberg completed her time at JOA HQ before moving to Street Child’s UK office in April, and onto their country office in Uganda in September. Luke Tumelty joined us in May 2023 and has since moved to London to undertake his six months at HelpAge International’s UK office. In November 2023, Meredith Richards joined the team in Jersey as our ninth Programme Associate.

### Bursaries

In 2023, we funded four personal bursaries: Lucy Nicolau volunteered with The Palestinian Centre for Education and Culture in Hebron, Occupied Palestinian Territories; Hermione Duncan spent four months with NGO, Street Child UK, in Sierra Leone, Charlie LARBalestier joined a sand dam construction project in Kenya with Sand Dams Worldwide and Roisin O’Brien joined Same Skies – Kneading Peace in Malaysia, an organisation that helps refugees find a sustainable pathway. We also funded two professional bursaries which saw dentist, Sarah Pollard, deliver dental care to school children in The Gambia and architect, Tom McAviney, provide technical support on the construction of a community surf hub in Liberia.



Bursary recipient  
Tom McAviney, working  
with a charity in Liberia



# Organisational Performance Overview 2023

This document sets out to provide high-level, strategic and readable information on the governance of Jersey Overseas Aid in 2023. It can be read in conjunction with the Governance Assurance checklist, to which its headings correspond.

## 1) Accountability, Decision Making and Oversight

JOA has a unique, hybrid but effective governance structure, whose three principal components – Minister (Chair), independent States-appointed Commission, and Executive Director – each ensure the good performance of the other, while also being anchored to their own outside channels of accountability. In addition, this combination of political, independent and subject-matter expertise – now boosted by JOA's expanded human resources – enables informed decisions to be made about grants, policies and strategic direction with considerable opportunity for internal challenge and scrutiny.

- The Minister for International Development is the Government's representative on Jersey Overseas Aid's governing Commission, which she chairs. She is accountable to the Chief Minister, the Council of Ministers, the States Assembly, the Economic and International Affairs Scrutiny Panel, and the public for the performance of Jersey Overseas Aid.
- In addition to the Chair, the five JOA Commissioners are appointed by the States Assembly for terms of three years, which may be renewed by the States Assembly only if it is satisfied with their performance.
- The JOA Commission is appointed by the States Assembly and accountable as set out in the Jersey Overseas Aid Commission (Jersey) Law 2005.
- The JOA Commission appoints an Executive Director to manage the operations of the organisation. A schedule of powers officially delegated by the Commission to the Executive Director is lodged with the States Assembly.
- The Commission holds the Executive Director accountable for the effective operation of JOA, including the appointment and management of its staff, and the implementation of the strategies and policies established by the Commission.
- The Executive Director of Jersey Overseas Aid is also its Accountable Officer. He is required to provide assurance to the Principal Accountable Officer and Treasury about propriety, regularity, value for money and feasibility, and ensuring compliance with applicable chapters of the Public Finances Manual. He is also accountable to the Public Accounts Committee of the States.
- All new grants require both recommendation by the Executive Director and approval by the Commission.

Assurance is provided through a variety of mechanisms, all of which were demonstrably effective in 2023.

These include:

- JOA produces a strategic plan setting out its priorities and direction of travel every five years. An updated Strategy for 2022-26 was lodged with the States Assembly and released to the public in Q1 2022.
- JOA's budget is agreed as a separate Head of Expenditure by the Council of Ministers and the States Assembly through the rolling four-year Government Planning process. JOA's bids for funding are agreed by the Commission and submitted by the Minister. Approval of its funding formula reflects States Members' confidence in the efficacy and good governance of Jersey's aid programme.
- The Minister appears before the States of Jersey to answer Questions without Notice on the performance and future plans of Jersey Overseas Aid. In 2023 the Minister answered questions without notice once.
- The Minister appears before the Economic and International Affairs Scrutiny Panel, accompanied by the Executive Director. This Scrutiny Panel may also make recommendations to the States Assembly about JOA funding. In 2023 the panel questioned the Minister on two occasions.
- The Executive Director is responsible, if requested, for timely provision of accurate financial information and evidence to the Public Accounts Committee and the Controller and Auditor General. He is also responsible for liaison with Internal Audit. In September 2020 Internal Audit's latest review of JOA's compliance and performance rated JOA's control arrangements and direction of travel 4 / 4, making it one of the only publicly-funded bodies in Jersey to achieve a perfect score.
- The Minister presents to the States a report of the activities of JOA and the audited accounts for the previous year. The 2022 report was presented in June of that year.
- JOA Commissioners meet formally several times a year and minutes of these proceedings are taken and kept by the States Greffier, along with copies of the Executive Director's report and any relevant documentation. In 2023 they held nine such minuted meetings, plus about a dozen decisions by 'email'.

## 2) Planning

In 2022 JOA published its first-ever five-year strategy, with four high-level and 11 more-specific goals, together with the methods and principles it will adopt to pursue them. The plan also sets out three priority themes and six target countries, defining much more narrowly and measurably the benefits Jersey will bring in terms of overseas aid. In 2023 JOA also launched its detailed strategy for Financial Inclusion, joining its 2021 strategy for Dairy and 2022 strategy for Conservation Livelihoods.

JOA's active participation in the government planning process ensures Government and JOA goals are harmonised. Additionally, with JOA's Chair also (by definition) Jersey's Minister for International Development, JOA's objectives are formalised as 'Ministerial Priorities', and the Government's annual Delivery Plan also includes several specific actions and goals agreed by JOA Commissioners.



# Organisational Performance Overview 2023 cont.

In 2023, JOA maintained its commitment to supporting Jersey's response to the ongoing war in Ukraine with comprehensive due diligence and oversight of the increased emergency portfolio from 2022. By the end of 2023, JOA allocated a combined total of £3.39m funding to Ukraine – this was an increase from £2.7m in 2022. It is important to recognise that within this funding, £286,000 derived from public contributions to the Bailiff's Fund in 2023 (allocated to four new projects).

Some key figures for 2023 are presented below as an illustration of the workload and performance in 2023.

## Programme Management

Description	Total in 2023
Strategy documents developed and published	2
Number of grants under management end 2023 (multi-year development, active emergency, Jersey Charity)	89
Value of open grant portfolio end 2023	£55.6m
Multi-year Development project Concept Notes reviewed	42
Multi-year Development project full proposals reviewed	16
Due diligence field assessments conducted	14
New Development grants awarded	11
New Jersey Charity Grants Awarded	9
Humanitarian grants awarded	34
Annual narrative and financial reports reviewed for multi-year development grants	120
IDG Monitoring Trips	3
Humanitarian Monitoring trips	1
PFWG meetings	2
Tranche payments made (Excluding Bailiff's Ukraine Fund)	110
Number of NCEs approved in 2023	8
Interim, Informal and Final Reports reviewed and approved	127

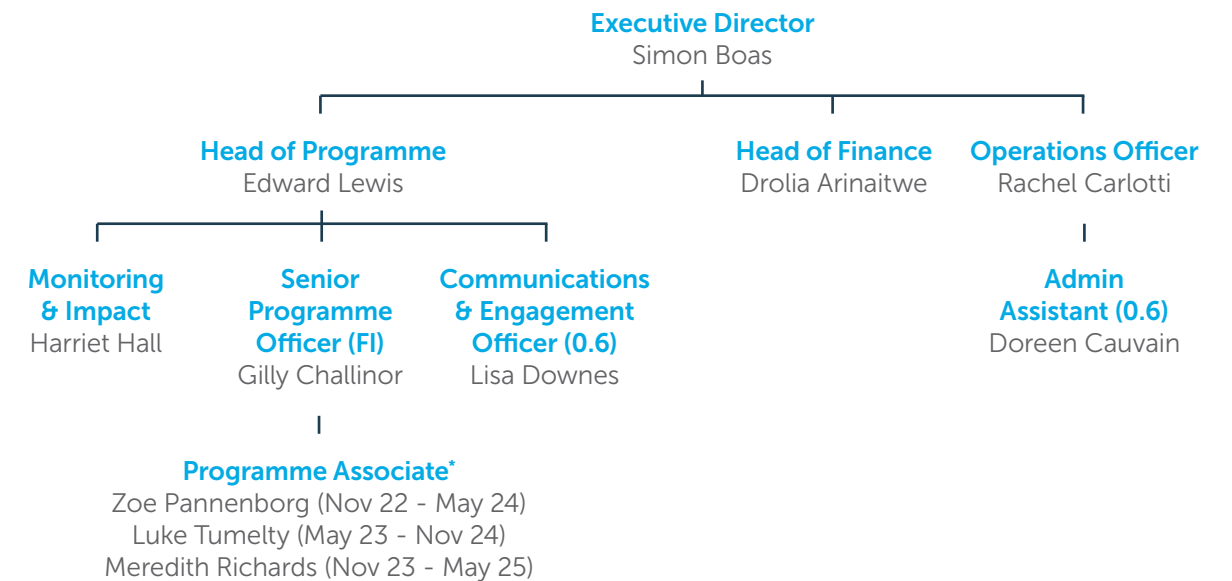
## Outreach, Community, Training

Description	Total in 2023
Number of community and school engagements / presentations	16
Community Work Projects undertaken	3
Jersey Charity workshops	3
Number of Personal and Professional Bursaries awarded	5
Number of courses attended by JOA staff	5

## 3) Organisational Design, Structure and Partnerships

2022 and 2023 saw JOA address one of the final remaining concerns raised at internal audit, that we were understaffed to manage our portfolio of projects (now worth around £55.6m). The organogram below shows how JOA is staffed at the end of 2023. A three-year staffing plan was developed in Q4 2022 and Commissioners will continue to review staffing levels with the GVA-linked increase to JOA's budget in 2023.

### JOA Organogram end 2023



\*The Programme Associate position rotates every six months. The first six months is spent working directly for JOA before moving to an International NGO for the final 12 months of the 18-month internship

Partnership arrangements with Central Government are formalised in an MOU. This sets out how JOA interacts with different departments and entities, including Treasury, External Relations, the Chief Executive, the Law Officers, States IT, and States HR. This has provided a framework for cooperation while preserving Jersey Overseas Aid's strategic and operational independence from government.

All funding partnerships are governed by a comprehensive Grant Agreement, setting out the conditions for reporting, payment and termination (among others). JOA has continued to improve and refine its due diligence processes for new grantees, which includes field visits to country offices as well as direct relationships with HQs in the global north. Partners are kept informed of developments within JOA, including through industry members' organisations like BOND, and several have been involved in the organisation's ongoing sectoral strategic planning process. Partnerships have also been agreed with the Royal Jersey Agricultural and Horticultural Society and Durrell Wildlife Conservation Trust, beyond the projects they are implementing, to formally establish these Jersey organisations as JOA's strategic and operational partners in Dairy and Conservation respectively.



# Organisational Performance Overview 2023 cont.

## 4) Ethics and Integrity

JOA Commissioners and staff declare any conflicts of interest before every formal meeting. No financial conflicts were identified, and where personal relationships existed with any potential grantee (as is occasionally the case with Jersey Charities) these were recorded and the person(s) in question recused themselves from decision-making. There were no instances of staff or Commissioners behaving unacceptably. JOA Staff are not formally bound by States of Jersey codes of conduct, but their employment contracts specify certain standards of behaviour and internal policies bind them (among others) to the Nolan Principles of standards in public life. Volunteers and Bursary-recipients are also required to sign agreements governing their behaviour when abroad. Development grantees must submit copies of their safeguarding and fraud policies. JOA keeps a register of gifts and hospitality and in 2023 JOA received one gift (food hamper) and instances of acceptable hospitality, both received and given were documented and managed in accordance with the Public Finance Manual to ensure transparency and compliance. New or updated policies covering Health & Safety, Fraud, Safeguarding, Complaints and Whistleblowing, and Staff Conduct came into effect at the beginning of 2022.

## 5) People, Remuneration and Diversity

JOA Commissioners are empowered in law to appoint and remunerate JOA officers as they see fit, and the Executive Director and other JOA staff are not employees of the States Employment Board but of JOA directly. However, they are appointed and managed in accordance with Jersey's employment legislation, and paid through States Payroll. Staff and Commissioners are selected following a competitive Jersey-wide or international recruitment process, in the case of Commissioners and Director one overseen by the Appointments Commission. JOA Commissioners do not receive any remuneration, as it is an entirely voluntary role.

Job Descriptions are reviewed regularly and aligned with JOA's organisational goals. Performance is reviewed regularly. Remuneration is benchmarked against comparable roles in the States, plus Arm's-Length Bodies, Jersey Charities and UK aid organisations. An independent review of JOA's reward policy was commissioned in 2022, which found all salaries to be mid-range. JOA employees also benefit from a private pension contribution of 10% of their salary, and – since 2023 – a private health insurance plan. Staff participate in various professional development programmes, including specialist development courses, language tuition, management training and university qualifications.

Partly in order to address the lack of Jersey-qualified people with relevant skills, JOA instituted a paid internship in 2018 in partnership with UK development charities. In 2023 we employed our Eighth and ninth interns (renaming the job as 'Programme Associate') and extended the placement to 18 months (which includes six months in a developing country).

2023 saw Jersey's first two Junior Professional Officers with the UN Refugee Agency (UNHCR) successfully complete the first year of their two-year paid placements in Lebanon and Bangladesh. A third JPO was deployed to UNHCR's operations in Cairo, Egypt in February, with a fourth JPO appointed in November 2023, to be deployed to UNHCR's Operations in Ukraine in Q1 2024.

In the first quarter of 2023, the Government of Jersey conducted a 'Be Heard' staff survey of all States and non-states bodies to measure employee engagement and assess JOA's diversity and inclusion efforts. JOA were delighted to receive the highest rating (3-star) and a BCI score of 896 out of 1000, significantly exceeding the Government of Jersey average of 630.80. Additionally, we are proud to highlight that eight of our eleven employees (including the rotating Programme Officer / intern position) in 2023 were women.

## 6) Finance

Since 2020 JOA's budget has been linked to the size of Jersey's economy, reaching 0.28% of 'Gross Value Added' in 2023. JOA Budgets are drawn up by the Executive Director and approved by JOA Commissioners, who review progress about 10 times a year. JOA grantees' budgets – and their capacity to manage them – are reviewed against various criteria before projects are started.

In 2019 JOA worked with Treasury to agree a special section of the new Public Finances Manual, which details which sections of the manual it fully complies with, partially complies with, or is exempt from. This came into force on 1st January 2020, and JOA has complied fully with applicable provisions. JOA has worked closely with its brilliant Finance Business Partner team in Treasury throughout 2023 in an increasingly close relationship whose parameters are now specified in JOA's MOU with central government.

Aided now by a full-time Head of Finance, JOA reviews budgets monthly with Treasury and reconciles payments recorded on Treasury's finance system. This has helped identify the occasional clerical error by Accounts Payable. Attempts to profile expenditure in advance are complicated by the unpredictable nature of humanitarian emergencies and the fact that grants are paid in tranches against agreed operational and expenditure milestones, which may be subject to unforeseen delays in the complicated environments in which JOA's partners work.

JOA's electronic grant management system has continued to be developed by JOA staff, creating efficiencies through automating workflows and improving our ability to access and analyse project data. A comprehensive project monitoring system is in place, linking tranche payments to the achievement of milestones. Where partners have fallen short of their obligations we have withheld payments until such a time as those conditions have been met. JOA reserves the right to demand the return of funds, although in 2023 this was not required. There have been no complaints about JOA.

## 7) Communication and Engagement

JOA employs a part-time dedicated Communications and Outreach Officer to help JOA engage with the Jersey public. After successfully conducting our inaugural survey on public attitudes towards aid and development, JOA completed its first-ever Communications Strategy, aligning it with the insights gained from the survey.

2023 saw the continuation of JOA's public outreach and volunteering events. We successfully launched our 2024 volunteer programme and delivered 16 engagements with schools and community groups. These included a Financial Inclusion roundtable event with the representatives from the World Bank Consultative Group to Assist the Poor (CGAP), an evening with Humanitarian specialists from the British Red Cross to discuss the power of Cash and Voucher Assistance (CVA) in Emergencies and a discussion around Climate Emergencies in partnership with CARE International.

JOA issued on average at least one press release every month in 2023, covering our response to multiple humanitarian crises including the wars in Ukraine and Israel/Palestine, and natural disasters in Turkey/Syria as well as Morocco/Libya. Multiple features and interviews were also secured. The volunteering launch was also highlighted, as well as events such as the international Conservation Livelihoods conference, the British Red Cross Cash Assistance event, and the Africa Jersey Forum. JOA also launched a regular newsletter and continued to grow our Jersey International Development Network, a group of islanders that meet regularly to discuss current crises, debate latest trends and hear from leading actors in the international development and humanitarian sectors.



## Organisational Performance Overview 2023 cont.

### 8) Risk Management

JOA works hard to minimise the risk of fraud, loss and mismanagement in its overseas grant-making. Key mitigations include:

- Continuous improvements to its rigorous project-selection process, involving a two-stage application process to narrow down funding proposals, and then empirical desk assessments and field visits of the highest-scoring projects
- A two-stage approval process, meaning that projects must be recommended by the Executive AND approved by JOA Commissioners
- Rigorous due diligence procedures for new development grants, including more information on terrorist financing controls.
- A requirement for an independent external evaluation for larger development grants and for an independent project financial audit.
- Using an electronic grant management system, making selection and payment decisions systematic and auditable.
- Specialising its grant-making to six countries and three sectors, enabling JOA to build up specialist knowledge and contacts and improving our ability to select competent partners and spot irregularities.
- Carrying out risk assessment visits for Community Volunteering Projects and improved staff training for hostile environments.

Beginning in mid-2023, the Head of Finance assumed responsibility for the compliance function at JOA. This role necessitated close collaboration with the Government of Jersey's Terrorist Financing working groups and the Jersey Financial Services Commission (JFSC) to develop and implement world-class Anti-Money Laundering (AML) and Terrorist Financing (TF) policies. These efforts were part of JOA's ongoing commitment to adhere to the Jersey AML Handbook and the Non-Profit Organization (NPO) Order.

In late 2023, these initiatives received the approval of MONEYVAL inspectors, affirming JOA's dedication to maintaining rigorous compliance standards. The effectiveness of these measures was subsequently demonstrated through the secure delivery of Jersey's contributions to humanitarian crises in Gaza and Israel. Funds were safely distributed to vetted organizations that complied with JOA's stringent regulations, ensuring that all activities aligned with our commitment to ethical and transparent operations.

JOA reviews its risk register every quarter, with assessments and mitigating measures for a range of threats relating to fraud, Terrorist Financing, partnerships, information management, business continuity, health and safety, reputation and general operations. In 2023 JOA maintained a risk rating system for ongoing grants and JOA's dedicated Monitoring and Impact officer undertook three in-depth monitoring visits to review the implementation and management of ongoing development projects.

### 9) Information Governance

JOA is compliant with GDPR and has a nominated Information and Data focal point. There were no incidents involving data protection this year. JOA is not a scheduled public authority in terms of the Freedom of Information (2011) law but welcomes direct requests for information and strives to be as transparent and open as possible about its grant- and decision-making while respecting the confidentiality and sensitivity of its partners operating in high-security environments like Ukraine.

### 10) Final Word

This will be my last Governance report for JOA as I am moving on to new adventures, where the green swell is in the havens dumb, and out of the swing of the sea. I would like to thank all of those who have made my eight years at JOA so life-affirmingly memorable, so happy and such fun! With JOA Commissioners and staff and so many wonderful GoJ civil servants, we have built something which I think Jersey can be enormously proud of: An internationally-respected little aid agency that responds instantly to crises across the globe and lifts millions of people out of poverty, usually by applying our Island's world-class talents in Conservation, Finance and Dairy. We're 100,000 people living on a rock in the English Channel, whose skill and generosity can now make a tangible difference to the lives of tens of millions of those less fortunate than ourselves. Please cherish and nurture this, and please feel as proud of it as I do.



Simon Boas  
June 2024



### JOA Risk Matrix (summary)

Risk	Consequences	Rating	Controls (summary)
<b>Strategic</b>			
Abrupt deterioration in conditions in a target country	Disruption to programmes; Committed funds jeopardised; Reputational damage	Medium	Horizon scanning, reporting and portfolio review. Development projects assess political risk, and development work focused on relatively less corrupt countries. Close contacts on ground.
Significant budget cut for JOA	Reputational damage to Jersey; Impairment in ability to conduct projects	Medium	Outreach and education. JOA work resonates with and ultimately benefits Jersey public. JOA budget formally tied to GVA
<b>Programme &amp; Grant Management</b>			
Significant project failure	Money wasted; Reputational damage	Medium	Rigorous Due Diligence and monitoring. Significant risks discussed with partners. Projects where zero benefits arise if project fails given additional scrutiny. Payments in tranches against milestones. Watertight Grant agreements.
Major disaster needs un-budgeted funding	Pressure to reduce expenditure on existing projects; Pressure on JOA human resources	Medium	Sufficient JOA staff capacity and interoperability. Flexibility in Grant agreements. Agreement with Bailiff's Chambers and Side by Side to raise funds
<b>Operational</b>			
Abrupt departure of key JOA staff	Impairment of operational capability for several months	Medium High	Formalising procedures and recording knowledge; interoperability and risk analysis. Staff adequately remunerated and motivated with sufficient staffing to increase capacity.
Significant loss of electronic project data	Project operations (payments, reporting) temporarily delayed	Low Medium	Project documents backed up. Participation in States-wide contingency planning and cyber-security initiatives.
<b>Financial</b>			
Terrorist Financing, Money Laundering, sanctions breach	Reputational damage to Jersey; Severe reputational damage to JOA; Island-wide drop in support for overseas aid; Criminal proceedings	Medium High	Participation in Island-wide Anti Money Laundering and Counter Terrorist Financing initiatives. Rigorous Due Diligence conducted on grantees and volunteers. Grant Agreements impose obligations on partners.
A significant sum is stolen from JOA, a project or partner	Reputational damage to JOA, Loss of public support, potential impact on programme delivery	Medium	Grant agreements control spending and procurement, and active oversight of subgrants. Segregation of duties. Independent financial audits. Detailed Annual and Final financial reports required and scrutinised. Public Finance Manual and JOA Fraud policy.
<b>Health &amp; Safety</b>			
A staff member or volunteer is killed, seriously hurt or abducted	Impairment of operational capability; Inability to recruit volunteers; Reputational damage; Potential civil proceedings	Medium High	Travel advice followed. Relevant trainings undertaken. Vaccinations and COVID-19 advice taken Adequate insurance and special risks policies. Crisis communication training.
A partner, staff member or volunteer abuses beneficiary	Reputational damage to JOA Island-wide drop in support for overseas aid	Medium High	Due Diligence conducted on grantees' safeguarding and whistleblowing. DBS checks on volunteers. Safeguarding training.

### List of 2023 Grants

#### International Development Grants

Agency	Programme	Country	Theme	Value
<b>Scottish Catholic International Aid Fund (SCIAF)</b>	Community-led planning and management for biodiversity protection and resilient communities in the catchment area of Lake Chilwa, Malawi	Malawi	Conservation Livelihoods	£1,200,000.00
<b>The Hunger Project UK</b>	A Flourishing Future for Gewocha Forest	Ethiopia	Conservation Livelihoods	£718,029.00
<b>Opportunity International UK</b>	Inclusive Finance for Agricultural Value Chains in Rwanda	Rwanda	Financial Inclusion	£1,200,000.00
<b>Restless Development International</b>	Ulemelero - Live Well for Women's Empowerment in Zambia	Zambia	Financial Inclusion	£1,300,000.00
<b>The Ripple Effect International</b>	Dairy for Nutrition and Income (DaNI) - Phase 2	Ethiopia	Dairy for Development	£1,397,914.00
<b>University of Huddersfield</b>	Forest conservation through traceable supply chain development	Ethiopia	Conservation Livelihoods	£993,000.00
<b>Habitat for Humanity</b>	CASH: Creating Access to Safe Housing - Building Financial Inclusion and Resilience for Women in Zambia	Zambia	Financial Inclusion	£1,400,000.00
<b>People In Need (PIN) UK</b>	Enhancing Livelihood Opportunities through Ecosystem Protection in Barotse Floodplain of Western Zambia	Zambia	Conservation Livelihoods	£1,400,000.00
<b>Care International</b>	Samrakshyan: Conservation-friendly livelihoods for women and vulnerable people in Mutani Khola Watershed in Nepal	Nepal	Conservation Livelihoods	£800,000.00
<b>Renewable World</b>	Connecting communities and ecosystems in Shuklaphanta (CONNECT)	Nepal	Conservation Livelihoods	£1,299,577.00
<b>Toronto Leadership Centre</b>	Expanding financial inclusion through financial stability	Sierra Leone, Zambia	Financial Inclusion	£800,000.00



## List of 2023 Grants cont.

### Jersey Charities

Agency	Programme	Country	Value
Rotary Club of Jersey	Community safe water and reversal of desertification with a Sand Dam	Kenya	£10,000.00
Hands Around the World	Ubumwe 2023 - 2025	Rwanda	£529,917.00
RJA&HS	Amakuru ku nka z'umukamo - Dairy Data Project	Rwanda	£1,568,942.00
RJA&HS	Ongera Amata	Rwanda	£1,557,416.00
JCG Foundation	LEAP Global 2024	Jersey, India, Rwanda	£55,600.00
JCG Foundation	JCG LEAP Conference - Kigali 2023	Rwanda	£6,817.25
Sundee Watts Memorial Fund (SWMF)	Sustain and expand education provision at JPS in Rongo, Kenya	Kenya	£40,238.00
Durrell	VALIHA - Resources for the wellbeing of people and nature to achieve development	Madagascar	£2,136,343.00

### Humanitarian - Including additional £1million grant from the Government of Jersey for Ukraine support

Agency	Programme	Country	Value
Aid Fund for Northern Syria	Aid Fund for Northern Syria	Syria	£350,000.00
British Red Cross	Cash Hub Multi-Year	Global	£1,000,000.00
British Red Cross	Turkey/Syria Earthquake Appeal	Syria, Turkey	£150,000.00
British Red Cross	Libya Flood Response	Libyan Arab Jamahiriya	£100,000.00
Care International	CARE Sudan Response	Sudan	£75,000.00
Crown Agents Ltd	Generators for Health Facilities in Mykolaiv	Ukraine	£159,214.00
Crown Agents Ltd	Procuring and delivering medical equipment for health facilities across Mykolaiv	Ukraine	£119,528.00
Friends Of Ukraine - EOD	Explosive Ordnance Disposal Training Support: Ukraine National Agencies	Ukraine	£124,000.00
International Health Partners	Addressing Acute Shortages of Essential Medicines in Palestine	Palestine	£230,000.00
International Health Partners	Turkey/Syria Earthquake Response	Syria, Turkey	£40,000.00
International Health Partners	Central Africa: Access to Medicine for Displaced Communities	Central African Republic, South Sudan, Sudan	£60,000.00
Medical Aid for Palestinians	Promoting Women's Rights and Inclusive Health	Palestine	£103,000.00

### Humanitarian cont.

Agency	Programme	Country	Value
OCHA	Yemen Humanitarian Fund (YHF)	Yemen	£200,000.00
OCHA	Syrian Humanitarian Fund (SHF) 2023	Syria	£100,000.00
OCHA	Central African Republic Humanitarian Fund (CAR HF)	Central African Republic	£150,000.00
OCHA	oPt Humanitarian Fund	Palestine	£200,000.00
OCHA	South Sudan Humanitarian Fund (SSHF)	South Sudan	£200,000.00
Opportunity International UK	Cyclone Freddy Response	Malawi	£30,000.00
People In Need (PIN) UK	Civil Society Now: A demand-driven scalable approach to enhancing the response capacity of local and national actors	Burma	£100,000.00
Plan International UK	Cyclone Freddy Response	Malawi	£25,000.00
RedR UK	Morocco Earthquake Response	Morocco	£75,000.00
RedR UK	Engineering for Humanity: Strengthening Earthquake Response and Reconstruction in Türkiye and Syria	Syria, Turkey	£74,792.00
Scottish Catholic International Aid Fund (SCIAF)	Cyclone Freddy Response	Malawi	£25,000.00
Start Network	Start Fund Bangladesh	Bangladesh	£100,000.00
Start Network	Start Fund 2023	Global	£450,000.00
The Leprosy Mission England & Wales	From Cyclone Chaos to Rebuilding - TLM/JOA Emergency Response to Cyclone Mocha in Myanmar	Burma	£30,000.00
United Nations High Commissioner for Refugees (UNHCR)	Sudan Emergency	Chad, South Sudan, Sudan	£50,000.00
United Nations High Commissioner for Refugees (UNHCR)	Response to the Rohingya crisis in Bangladesh 2023	Bangladesh	£250,000.00
United Nations High Commissioner for Refugees (UNHCR)	Sudan Emergency - Regional Response Plan	Chad, Egypt, Ethiopia, South Sudan	£75,000.00

### Bailiff's Ukraine Appeal – JOA oversaw the allocation of the money raised by the people of Jersey

Agency	Programme	Country	Value
International Health Partners	Ukraine Crisis: access to vital healthcare	Ukraine	£35,000.00
Friends Of Ukraine - EOD	Training to the Police Explosive Ordnance Disposal (EOD) Unit, Ukraine	Ukraine	£16,000.00
Crown Agents Ltd	Provision of medical equipment for Odessa	Ukraine	£135,000.00
British Red Cross	Health Provision in Mykolaiv	Ukraine	£100,000.00



## 2023 Accounts

All JOA transactions are made through the States Treasury, and the figures below come from the States Accounting System. JOA is subject to internal and external audits like other departments, though is exempt from adhering to States Financial Directions. JOA's accounts are also found in a slightly different format in the 2023 Government of Jersey Annual Report.

### 2023 Income and Expenditure

These accounts exclude funds raised by the Bailiff's Ukraine Appeal

			Year ended 31 December 2023
Funding Stream	Notes	% of Spending	Total Funds £
<b>Incoming Resources</b>			
States Grant			£17,700,000
<b>Total Incoming resources</b>			<b>£17,700,000</b>
<b>Resources Expended</b>			
International Development Projects		53.24	£9,423,987
Emergency and Humanitarian Aid		25.09	£4,441,652
Community Work Projects		1.05	£185,209
Local Charities Working Abroad		15.94	£2,820,815
Travel, Accommodation & Hospitality	2	0.73	£129,313
Salaries, Pensions and Social Security	3	1.90	£335,840
<b>TOTAL resources expended</b>		<b>97.95</b>	<b>£17,336,816</b>
<b>Programme Costs</b>			
Salaries, Pensions and Social Security	3	1.32	£234,182
Editorial, Design and Fine Art Services		0.10	£17,197
IT Support		0.09	£15,672
Travel, Accommodation & Hospitality	2	0.02	£4,133
Business & Management Services		0.10	£17,923
Premises and Maintenance		0.11	£20,309
Insurance		0.21	£37,438
Education and Training Services		0.06	£10,009
Other expenses		0.02	£3,929
<b>TOTAL administration expended</b>		<b>2.04</b>	<b>£360,791</b>
<b>Unexpended Funds Carried Forward</b>		<b>0.01</b>	<b>£2,392</b>
<b>TOTAL SPEND</b>			<b>£17,697,608</b>

### Notes

- Basis of apportionment for Personnel costs is Staff time.**  
**Basis of apportionment for Travel is Activity based.**  
**Governance costs relate to statutory and regulatory compliance.**

- Allocation of travel & accommodation**

The amount spent on travel & accommodation is analysed by programme area as follows:

Cost Type	Travel, Accommodation & Hospitality
<b>Total allocated</b>	£133,446
International Development Projects	£39,218
Emergency and Humanitarian Aid	£2,833
Community Work Projects	£87,172
Local Charities Working Abroad	£90
Operations, Administration & Governance	£4,133
<b>Basis of apportionment</b>	Activities visited

- Allocation of Personnel costs.**

These costs have been apportioned across the programme areas on the basis disclosed in note 1 and allocated as set out in the table below

Cost Type	Salaries, Pensions and Social Security
<b>Total allocated</b>	£570,022
Operations, Administration & Governance	£234,182
Programme activities	£335,840
<b>Basis of apportionment</b>	Staff Time

Cost Type	Salaries, Pensions and Social Security
<b>Total allocated</b>	£570,022
Operations, Administration & Governance	£234,182
International Development Projects	£112,654
Emergency and Humanitarian Aid	£43,042
Community Work Projects	£143,203
Local Charities Working Abroad	£36,941







## THE COMMISSION

**Chair:** Deputy Carolyn Labey

**Members:** Douglas Melville (Vice Chair), Deputy Steve Ahier,  
Connétable Philip Le Sueur, Alistair Calvert, Therese Morel

## JOA STAFF

**Executive Director:** Simon Boas

**Head of Programme:**

Edward Lewis

**Senior Programme Officer:**

Gilly Challinor

**Operations Officer:**

Rachel Carlotti

**Communications & Engagement**

**Officer:** Lisa Downes

**Monitoring & Impact Officer:**

Harriet Hall

**Head of Finance:**

Drolia Arinaitwe

**Administration Assistant:**

Doreen Cauvain

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