

**WRITTEN QUESTION TO THE MINISTER FOR TREASURY AND RESOURCES
BY DEPUTY R.S. KOVACS OF ST. SAVIOUR
QUESTION SUBMITTED ON MONDAY 2nd FEBRUARY 2026
ANSWER TO BE TABLED ON MONDAY 9th FEBRUARY 2026**

Question

“In relation to the volume of deliveries handled by Jersey Post, will the Minister, in her capacity as shareholder representative –

- (a) provide a comparison of November and December 2024 with November and December 2025 for –
 - (i) letters;
 - (ii) packages;
 - (iii) parcels; and
- (b) explain any factors, including logistical issues, that have affected incoming or outgoing services?”

Answer

- (a) Volume data, of the kind requested in the question, especially at the format level, is commercially sensitive information. I am, therefore, only able to provide consolidated trends. Overall, total volumes were 3% lower year-on-year for November and December 2024/2025, with letters accounting for the majority of lost volume.
- (b) Jersey Post operated well over the peak period, thanks to the continued hard work and commitment of its staff. The network operated within its capacity for the vast majority of the time. The following factors caused some short-term impacts during this period:
 - a. unexpected peaks in volume from the UK over a couple of days; and
 - b. weather related disruption to ferries, with eight cancellations during this period, generally resulting in delayed delivery times of around one day.

During this period, Jersey Post delivered approximately 95.7%* of items the day after they received them.

*This figure represents Jersey Post’s regulatory performance for inbound letters and large letters for Nov only; December is not reported due to the impact of Christmas. Jersey Post do not report parcel delivery performance due to commercial sensitivity.